

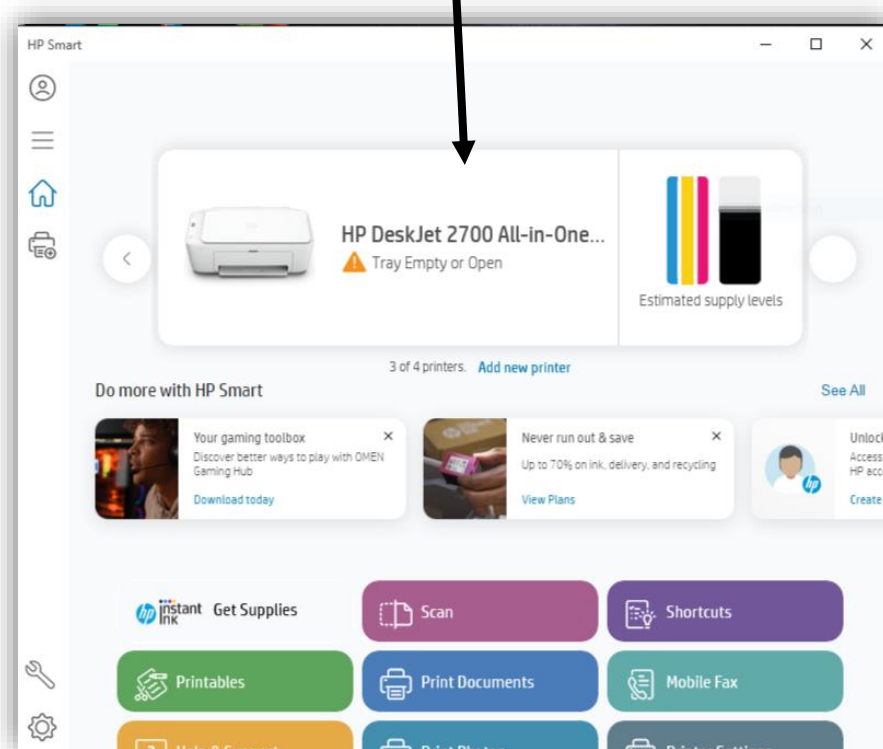
Don't be bullied by HP's aggressive behaviour!

HP regularly update firmware on printers to block you being able to use refilled or compatible cartridges. This now also affects the HP 305 series of refilled cartridges; the latest update blocks you being able to use our refilled cartridges.

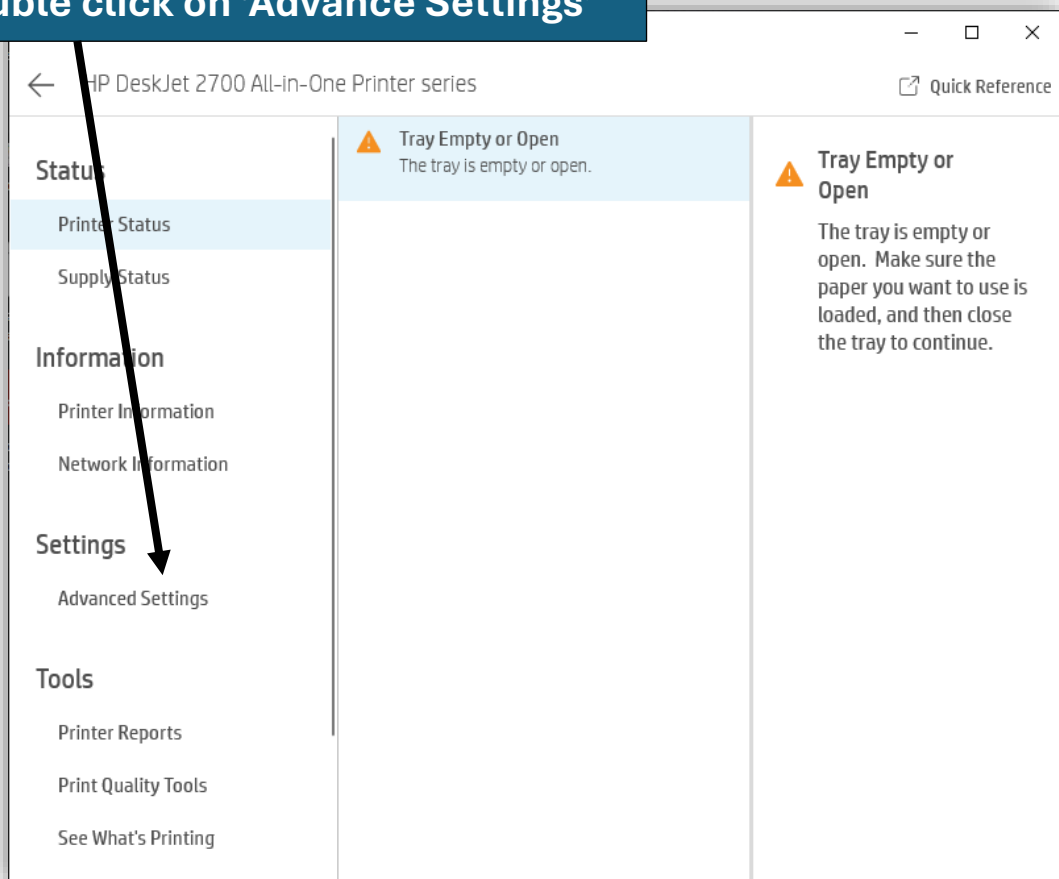
HOW TO TURN OFF AUTO UPDATES (HP 305)

1. Open the HP smart app on your pc.

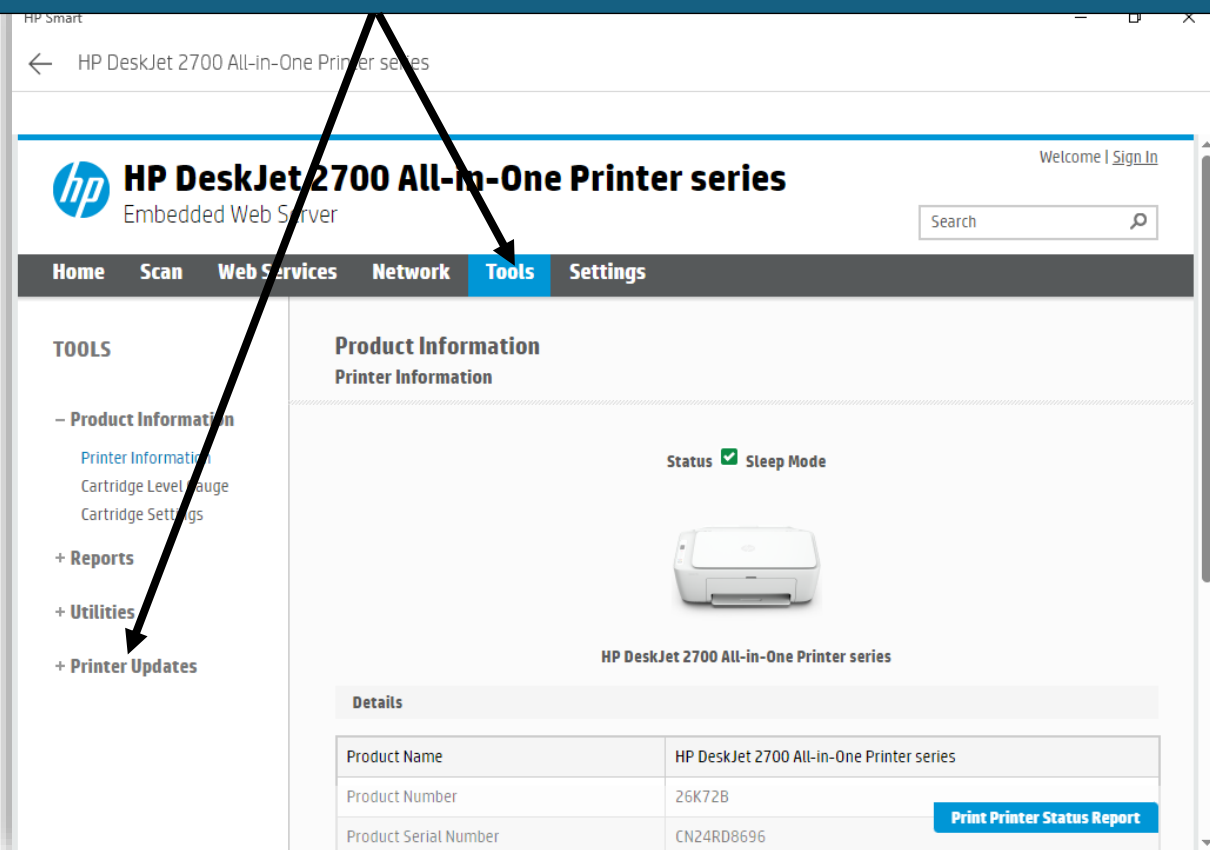
2. Double click on your printer model (i.e. HP DeskJet 2700 all in one)



3. Double click on 'Advance Settings'

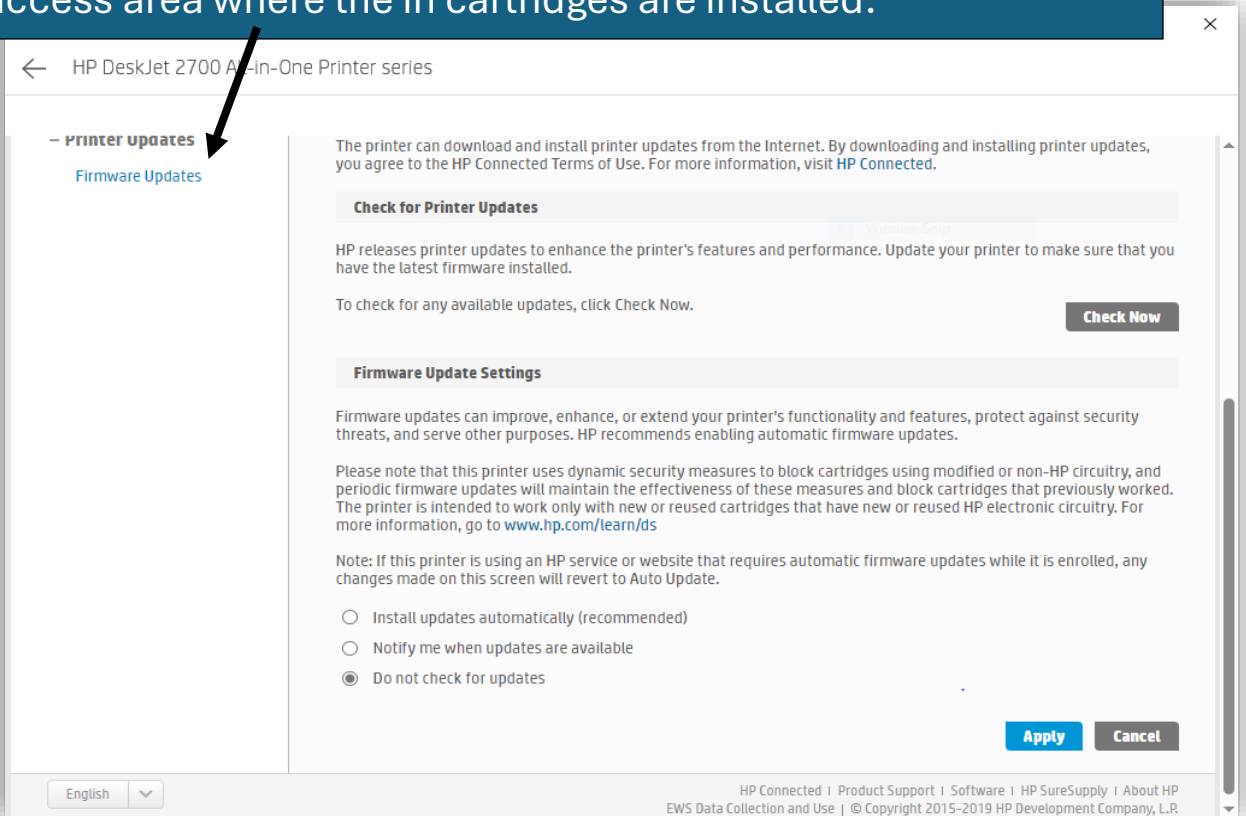


4. Click 'Tools' tab then Double click on 'Printer Updates'



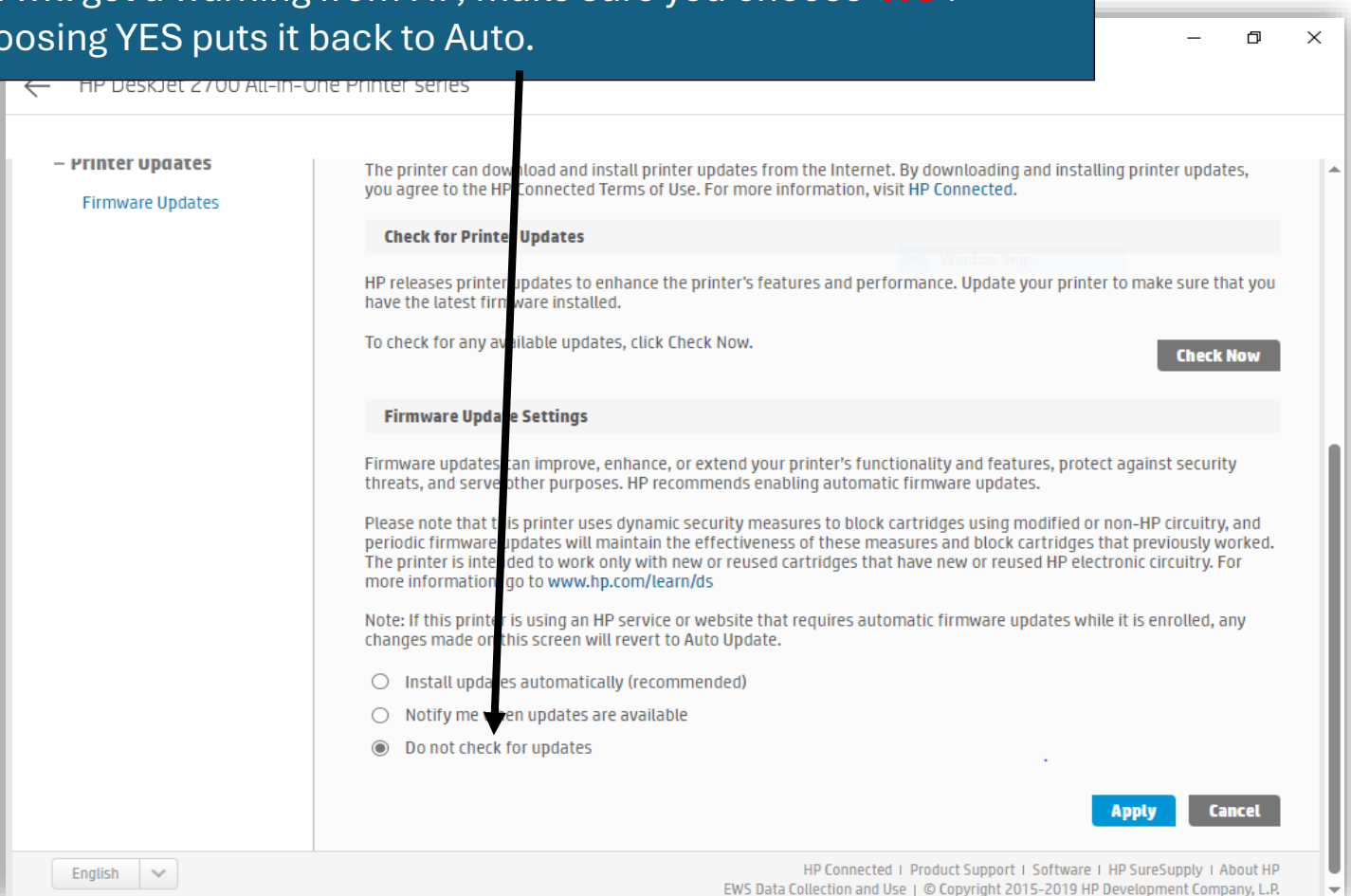
5. Double click on Firmware updates.

You may need to input the pin from printer after clicking this. You can find this in the access area where the in cartridges are installed.



6. Choose 'Do not check for updates' & click 'Apply'

You will get a warning from HP, make sure you choose '**NO**'. Choosing YES puts it back to Auto.



If you need any help or advice, please contact us on 01730 859531.