



# Frequently Asked Questions

## Withdrawal of End-Point Assessment services – July 2021

It is with great sadness that Bishop Grosseteste University has taken the difficult decision to initiate the withdrawal of Awarding UK from the RoEPAO and cease delivery of end-point assessments. This decision has not been taken lightly as we are fully aware of the potential impact for apprentices, the training providers we work with, and the Awarding UK team.

Awarding UK will continue to operate as we complete the withdrawal process, and as always, we will work diligently and professionally to ensure that this happens in an orderly way.

### What happens now?

We are in frequent contact with our training providers, the ESFA and Ofqual to ensure learners can be transferred to other EPAOs with minimal or no disruption to their training and EPA. Learners who are very close to gateway may still undertake their EPA with us.

Once all learners have been de-registered from Awarding UK in the ILR, or have completed their EPA with Awarding UK, we will be removed from the RoEPAO. This will be done on a standard-by-standard basis.

### Can I still register learners?

No. As Awarding UK is now officially in the withdrawal process, we are not permitted to accept any further learner registrations.





## What happens to learners already registered with Awarding UK?

We are working with training providers and the ESFA to determine accurate gateway dates for all registered learners. Learners who are very close to gateway (i.e. due to gateway during July or August), may remain with Awarding UK to complete their EPA. Learners who are further away from gateway will be transferred to other EPAOs. This will be managed by training providers, in consultation with the ESFA where required.

We will continue to provide access to all our support and guidance material throughout the withdrawal period for learners and who remain with Awarding UK to complete their EPA, as well as their training providers and employers.

## When will Awarding UK close?

Awarding UK will close once all learners undergoing EPA with us have completed their EPA and have been certificated. We currently expect this to be in early 2022.

## Can I get a refund?

Refunds for learners who are transferred to other EPAOs will be provided in line with our Service Level Agreement. Please contact [enquiries@awardinguk.com](mailto:enquiries@awardinguk.com) for more details.

## I've still got questions, who can I speak to?

If you've got any further questions, please email [enquiries@awardinguk.com](mailto:enquiries@awardinguk.com) and we'll do our very best to help.