

## ABOUT CLEAR VOICE

Clear Voice Interpreting Services is a social enterprise that provides professional language services to businesses, charities, and the private sector. We specialise in spoken interpreting, providing professional telephone interpreting, video interpreting and face-to-face appointments. We also offer high-quality translation and transcription to deliver a complete suite of language services.

Clear Voice are passionate about helping people overcome language barriers. We deliver a responsible, flexible service with exceptional customer care.

100% of Clear Voice's profits are donated to our parent charity, Migrant Help, who exist to protect refugees, asylum seekers and those affected by displacement and exploitation. Their service users are some of those most in need and least likely to find support elsewhere.

## SCOPE OF THE GRANT

The purpose of the Clear Voice Language Inclusivity Grant is for Clear Voice to maximise its social impact by providing charities, social enterprises, and not-for-profit organisations with pro bono language services – up to the value of £2,500 – every six months.

This pro bono service provision is available to help organisations of all sizes, tackling a variety of issues. The shared aim must be a desire to improve language inclusivity by ensuring their services are accessible to those who experience language barriers.

## APPLICATION REQUIREMENTS & CRITERIA

- You must be a registered charity, social enterprise, or not-for-profit organisation.
- The awarded organisation will be credited with up to £2,500 of language services (the *grant sum*) to use with Clear Voice Interpreting Services for a period of six months (the *grant period*).
- The grant will conclude when the grant sum is exhausted or the grant period ends, whichever occurs first.
- Applicants must demonstrate an understanding of the importance of inclusivity and the role of language services in achieving this.

- Applicants must also demonstrate a long-term commitment to language inclusivity and a desire to deliver this on an ongoing basis.
- The awarded organisation will need to publicise through their social media accounts that they have won the Clear Voice Language Inclusivity Grant. During the grant period, they will share two more posts regarding the grant and their project, in collaboration with Clear Voice.
- The awarded organisation will provide a case study to Clear Voice after the grant period is complete.
- The awarded organisation will attend three virtual 'check in' meetings with Clear Voice's Partnership Coordinator during the six-month grant period (months two, four, and six), in addition to initial onboarding and concluding discussions.

## APPLICATION EVALUATION PROCESS

We will consider your application against a range of criteria including:

- The effectiveness of your programme and its potential reach
- Your proposed method of measuring your programmes' impact
- Your commitment to publicising your grant usage
- Contract terms and conditions
- Recognition of Clear Voice's values and principles
- Our strategic priorities as a social enterprise

We will evaluate your application and may request further input from you such as written clarifications, discussions, or due diligence activities. Should any of these be required, we will advise you during the evaluation process. Refusal to participate in any such activity may result in Clear Voice disregarding your application.

## CONTACT

Lewis Punton – Partnership Coordinator  
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## APPLICATION QUESTIONS

To apply for the Clear Voice Language Inclusivity Grant you must answer the following questions using our [application form](#). The questions are included below for reference:

### Which of our language services would be used by your project?

Select all that apply from telephone interpreting, video interpreting, face-to-face interpreting and translation

### Which languages do you expect to use most frequently? (*List a maximum of 5*)

Leave blank if unsure

### Tell us about your organisation: Who you are, what your mission is, and the impact you hope to make if you were to receive the grant? (*300 words maximum*)

Suggested topics: Does your work have a specific focus on social value? What makes your organisation unique? What is the current focus of your work? Make sure to tell us all about the impact you are hoping to make with the help of our grant. What achievements or organisational goals would this grant help you meet?

### Tell us about the specific program or project that you will be funding with the available grant (*300 words maximum*)

Suggested topics: How will your project use Clear Voice's services to enhance its reach? What makes your project unique? How long have you been developing this specific program or idea? What are its aims? What problems, issues, or community need you are aiming to address?

### What is your plan to create awareness or promote your project? (*150 words maximum*)

Suggested topics: How will you promote your project and increase awareness of your work? Are there any specific campaigns or communications channels you intend to use during the six-month grant period?

### How will you measure the impact of the grant and of your project? (*150 words maximum*)

Suggested topics: How you will measure the overall success of the project? How many people do you expect to help? How will you be monitoring the impact language services have for you?