

Dear Doctor,

Happy Solstice! We hope you enjoyed the sunshine on the longest day of the year. The team are settling into their recently refitted office and so please remember if you're ever coming up to Southern House, do pop up and say hello.

Best wishes, Wessex Appraisal Service



## External QA Report

We were delighted with the very positive findings in the External QA report conducted by Quarteds. 91 appraisers and 315 doctors responded to their surveys so we feel that the feedback received is representative of how we are perceived.

Compared with our previous External QA reports in 2009 and 2013, it is clear that doctors are under more pressure than ever before. While many find their appraisal very valuable in those circumstances, those that feel it is an additional burden express their views very forcefully. Although they are few in number, it is important to recognise this background of disquiet and for us to continue to do all we can to support our colleagues by facilitating meaningful discussions that are more than just tick-box exercises. We were praised for having an educational rather than a regulatory ethos. Thank you for putting that across.

You can find a link to the full report on our website [here](#).

## Play it forward, not back!

And no we're not talking about football, we're talking about your appraisal month...

Please do think about the timing of your appraisal. All our doctors have a nominated appraisal month and we will notify you of yours appropriately. However, when you know you might have any difficulty for any reason in setting a date in the nominated month think about pulling the date **forward** rather than having to push it **back**. It means that the evidence required will be less as it is always proportionate to the appraisal period. It will change your nominated month but at that difficult point, it may ease things for you. Please [contact the team](#) soonest and we will help you.

A pull forward doesn't generate any extra paperwork. A postponement requires a completed postponement form and agreement from the RO and although this is often merely a formality, it is an extra hassle...

## National Performers List (NPL) – are you keeping up to date?

Have you had any changes in your working or home life that might have affected the records that are held for you by PCSE (Primary Care Support England) – have you moved home, moved job, changed job at the same practice? It is your responsibility to ensure that PCSE are kept informed. Please [click here](#) to visit the NHS England pages if you have any questions or please do ask and we'll let you know what form you may need. We know that the processes have not always worked as smoothly as they should but if you do your part and let us know so that we can do ours, we have the best possible chance of working in a way that recognises the changes you have made.

# Leadership Programme Course For Working GPs & Practice Managers

The Faculty of Medical Leadership and Management along with Keele Clinical Leadership Academy, jointly run a two-day leadership programme designed specifically for working GPs and Practice Managers. It covers the changing NHS, GP at scale and personal leadership skills. It is delivered by Dr Jane Povey and Dr Mark Newbold, both of whom have experience in medical and GP leadership. It is set in the beautiful Keele Hall in the centre of campus providing space to think along with the opportunity to discuss and learn with colleagues. The next course is in November and more information is available [here](#), or please email [Mark](#).

## Doctor Feedback

Your feedback after your appraisal is extremely valuable to the Wessex Appraisal Service and especially to the appraiser. It allows us to see what our appraisers are doing well and highlights areas in which we could support them more to give you the best appraisal possible. Please do take the time to complete this short survey after your appraisal and as always, if you have any questions – please [contact us](#). We review your feedback monthly to ensure that we pick up anyone that asks to change their appraiser promptly. Do use this option if you don't feel you are getting the quality of appraisal that you deserve.

## Revalidation

Just a reminder that you should check your GMC online account to ensure that you have the right revalidation date. It may be that with an early decision being made by the NHS England team the date will have come forward. For example someone whose original revalidation date was issued as 20<sup>th</sup> September 2013 could now be due on 16<sup>th</sup> July 2018. This is because the NHS England team can make their recommendation up to four months before the date advised by the GMC. Unlike your MOT, where if you bring it slightly forward it stays on the same date, your revalidation date will move depending on the exact date the recommendation is made. Please just be aware of your date. You may check this via your own [GMC online account](#).

## FourteenFish compliance passport

This is a handy way to keep all your mandatory training supporting information together and the link can be shared with your practice manager so that they can see that you are compliant at any time for CQC. It flags in **amber** when something is coming up for renewal and pulls automatically into your appraisal portfolio. It saves you having to record any mandatory training as it is all in one place and you can see at a glance where you are up to. For more information, click [here](#).



## NHS 70th Birthday Concert with Rising Voices Choir

As most of you will know, our NHS is turning 70 next month! To celebrate, we are collaborating with [Rising Voices Wessex](#) (a community choir for those whose lives have been touched by cancer) who will be holding a concert on:

**Saturday 21<sup>st</sup> July, 7pm** at St Johns Church, Poole.

The programme is packed with show tunes and songs that will be stuck in your head for days! Tickets are available at the door and are just £5!! We hope to see as many of you there as possible to support this great choir and charity. Please contact [Tara](#) if you have any questions.



# Feeding the Beast

The only way to stop the database generating reminder emails automatically, is to set your appraisal date early and [let us know](#). The actual date needs entering, not just the fact that you are all over it! Please don't fill it in on FourteenFish or Clarity and expect us to be clairvoyant!

## RCGP Guide to Supporting Information

Service Lead, Susi Caesar, has recently written a new guide on supporting information for the RCGP. You can download the document from the website [RCGP Guide to supporting information for appraisal and revalidation \(updated 2018\)](#).

## Who you gonna call...? Mythbusters!

The RCGP Mythbusters are intended for all doctors involved in appraisal and revalidation and help to dispel myths as well as clear up any confusion.

You can find the Mythbusters document [here](#).



## Team News

**Arrivals:** We will be delivering our first New Appraiser Training in July and will let you know the new appraisers in the next newsletter.

**Departures:** We have no new leavers to report.

## Contact Details

<b>Susi Caesar</b> Service Lead 01962 718484 / 07974 966141 <a href="mailto:susi.caesar@hee.nhs.uk">susi.caesar@hee.nhs.uk</a>	<b>Stephanie Hughes</b> Deputy Service Lead 07718 392977 <a href="mailto:stephanie.hughes@hee.nhs.uk">stephanie.hughes@hee.nhs.uk</a>	<b>Gill Watson</b> Programme Manager 01962 718574 <a href="mailto:gill.watson@hee.nhs.uk">gill.watson@hee.nhs.uk</a>
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## Useful Contacts for NHS England South Wessex:

### RO:

Liz Mearns [englandwessexpcp@nhs.net](mailto:englandwessexpcp@nhs.net)

### Performance Concerns:

Teresa Hobbs [teresahobbs@nhs.net](mailto:teresahobbs@nhs.net) 0113 824 9948

Moira Philpott [moiraphilpott@nhs.net](mailto:moiraphilpott@nhs.net) 0113 824 9905

Please find a link to Raising a concern – advice for GPs from NHS England South [here](#).