

WHY, WHAT, WHO?

- The BLMA has been discussing the need for a minimum standard of training across all pilgrimages for several years, discussing but never actually moving beyond that stage.
- Following last year's conference, the need for such a programme was more widely recognized. With Covid-19 and the cancellation of events and restriction to movement throughout the world, the need for adequate training for volunteers became more apparent
- The Care Certificate, a programme of training created by Skills for Health for the training of those working in UK care and nursing homes was adapted to create a Lourdes specific online training programme for volunteer carers.

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IN BRIEF..

- The online course can be accessed via a laptop, tablet or mobile phone
- The programme consists of 5 modules each can be completed in isolation or the whole course in one sitting. Average time per module 30 minutes
- Each diocese will have access to a report showing who has completed the programme and is thus eligible to attend an in-person preparation day, set locally, as previously.
- The online course is in addition to local training days and will
 prepare the volunteers for providing safe and effective care to those
 we serve.

THE MODULES

MODULE 1

- · Understand your role
- · Duty of Care
- · Personal Development
- · Equality & Diversity

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THE MODULES

MODULE 2

- · Working in a person-centred way
- Communication
- · Privacy & Dignity
- · Handling Information

THE MODULES

MODLILE 4

- · Awareness of mental health, dementia and learning disability
- · Fluids & nutrition
- · Basic life support

THE MODULES

MODULE 3

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· Safeguarding Adults

THE MODULES

MODULE 5

- · Health & Safety
- Fire Safety
- · Infection Prevention & Control

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THE PROCESS

- The BLMA grant local admin access to each pilgrimage participating in the programme.

- The local admin shares the link and access password to individual users, who complete the training in their own time

- The local admin can access a report showing who has completed the training programme

- Reminders can be sent, if necessary

THE COST

- The BLMA has funded the initial cost for the creation of the programme.
- There will be ongoing costs for the user licence
- The minimum cost per pilgrimage (diocese) will be £100 for up to 100 users
- The cost per user over 100 will be an additional £1 per user

e.g.

40-50 users £100 180 users £180

300 users £300

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QUESTIONS?