



06 November 2019

**To: All General Practices  
Derbyshire**

Dear All

A QOF issue has been highlighted at a national level which affects System1 practices and possibly other suppliers too.

Under the new QOF exception reporting rules, if a patient has had two invites but no review, the system is automatically adding an exception code.

This is worrying as the QOF prompts are removed from the patient record which could adversely affect patient care and practice prevalence data which in turn could have a detrimental financial effect. The exception reporting percentage will increase also.

The business rules appear to state that this should happen although NHSE is saying that it is misinterpretation of the rules by system suppliers.

GPC are having urgent discussions with NHSE but be aware that as a result of this error practices may appear to have an erroneously high QOF achievement score.

We will keep practices updated as to next steps.

A handwritten signature in black ink that reads "Kathryn".

**Dr Kathryn Markus**  
Chief Executive  
Derby and Derbyshire Local Medical Committee

