

DISNEY PREMIER ACCESS FREQUENTLY ASKED QUESTIONS



When can I buy Disney Premier Access?

You must have entered one of the Disney Parks in order to buy Disney Premier Access, either via the official Disneyland Paris app, or from a Cast Member (at City Hall or Studio Services). Your Disney Premier Access is valid on the day of purchase only.

Can anyone buy Disney Premier Access?

You need a Disney Account to buy Disney Premier Access in the official Disneyland Paris app. Certain age conditions apply when creating a Disney Account. Guests who do not have a smartphone or a Disney Account can still purchase Disney Premier Access from a Cast Member (in City Hall or Studio Services).

Where can I find my Disney Premier Access?

Once you complete your purchase via the app, you can find your QR codes by going to "My Disney Premier Access" and clicking on "Show QR codes".

Can anyone use my Disney Premier Access?

Each Disney Premier Access is linked to a specific Park Ticket and can only be used by that Ticket holder. It cannot be transferred to another Guest.

How many Disney Premier Access can I buy?

You may buy a maximum of 3 Disney Premier Access for each attraction per Guest per day, and up to 12 Disney Premier Access for one attraction and one time slot at a time, depending upon availability.

There are a limited number of Disney Premier Access available for each time slot.

How many times can I use a Disney Premier Access?

A Disney Premier Access is valid for a single use only for a chosen attraction at a given time slot and on the date of purchase.

Do children need Disney Premier Access to join the dedicated line?

Children under three do not need a Disney Premier Access to join the dedicated line. They must however be accompanied by an adult who has Disney Premier Access.

Please check height restrictions for each attraction.

Can I buy Disney Premier Access for different attractions at the same time?

You can only buy Disney Premier Access for one attraction at a time. To buy for another attraction, simply start another purchase and select the attraction you want to ride to see if there are any time slots available.