



## Job Description

<b>Job Title: Brasserie Service Staff</b>	<b>Rates of pay : Pls see below</b>
<b>Department: Coq &amp; Bull Brasserie</b>	<b>Reporting to: Brasserie Manager</b>

### About the role:

The Coq & Bull Brasserie at Clandeboye Lodge is the place to be. And it's not just the food. It's the lighting, the music, the service, the understanding and the sense that for that moment, there could be nowhere better to share an evening with family and friends.

Our aim is to provide exceptional standards of service delivered by a helpful and courteous team. Whenever possible, we always try to schedule shifts in such way that you will be able to enjoy a good work/life balance with both daytime and evening time shifts. And if you are a college, university, or vocational courses student, we'll always try to schedule shifts around exams.

This is a part-time role which includes weekdays and weekends.

### Job description:

Your main duties and responsibilities include, but are not limited to:

- Providing a warm welcome and friendly atmosphere to all guests
- Use of tablets and point of sale equipment to process drinks orders
- Presenting menus, taking orders and serving food and drinks in a professional and efficient manner
- Cleaning and resetting of tables and maintaining presentation standards in brasserie and all public areas
- Compliance with health & safety and food safety regulations, and cleanliness & hygiene standards
- Taking part in departmental induction, on the job and departmental training to advance your personal development
- Carrying out any other related duties within the hotel

Continued

**Essential requirements:**

Whilst our preference is for people with restaurant environment experience, we do provide full training for the right candidate with no previous experience.

**You must:**

- Be at least 18 years old with a clear desire to work in a customer facing position
- Be confident in your abilities to deliver what guests ask for and follow through with what you have promised
- Be empathetic when interacting with guests and colleagues
- Be able to work shift patterns and be available to work day-time, evenings and weekends

**Your rewards:**

In addition to your basic pay\*, all tips can be retained or shared with the team. We give everyone reasonable hours, flexibility wherever we can, free staff meals on shifts, free uniforms and a contribution to taxi fares if you do not have your own transport.

18-20 £7.50ph\*

21-22 £8.50ph\*

23+ £9.00ph\*

If you want to treat your friends and family, we'll give you 50% off food, special family and friends rates for overnight stays and reduced green fees at Blackwood Golf.

And to make your money go further, our employee benefits package includes free membership with [www.perkbox.com](http://www.perkbox.com) for loads of discounts and benefits, including on shopping, cinema tickets, travel, eating out and health.

**Support for your life inside and outside work:**

To provide you with peace of mind, every employee benefits from our employee support scheme with [www.hospitalityaction.org.uk](http://www.hospitalityaction.org.uk) to give you, and your immediate family members, free access to legal advice, financial support and counselling. We are proud to be an employer who is positive about supporting people's mental health.

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