



FAQ - Rooftoppers Buitenbios Mercure x Filmhuis

WHERE CAN I FIND THE OUTDOOR CINEMA?

The outdoor cinema takes place on the rooftop terrace of the Mercure Hotel at Spuiplein. The entrance is located at Spui 180, to the left of Mercure's main entrance.

WHAT TIME DOES THE FILM START?

The program starts at 21:00, shortly after sunset. By then, it's dark enough for the film to be clearly visible on the screen. After the film has started, entry is no longer possible. Doors open at 20:15, and you are welcome to join us on the Mercure rooftop from then.

HOW MUCH DOES A TICKET FOR THE OUTDOOR CINEMA COST?

A ticket for the Outdoor Cinema costs €15. Do you have a Cineville pass? Then there is a surcharge of €3. Tickets can be purchased via <https://filmhuisdenhaag.nl/rooftoppers> or at the Filmhuis box office. Please note that it is not possible to buy a ticket at Mercure.

WHAT KIND OF FILMS ARE SHOWN AT THE OUTDOOR CINEMA?

This year's theme is love in all its forms. Not just the light and romantic side, but also the rough edges and complexities of relationships. The selection explores the many faces of love: from sizzling summer flings to quiet obsessions, from tender connections to painful breakups. Each film offers a different perspective on how love begins, changes, or fades — sometimes playful and light, sometimes intense and confronting. Together, they form a multifaceted portrait of romance, desire, and connection.

HOW DO I CHECK IN WITH MY CINEVILLE PASS?

There's no need to activate your ticket on our Cineville tablet anymore. Instead, simply have your Cineville pass scanned by one of our volunteers upon arrival. This can be done from 20:15 when doors open.

IS THERE PARKING AVAILABLE?

Yes, parking is available. There is a parking garage located behind the Filmhuis. More information can be found on our website.

WHERE CAN I PARK MY BIKE?

There are supervised bike parking facilities on Spuiplein.

WHAT IF THE WEATHER IS BAD?

Screenings will continue even in rainy weather. We recommend bringing a hooded jacket to keep both yourself and the headphones dry. If needed, ponchos will be available courtesy of our partners at Mercure.

To ensure everyone has a clear view, please avoid using umbrellas during the film.

Please note: we do not offer refunds in case of rain.

However, in the event of extreme weather conditions — like thunderstorms or strong winds — we may have to cancel the screening for safety reasons. If that happens, you'll receive a full refund.

WHAT ABOUT THE HEADPHONES?

With our headphones, you won't be disturbed by passing trams or cars, and your ears will stay warm all evening! This enhances your movie experience. The wireless headphones are easy to adjust to your preference. Before the film starts, we'll give a brief explanation on how to use them.

If it rains, we ask you to wear a hood to keep the headphones dry. If you don't have one, ponchos are available.

IS THE OUTDOOR CINEMA WHEELCHAIR ACCESSIBLE?

Yes, the location is wheelchair accessible. If you're in a wheelchair, you can enter via the main entrance of Mercure and take the elevator to the rooftop terrace.

Please note: wheelchair-accessible restrooms are located on the ground floor only.

CAN I RESERVE A SEAT IN ADVANCE?

No, seats are not assigned. To get a good spot, we recommend arriving early. Doors open 45 minutes before the film begins, giving you plenty of time to grab a drink, settle in, and pick your preferred seat.

CAN I BRING MY OWN FOOD OR DRINKS?

No, outside food and drinks are not allowed — including items purchased at the Filmhuis. Drinks and snacks will be available at the rooftop bar run by Mercure.

WHAT IF I GET COLD?

Dutch summer nights can be chilly. We recommend bringing a blanket and a warm sweater for extra comfort.

IS THERE A BREAK DURING THE FILM?

Yes, there will be a short intermission halfway through the film. This gives you a chance to stretch your legs or grab a drink or snack at the Mercure bar.

WILL THERE BE FOOD AND DRINKS AVAILABLE?

Yes, the Mercure bar will be open throughout the screening. You can choose from a selection of (hot) drinks and snacks to satisfy your thirst and hunger. Outside food and drinks are not permitted.

ARE CHILDREN ALLOWED?

Yes, children are welcome. However, please check the film's age rating on the bottom of the film page beforehand. For Kijkwijzer age ratings up to 14, children under that age may attend with adult supervision. For Kijkwijzer 16 or 18 ratings, all visitors must be at least 16 years old. We may ask for ID if in doubt. Babies and children under 5 are not allowed at the screenings.

Please note: there is no child discount, as the films are not specifically aimed at children.

ANYTHING ELSE I SHOULD KNOW?

We kindly ask you to be considerate of other guests. Please save conversations for after the film.

Even though we're outdoors, smoking is not permitted.