

Dear Parent/Carer

As you are aware, the Connected Falkirk programme provides an iPad to your young person to enhance and enrich the learning experience for them. The use of iPads in the classroom has proven to be highly beneficial over the last session, enabling interactive and personalised learning opportunities. However, with the introduction of any technology, it is crucial that we emphasise the importance of responsible use and proper care.

Whilst technical faults can be dealt with through our warranty arrangements, accidental damage (cracked screens, water damage, or the loss of a device, chargers/cable), cannot. This equipment is passed to others when your child leaves school, so it is crucial for the sustainability of the programme that the provided equipment is maintained and returned in good order.

In the event of accidental damage to an iPad, we will contact you to discuss a contribution towards repair costs. These costs can vary depending on the severity of the damage and the specific repairs required. Should that iPad be beyond reasonable repair or be lost, then a contribution towards full replacement will be charged. These costs and repairs are consistent across all Secondary stage schools and outlined in a table at the end of this letter.

To minimise the risk of damage and ensure the longevity of the iPads, we kindly request your support in reinforcing the following care and maintenance guidelines with your child:

### **General care**

When you receive your iPad, you are responsible for it and keeping it safe. The provided case for the iPad must be used at all times to protect the iPad from potential damage. Care should be taken when transporting the device between lessons and especially to and from school. You should ensure water/drinks bottles are not stored in the bag with the iPad. We are grateful to our Parent Council for helping to support the application of screen protectors onto Ipads.

### **Charging**

It is crucial that the iPad is charged and ready for use every day using the official Apple charger supplied. No other alternative charger should be used, as these can cause damage to the battery and charging port.

### **Cleaning**

Should the iPad need to be cleaned, then a soft, lint-free cloth should be used. Avoid using abrasive materials or harsh chemicals on the screen. Power off the iPad before cleaning and be cautious around openings, such as charging ports.

By instilling responsible habits and following these care and maintenance guidelines, we can collectively ensure the longevity of the iPads and provide an optimal learning environment for all students.

We appreciate your support and collaboration in this matter. Should you have any questions or concerns regarding iPad care or related costs, please do not hesitate to reach out to us.

We remain committed to the success and well-being of every student at Braes.

<b>Item</b>	<b>Contribution</b>
Damage to screen	£70
Damaged headphone socket	£65
Damaged charge port	£65
Lost or device beyond repair	£100
Damaged/lost official Apple charging cable	£10
Damaged/lost official Apple charger (plug)	£15
Damaged/lost case	£15

Thank you for your attention and cooperation.

Falkirk Council Children's Services