



Rt Hon Sir Patrick McLoughlin MP

House of Commons
London SW1A 0AA

Mr D Gibbs
Derby and Derbyshire LMC,
3rd Floor, Celtic House,
Heritage Gate, Friary Street
Derby DE1 1LS

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Ref: PM / CO

Dear Mr Gibbs

I wanted to be in touch with you again as I have now received the enclosed reply from David Mowat in the Department of Health.

As you will see NHS England are working with Capita to improve the standard of service and performance and help to effect improvements.

I trust you will find the information provided in the letter helpful in raising the concerns you have expressed but if you think I can be of any further assistance please don't hesitate to contact me again.

Yours sincerely