1Call Property Management Ltd Carbon Reduction Plan

Year Ended September 2024

About 1Call

We provide a comprehensive all-trades property maintenance service across the North and East of Scotland. For over 19 years, 1Call has provided reactive and planned maintenance to domestic, commercial and industrial clients ensuring a high-quality and reliable service.

Carbon Reduction Plan

**1 Commitment to achieving Net Zero**

1Call is committed to achieving Net Zero emissions by 2050 at the latest.

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# **2 Baseline Emissions Footprint**

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

As 1Call's inaugural Carbon Reduction Plan, this document establishes both the baseline and current emissions footprints for the company.

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| **Baseline Year: October 2023 - September 2024**  |
| **Additional Details relating to the Baseline Emissions calculations.**  |
| Baseline Carbon Emissions report with no prior Scope 1, 2 or 3 emissions reporting. This footprint will establish both the baseline and current emissions footprint. |
| **Baseline year emissions:** |
| **EMISSIONS** | **TOTAL (tCO2e)** |
| **Scope 1** | **153 Tonnes of CO2 equivalent, mainly fleet of company diesel vehicles**  |
| **Scope 2** | **5 Tonnes of CO2 equivalent,****Mainly electricity use in office for heating and operation of computers etc** |
| **Scope 3: Category 4**  | **10 Tonnes of CO2 equivalent,****Subcontractors travel to our sites,**  |
| **Scope 3: Category 5** | **2 Tonnes of CO2 equivalent, waste produced from our own activities in construction maintenance work.** |
| **Scope 3: Category 6** | **No train or plane business travel** |
| **Scope 3: Category 7** | **2 Tonnes of CO2 equivalent,****Staff travelling to office** |
| **Total Emissions** | **172 Total Tonnes of CO2 equivalent** |

**3. Current Emissions Reporting**

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# **Emissions reduction targets**

# This is 1Call’s first carbon footprint measurement; to progress to achieving Net Zero, we plan to implement measures that will continue to drive down emissions.

# We project that carbon emissions will decrease over the next six years (2030) by **18.5%** which is proportionate to meeting Net Zero by 2050.

# Progress against these targets will be measured and shown in the graph below. As this is 1Call’s first carbon footprint, no actual reductions can be shown.

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# **4. Carbon Reduction Projects**

### Completed Carbon Reduction Initiatives

As a baseline assessment, no environmental management measures have been quantified. These will be included in future assessments. Before measuring the baseline year, 1Call has proceeded to initiate carbon reduction projects and environmental measures, outlined below.

The following environmental management measures and projects have been completed prior to our initial baseline footprint:

* Air source heat pump installed at Head Office, negating the need for use of gas
* Operation of Construction Management software which facilitates a paper-free working system with tradesmen using their smartphone to receive instructions, create RAMS, upload photos, log in and out of jobs. Implementation of a new job scheduling tool to reduce travel and increase operational efficiency.
* Further develop our 2023 Time Management Plan.
* Jobs are scheduled to reduce time to respond, through proximity to job, which in turn reduces mileage and carbon emissions.
* Most vehicles are now ULEZ compliant with further vehicle changes planned.
* No business air travel, public transport is used where possible through Sustainable Travel Policy
* Use of Teams/Zoom for client meetings rather than travelling to physical meetings, new Zoom screen in meeting room.

Planned Carbon Reduction Initiatives

In the coming five years, we are committed to introducing additional measures aimed at further reducing emissions. We are currently contemplating various initiatives, and the examples listed below represent some of the key areas under consideration:

* Enhance the gathering of high-quality primary data on our emissions to assist in reduction efforts and progress measurement.
* Solar Panels installed on roof of Head Office
* Secure a 100% Renewable Energy Guarantees of Origin (REGO) contract for our office space.
* Conduct regular route audits for subcontractor travel to identify and rectify inefficiencies or unnecessarily lengthy routes.
* Introduce hybrid or ULEVs to fleet.
* Provide employee carbon awareness training to all staff to encourage a reduction in carbon footprint both at work and in personal activities.
* Offer eco-driving training to employees for more environmentally conscious driving practices. Driver behaviour reports.
* Explore Carbon Offsetting programmes as a short-term measure to reduce net carbon emissions in short-term.
* Have our environmental management system UKAS certified to ISO 14001 standard.

# **5. Declaration and Sign Off**

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standards for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard[[1]](#footnote-1) and uses the appropriate [Government emission conversion factors for greenhouse gas company reporting](https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting)[[2]](#footnote-2).

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard[[3]](#footnote-3).

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

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#### Signed:

**Name: Harry Kerr, Director, 26 September 2024**

1. [↑](#footnote-ref-1)
2. [↑](#footnote-ref-2)
3. [↑](#footnote-ref-3)