

12 November 2020

Dear [16-49]

You recently received a letter suggesting that you should book a flu vaccination. That letter was sent because of a mistake by us at NHS Digital. We made a list of people who would be more at risk if they caught flu. We chose the people to put on the list based on information in their medical records. Your record shows you may have had glandular fever in the past. Our mistake was that having had glandular fever in the past does NOT make you more at risk if you catch flu. You should not have been on the list we made, and you should not have received a letter. We are very sorry for this. We have made sure the same mistake will not be made again.

What do I need to do now?

If you tried to arrange a vaccination just because of the letter and haven't been able to, don't worry. You do not need to keep trying. If you've already had a flu vaccination, you do not need to do anything.

If you have any questions about your health or your medical records, please speak to your GP. If you want to know more about flu vaccinations, please visit nhs.uk/flu.

Yours faithfully,



Sarah Wilkinson
Chief Executive Officer
NHS Digital