

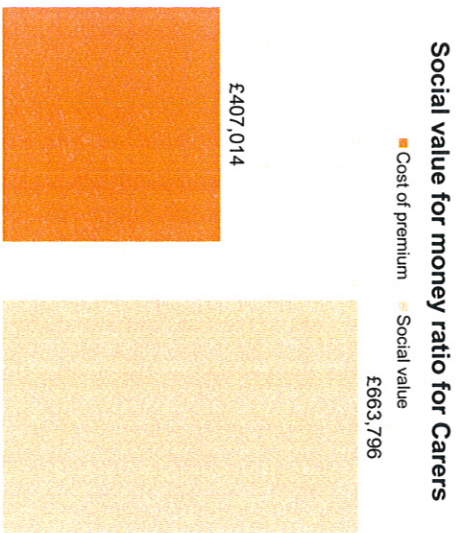
1. Overview

This sample represents 33 carers. 638 cares in total in one year.  
It has been scaled to ENTER NUMBE using a 95% confidence interval.

1a. Social value returned to Carers as clients (for the Carers' spending choices)

Cost of premium	£407,014
Social value	£663,796
Social return on investment ratio for Carers: for every £1 spent at Carers Trust, this amount of social value is created to you	£1.63

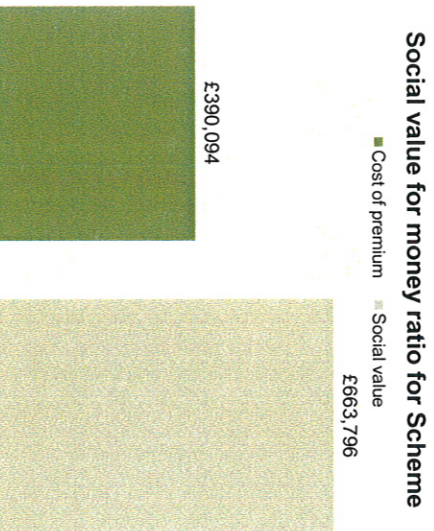
Upper estimate: increase assumptions by 20%	Core estimate: mid range assumptions	Lower estimate: decrease assumptions by 20%
1.96	1.63	1.30



1b. Social value returned to Scheme as business (for the Scheme's spending choices)

Cost of premium	£390,094
Social value	£663,796
Social return on investment ratio for Scheme: for every £1 spent on Carers, this amount of social value is created to the Carers	£1.70

Upper estimate: increase assumptions by 20%	Core estimate: mid range assumptions	Lower estimate: decrease assumptions by 20%
2.04	1.70	1.36





## 2. Key Results (\* denotes outcome is not valued in the SROI model to avoid double-counting with other outcomes)

### 2a. Key Results: Carers

#### (i) Key change in outcomes

Outcome	% carers experiencing positive change	Number of carers experiencing positive change	Average size of the change for carers	Explanation (description is positive but the same rationale applies for negative change)
Improved supportive relationships	97%	619	19%	Carers relationships with others improve by X% when they work with Carers Trust. Another way of putting it is that they feel X% more supported
Peace of mind	94%	599	17%	Carers peace of mind increases by X% when they work with Carers Trust
Sense of normality	100%	638	28%	Carers feeling a X% increase in the sense of normality in their lives when working with Carer's Trust

#### Average size of change for carers per outcome



#### (ii) Key change in indicators

Improved relationships		Peace of mind		Sense of normality		Better able to cope with stresses*		Improved relationships (with cared for)*	
Indicator	Average change	Indicator	Average change	Indicator	Average change	Indicator	Average change	Indicator	Average change
In the past month I have felt isolated	24%	In the past month I have felt relaxed.	25%	In the past month I have felt that my life is on hold because of caring	15%	I can't carry on with things as they are	20%	In the past month I have felt my relationship with the person I care for is good.	0%
In the past month I have felt supported	34%	In the past month I have felt anxious.	20%	In the past month I have felt energetic	11%	I am able to deal with difficult situations	20%	In the past month I have felt worried that I'm irritable with the person I care for.	8%
How often do you meet socially friends?	16%	In the past month I have felt pressured.	5%	In the past month I have felt cheerful	25%	When there's a crisis I am confident I can cope	22%	In the past two weeks, the time I've spent with the person I care for has been enjoyable	25%
How often do you meet socially relatives?	14%	<b>AVERAGE CHANGE</b>	<b>16.7%</b>	I am able to make plans that I can see through	45%	<b>AVERAGE CHANGE</b>	<b>20.9%</b>	In the past two weeks, the time I've spent with the person I care for has been stressful	7%
How often do you meet socially colleagues?	22%			I am able to control how I spend my time	46%			In the past two weeks, the time I've spent with the person I care for has been rewarding	21%

How often do you talk or write emails to friends?	11%
How often do you talk or write emails to relatives?	12%
How often do you talk or write emails to colleagues?	17%
In the past month, the time I've spent with my immediate family has been enjoyable	28%
In the past month, the time I've spent with my immediate family has been stressful	11%
<b>AVERAGE CHANGE</b>	<b>18.9%</b>

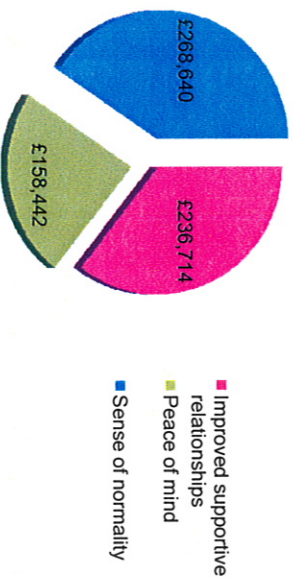
<b>AVERAGE CHANGE</b>	<b>28.4%</b>
-----------------------	--------------

In the past two weeks, the time I've spent with the person I care for has been frustrating	12%
<b>AVERAGE CHANGE</b>	<b>13.4%</b>

(ii) Social value created for carers by outcome

<b>Improved supportive relationships</b>	<b>£236,714</b>
<b>Peace of mind</b>	<b>£158,442</b>
<b>Sense of normality</b>	<b>£268,640</b>
<b>Total</b>	<b>£663,796</b>

Social value per outcome



Zc. Key Results : Enabling the cared-for to stay in their home

<b>Satisfaction with care support since using Carers Trust</b>	
<b>Indicator</b>	<b>Satisfaction score</b>
I am happy with the support Carers Trust provides me	99%

<b>Average number of hours of respite care provided</b>	
<b>Carers Trust</b>	<b>1.9 hours</b>
<b>Other care support</b>	<b>1.0 hours</b>

The service provided to me by Carers Trust is reliable

98%

Support from my Carers Trust carer support worker means I can have a life of my own

97%

**AVERAGE**

**98%**

End of dashboard