

## Welcome to our March Newsletter

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- What is GDPR and what does it mean for General Practice?
- Current obligations and obligations for General Practice/patients
- Data Protection Officers: roles and responsibilities
- Data Protection Impact Assessments
- Privacy Notices
- Lawful basis for processing
- Breach and penalties

**The seminar will take place on Wednesday 11<sup>th</sup> April (7.00pm) in Leicester – Email invitations have now been circulated to members.**

This is a free event but due to the demand of this event, please register your place at [enquiries@llrlmc.co.uk](mailto:enquiries@llrlmc.co.uk)

### A. GENERAL DATA PROTECTION REGULATION 2016 (GDPR)

The GDPR is a regulation that will become applicable from 25th May 2018. Its intention is to strengthen data protection for individuals across the European Union.

Compliance is essential as fines under the GDPR are up to a maximum of 20 million Euro or 4% of turnover.

The GDPR strengthens the controls that organisations (data controllers) are required to have in place over the processing of personal data, including pseudonymised data.

LMC Law has agreed to deliver a seminar for our members to provide a better understanding of GDPR and the impact it will have on General Practice.

It will cover the following areas:

### B. FEEDBACK ON SHARED CARE AGREEMENTS

The LMC is seeking to improve the arrangements with Shared Care Agreements.

The issues already identified include a lack of a process for exception reporting, failure of hospital consultants to follow approved process and inadequate remuneration.

We would like to hear from colleagues on any other concerns they have about the process in regard to Shared Care Agreements, so they can form part of the negotiation process with CCGs. In particular, I am aware there is a disconnect between the monitoring required by the CCGs and the monitoring required by LMSG. Any specific examples of this would be very useful.

I would be very grateful if this was not converted into a discussion forum but issues emailed to the LMC at [enquiries@llrlmc.co.uk](mailto:enquiries@llrlmc.co.uk)

We anticipate providing our members feedback of these discussions in due course.

So that colleagues are aware the LMC is also in discussion over payments for safeguarding reports and formulating appropriate advice for patients who make requests for housing letters.

### C. MEETING THE REASONABLE NEEDS OF PATIENTS

Please note that new guidance is available on meeting the reasonable needs of patients, which has been drafted in response to NHS England guidance issued to commissioners. It is available here:

<https://www.bma.org.uk/advice/employment/gp-practices/service-provision/access-to-gps-for-patients>

### D. UPCOMING LMC EVENTS

The LMC is pleased to confirm the following events:

#### CQC seminar (DATE TBC)

Delivered in partnership with the Michelle Hurst (Inspection Manager, CQC)

- How to get through a CQC inspection
- Top tips from the CQC
- New regulations
- Reporting to CQC – what needs to be reported and how?
- CQC registrations and regulations
- Introductions to the CQC team inc. roles and responsibilities

**Wednesday 11<sup>th</sup> April 2018 (7.00 – 8.30pm)**

#### GDPR seminar (EU Data Protection)

- LMC Law will provide seminar to practices on the impact and requirements for general practice relating to GDPR.

**Wednesday 9<sup>th</sup> May (7.00 – 8.30pm)**

Complaints workshop in conjunction with NHS England (Date tbc)

For more information on any of the events, please contact [enquiries@llrlmc.co.uk](mailto:enquiries@llrlmc.co.uk)

### E. TRADING STANDARDS VISITING PRACTICES REGARDING WEIGHING SCALES

The LMC is aware that some Practices have been visited by Trading Standards regarding weighing scales within General Practice.

The LMC has sought advice from our legal representatives and BMA Law. Following the advice provided to the LMC, we are now in discussion with the Trading Standards inspector to find a favourable resolution for practices.

The LMC would advise all LMC practices to not change any scales until this matter is resolved.

### F. LATEST GPC NEWS

GPC England held its last meeting on Thursday 18 January. The following issues were discussed at the meeting:

- a successful workshop on Living our Values
- safe working limits
- online consultations and online providers such as GP at Hand
- guidance for doctors working remotely.

To read the full document and attachments, [click here](#)

#### G. CHANGES WITHIN THE LMC BOARD/OFFICE

We would like to inform our members that after many years, Dr Nick Simpson has stepped down from his position as LMC board member to fulfil other commitments. Dr Simpson served as Chairman for many years. The LMC would like to thank Dr Simpson for his commitment and loyalty over the years.

Dr Bowyer was an LMC board member, representing West Leicestershire area. Dr Bowyer resigned from the board late last year following her family relocation – we would like to thank her for her commitment and wish her well for the future.

We are pleased to confirm that Dr Rajiv Wadhwa has recently joined the LMC board and will represent our City members.

We are also pleased to say that Emma Sutherland has recently joined the office team as Administrator. Emma has joined by a nearby practice and has experience of working within general practice.

#### H. VACCINE ORDERING FOR THE 2018-19 INFLUENZA SEASON

LLR LMC are aware of the ongoing discussions and concerns regarding vaccine ordering for the 2018-19 influenza season.

The LMC Buying Group has been in negotiations with suppliers on behalf of our members and [full update can be read here](#)

*NHS England has released its 'definitive' guidance for GP practices about which flu vaccines to use for the 2018-19 season.*

*NHS England is now advising all practices to use the adjuvanted trivalent vaccine (Fluad - Seqirus) for all patients over 65 and a quadrivalent vaccine*

*for any 'at risk' groups including pregnant women aged 18-65 years.*

*This decision has been based on clinical evidence from the Joint Committee on Vaccination and Immunisation (JCVI) and cost effectiveness studies by Public Health England.*

*Suppliers of the adjuvanted trivalent and quadrivalent vaccines have given NHS England assurances that they will be able to cope with the increased demand for their vaccines.*

*Additional funding has been found to cover the additional costs of using the adjuvanted trivalent and quadrivalent vaccines, so practices do not need to worry about not being reimbursed.*

*Please note that practices will still need to order trivalent vaccines for any at risk patients age six months to two years as Fluenz, Fluad and quadrivalent vaccines aren't licensed for this age group. MASTA, Mylan and Seqirus can provide vaccines suitable for children age six months and above. For more information on these discounts, please visit our website.*

*As this definitive guidance was released after most practices would have placed their vaccine order with their preferred supplier, we have spoken with the four companies we negotiated discounts with for the 2018-19 season to compile advice for those practices that now need to cancel or amend their original vaccine orders (see next pages).*

A further update as Seqirus has extended its 'early bird' pricing until 29 March.

If you have any questions, please contact the LMC Buying group on 0115 979 6910, or email [info@lmcbuyinggroups.co.uk](mailto:info@lmcbuyinggroups.co.uk)

#### I. SUMMARISING PATIENTS RECORDS

The LMC has recently been asked whether the summarising of patient's records is a contractual requirement. Although this is no longer an indicator within QOF, accurately summarised notes still remain an important part within general practice.

An article by Hilary Andrews Bsc (Hons) RGN, (full article available [here](#)).

*.....In some areas of the country, where all practices are using the same software system, GP2GP appears to work beautifully, as intended – meaning the summariser has little work to do for some newly registering patients. However, for the majority of us, as patients transfer from a practice using one software system to another using a different software system, the summariser must still check the paper records for accuracy.*

*Despite the carrot of QOF points not being there anymore for summarising, accurately summarised notes are vital in today's NHS where the clinicians simply don't know their patients as well as in the old family doctor days and time pressures on GPs and Practice Nurses mean that an accurate history on the screen is imperative for care, diagnosis, treatment and referral. With a reported 98% of practices now being able to add additional information to the Summary Care Record, an accurate medical summary is even more important.*

## J. RECRUITMENT OPPORTUNITIES

We are aware that practice have sometimes found it difficult to recruit new partners, salaried GPs or other positions within General Practice.

These will be displayed on the '[vacancies](#)' section of our website.

The LMC offers a free advertisement service on our website for our members, please just send the relevant job description to [enquiries@llrlmc.co.uk](mailto:enquiries@llrlmc.co.uk)

## K. THE BUYING GROUP AND GDPR

Comms from the LMC Buying Group regarding changes to the General Data Protection Regulation (GDPR) that will apply in the UK from 25 May 2018.

Whilst there are similarities with the current UK Data Protection Act, GDPR goes much further which is why we need you to re-register your practice as a member of the LMC Buying Groups Federation.

By re-registering you can have full access to all the pricing information on their website, ensure your practice continues to receive Buying Group discounts and be amongst the first practices to be able to use their new vacancy advertising service which will be launched next month.

The registration form only takes two minutes to complete so we'd be really grateful if you could spare the time in the coming weeks to fill it in so they can continue to provide their service to your practice:

<https://www.lmcbuyinggroups.co.uk/members>. If you've recently re-registered (in the last two months), you should have already received your new website login details but if you have any questions, please call the Buying Group on 0115 979 6910, email [info@lmcbuyinggroups.co.uk](mailto:info@lmcbuyinggroups.co.uk) or Live Chat via their website.