

We care about your safety

Hotel measures recommendations



Facility protocols

- Increased frequency of cleaning and disinfection of all facilities.
- Use of safe and health-friendly hospital-grade cleaning products.
- Approved hydroalcoholic gel dispensers are mandatory in many areas of the establishments.
- Protective screens in the customer service area.
- The use of the elevator is limited to a maximum of 2 people and provided that they wear a mask.
- Gel, gloves and masks are available to customers.
- Adjustments in the air conditioning system to ensure constant air renewal.
- Redistribution of seats to guarantee social distancing measures.
- As far as possible, payment by card is recommended.

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Employee protocols

- All staff is aware of the new health and safety guidelines.
- The staff will be checked daily for body temperature.
- All employees to be provided with the necessary personal protective equipment.
- The uniform of the equipment to be washed and disinfected daily.
- The reception staff to disinfect the counter every time a customer is finished.

These measures may vary in the different hotels. All hotels are in close contact with local health regulations authorities in order to provide the best and safest service.



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Room protocols

- Additional cleaning of rooms to reach a complete disinfection of the contact points of greatest risk.
- Minibar service upon request.
- Non-essential stationery and equipment to be removed from the rooms.
- Amenity Kits (dental set, shaving set, comb, shoe shine...) upon request.
- The room keys will be completely disinfected.
- Towels and bedding are washed at a high temperature.
- The remote controls to be wrapped in plastic and changed frequently.
- Open or pedal-operated garbage cans and inner bag.
- Ventilation filters to be cleaned regularly.

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F&B protocols

- Elimination of shared products, promoting single-dose.
- Capacity control to guarantee safety space between tables and clients.
- Individual tablecloths and single-use napkins to be used.
- Orders to be served with all security measures.
- The Hotel has to offer the possibility of preparing food to take away.
- Restaurant and cafeteria menus will be eliminated. Order via QR code facilitated.

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For further information regarding official safety & health recommendations, please consult:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

In case you have any doubts regarding your hotel(s), please do not hesitate to contact us at: safety@bnetwork.com

Stay safe

Safety & health recommendations

To prevent infection and to slow transmission of COVID-19, the following measures are recommended by the WHO:

- Wash your hands regularly with soap and water or clean them with alcohol-based hand rub
- Maintain at least 1-meter distance between you and people coughing or sneezing
- Avoid touching your face
- Cover your mouth and nose when coughing or sneezing
- Stay home if you feel unwell
- Refrain from smoking and other activities that weaken the lungs
- Wear a mask
- Practice physical distancing by avoiding staying away from large groups of people

In case of symptoms related to covid-19, the local health authority should be contacted

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