



Reception Staff - Dealing with difficult people -half day workshop

Wednesday 11 September 2019
13:30-16:30

Location - Dunston Innovation Centre, Dunston Rd,
Chesterfield , S41 8NG

Course Objectives: The aim of this workshop is to provide delegates with the skills to deal with difficult people in the workplace. These may be patients, colleagues or other people they meet in work situations. By the end of the workshop delegates will be more confident in their ability to deal with these tricky situations.

This workshop has been organised at the request of Chesterfield and Dronfield PCN. It is aimed at Reception staff – dealing with difficult people in Chesterfield and Dronfield PCN

To book your place on this course visit the DDLMC Website here.

