



## Weekly operational update for local general practice

9 October, 2018

Welcome to Insight, Devon Local Medical Committee's short weekly operational update for GPs and practice managers about our work, issues on our radar and key developments in general practice.

We value all feedback – email: [richard.turner@devonlmc.org](mailto:richard.turner@devonlmc.org)

### Pastoral Support Service

The service is undergoing restructuring and revitalisation – we want to ensure that it's vibrant, well connected and agile in order to respond to the needs of general practice. Our vision is that the "Devon LMC Pastoral Support Service is a confidential and trusted agency with an excellent reputation for sensitive, discrete and timely delivery of first-class pastoral support – enabling individuals towards positive and dignified outcomes".

If you are interested in finding out more, please contact Hannah Baxter, Operations Lead:

[hannah.baxter@devonlmc.org](mailto:hannah.baxter@devonlmc.org) or Bob Fancy, Director of Operations: [bob.fancy@devonlmc.org](mailto:bob.fancy@devonlmc.org)

### Leadership and Management Support Service

Once work on the Pastoral Support Service is complete, our attention will turn to scoping, resourcing and formalising the Practice Management Support Service which we intend to rename the Leadership and Management Support Service.

This service will be designed to help practices address issues affecting business viability, stability or sustainability of service and will also be available to advise on leadership and teamworking.

There may be a degree of overlap with the Pastoral Support Service, however there is a discrete difference in the support offered, one being the support of the individual, while the other is team focused.

To access this confidential service, please contact Hannah Baxter, Operations Lead: [hannah.baxter@devonlmc.org](mailto:hannah.baxter@devonlmc.org) or Bob Fancy – Director of Operations: [bob.fancy@devonlmc.org](mailto:bob.fancy@devonlmc.org).

### Flu vaccination media release

Our media release encouraging people to have the flu vaccination has generated further coverage – this time in the Plymouth Herald. We are also expecting coverage in East Devon this week in the Paper for Honiton.

### Child safeguarding pilot in North Devon

A pilot scheme is taking place in North Devon to strengthen links between local GPs and other agencies when dealing with child safeguarding cases.

The pilot aims to ensure the timely flow of information and representation at child protection meetings from general practice. More information about the pilot – which was launched in October and runs for six months – is available [here](#).

### LMC Buying Group: member rates

Members of the LMC Buying Group can access discounts – potentially worth hundreds of pounds – with any of these [suppliers](#). To access the discounts, either login to the Buying Group website and request a quote or contact the supplier directly, mentioning your practice is a member of the LMC Buying Group or state the discount code from the suppliers' page of the Buying Group website.

If you were using an approved supplier before you became a Buying Group member, or have been using a supplier for a long time and aren't sure whether you are receiving the correct rates, email the Buying Group to check: [info@lmcbuyinggroups.co.uk](mailto:info@lmcbuyinggroups.co.uk).