

Product Correction: mylife CamAPS FX app

Dear Valued Customer:

Ypsomed Australia is contacting you about a Product Correction regarding mylife CamAPS FX app.

What is the problem?

Ypsomed Australia is reminding users to ensure they use a compatible smart device **and** operating system (OS) when using the mylife CamAPS FX app.

The product's Instructions for Use (IFU) did not provide adequate clarity on smart device and OS compatibility.

When they are first released, the latest Android OS or Apple iOS update may not be compatible with the app and/or insulin pump. If the device or OS is updated while incompatible with the app, the app may stop working properly.

If this occurs, the app will revert to its safety default by delivering the pre-set pump basal rate. The colour of the home screen background will change from green (Auto mode 'On') to either orange (Auto mode 'Attempting') or grey (Auto mode 'Off').

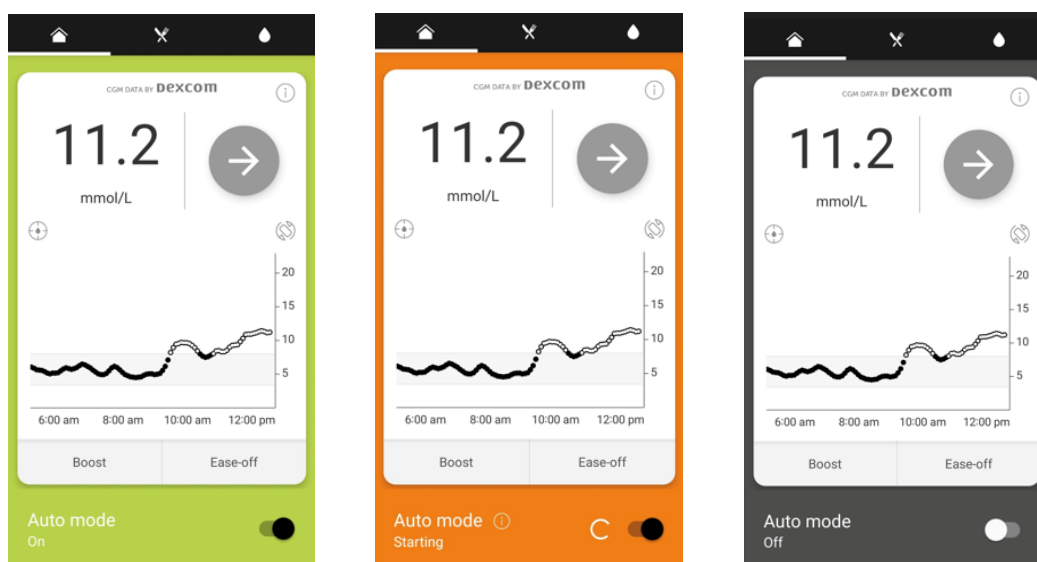


Image 1: mylife CamAPS FX app. Auto-mode On, Auto-mode Attempting, Auto-mode Off

ARTG Number	App Versions
489066	Android 1.4(189) and iOS version 1.4(192), and all previous versions.

What are the risks?

The problem could:

- Cause the app to stop working properly and the pump to revert to preset manual basal rates to ensure continuity of insulin delivery.
- Potentially cause hypoglycaemia (low blood glucose) or hyperglycaemia (high blood glucose) if the preset manual basal is not optimal.

What should I do?

- Review the updated IFU on smart device OS compatibility within the mylife CamAPS FX app.
- **Turn off auto-updates** for your phones OS/iOS. Only update the operating system once the [manufacturer's website](#) confirms compatibility with the new OS.
- If using an incompatible smart device or OS, your system may revert to manual mode (grey or orange screen) and deliver the preset basal rates. You can still administer bolus insulin doses from your app for your meals and see your sensor glucose data on the app.

Further information

Please contact customer service on **1800 447 042** for further information.