

iOS Frequently Asked Questions

What iOS devices are compatible with CamAPS FX?

- iPhones with an operating system (OS) of 17 and above.
- If a new OS is made available (e.g. OS26), users are recommended not to update their phone until the app as well as sensor manufacturer have confirmed compatibility.
- Please consider disabling automatic updates of the operating system in your phone's settings.
- The app is not currently compatible with iPads, Apple watches or Apple CarPlay.

What insulin pumps are compatible with the iOS app?

- iPhone users with a compatible mylife YpsoPump will be able to utilise the CamAPS FX app.

What glucose sensors are compatible with the iOS app?

- iPhone users with a compatible mylife YpsoPump can link with a: Dexcom G6, FreeStyle Libre 3 or FreeStyle Libre 3 Plus sensor.
- Dexcom G7 sensor availability will follow.

What CamAPS FX features are available with the iOS app?

- The algorithm and app functionality are the same in both the Android and iOS app, namely:
 - Boost and Ease-off modes
 - Personal glucose target
 - Bolus calculator and Add meal
 - Customisable alerts (please note: if the iPhone is in focus or silent mode; all alerts, including urgent low, may be silenced unless the app is excluded)

What data sharing options are available with the iOS app?

- The iOS app can automatically stream data to Glooko and mylife Cloud, if consent is given and the app is correctly linked in the "Share" menu.
- You can also generate a 2-week PDF report in the "Statistics" menu, which can be emailed from the phone.
- The iOS Companion functionality allows iPhone users to view glucose and insulin data as well as alerts from someone using either the Android or iOS CamAPS FX app.
- There is no SMS alert functionality available in the iOS app.

Note: Please be aware that the algorithm learning will NOT be retained when swapping from an Android to an iOS device and vice versa. Please change over from the Android to the iOS CamAPS FX app with the support of your diabetes team.
