

## Welcome to our October 2018 Newsletter

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- b. LLR LMC Events for End of 2018/2019
- c. Training and Development Fund
- d. Key Themes shared by NHSE Complaints Team
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- h. Job Vacancies
- i. Updates/training opportunities from stakeholders:
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### Shared Learning and issues raised with the LMC this month:

- School Meals Request Forms - Medical Diet

### National:

- j. Supply Issues for Primary Care
- k. GP Surveyors- GP Succession Planning
- l. PCSE Update
- m. BMA Update

### Regional:

#### A. LLR LMC ANNUAL GENERAL MEETING

Following our recent invitation to our members for this year's AGM, we have had complete oversight that it falls on Diwali so understand this will impact on our



attendance. We are pleased to confirm that we have a new date of Wednesday 21<sup>st</sup> November 2018 with Dr Richard Vautrey (BMA Chair, General Practitioners Committee) will be our key note speaker at this year's AGM.

Richard will be giving a speech to members on "General Practice: The Foundation for the NHS long term plan"

The AGM will be held at College Court and will commence at 7:30pm. Invitations have now been sent to all members.

#### B. LLR LMC EVENTS FOR END OF 2018/2019



#### \*RESCHEDULED EVENT\* NHS Complaints Workshop

The date for this event has unfortunately had to be changed. Further information will be released in due course.

Programme:

- Central Midland Complaints Structure
- NHS England Complaints- Tiers 1, 2 and 3
- Role of LMC during Complaints
- Central Midlands Complaints Process
- Practical Session- What does a good complaint response look like?

- Obtaining Independent Clinical Reviews
- Central Midlands Assurance Process/Sharing Lessons Learnt
- Question and Answer Session

**"Demystifying appraisal: Top Tips for Appraisal/Revalidation" - Revalidation and Appraisal Training Event - Wednesday 28<sup>th</sup> November, 7:00pm-8:30pm:**

The event will be facilitated by Dr Kathryn Oliver (Senior Appraiser, NHSE Central Midlands) and will be Chaired by Dr Vikram Bolarum (LLR LMC, Board member).

This is aimed at the appraisee - to help with their appraisal and revalidation portfolio and not for recruitment of appraisers.

Programme:

- What the Appraisal Team and Revalidation Officer are looking for.
- How to approach the experience to get the most out of it.

**January 2019 - A Walkthrough the Core Contracts-Important Issues by LMC Law**

The following areas will be covered:

- Termination of the contract;
- Dispute resolution;
- Sub-contracting obligations to provide clinical services;
- Closing patient lists;
- Removing patients from the list;
- Catering for patients in the outer-boundary area;
- Charging patients

More information on this event will be released in due course.

To reserve a place on any of our events, please email us on [enquiries@llrlmc.co.uk](mailto:enquiries@llrlmc.co.uk)

**C. TRAINING AND DEVELOPMENT FUND**

As we have previously reported, the CCGs are reviewing all their budgets, this includes the Training and Development Fund.

The LMC has now written to the ACOs of each LLR CCG to express our concerns and the impact this would have upon practice resilience.

The LMC board fully recognises the challenges facing CCGs, but given the uncertainty of the funding, the LMC maintains that this is top sliced GP monies the LMC will challenge and test, any attempts to reduce or remove the funding.

We have discussed this matter with Richard Vautreay (BMA Chair GP Committee) who fully supports LLR LMC on this matter and is happy to advise accordingly.

**D. KEY THEMES SHARED BY NHSE COMPLAINTS TEAM**

The NHS England complaints team, Cathie Cunnington (Complaints Manager, NHSE) has shared October's key themes which could be beneficial to the wider GP Community:

- Patient Expectations – a reminder that setting the scene and what can and cannot be achieved is beneficial.
- Communication – clear and concise communication is often key to a successful patient/doctor relationship.
- Consistency – where possible, patients to be booked with the same GP when consulting about one issue for consistency. However, in today's environment this is not always possible. In such

instances, consider providing a recap of the previous consultation, so the patient is aware that records have been reviewed.

supplier for a long time and aren't sure whether you are receiving the correct rates, you can email the Buying Group to check: [info@lmcbuyinggroups.co.uk](mailto:info@lmcbuyinggroups.co.uk).

#### E. PARTNERSHIP REVIEW - INTERIM REPORT

As previously reported that Dr Nigel Watson (Independent Chair, GP Partnership Review, Department of Health and Social Care) is undertaking a Partnership Review in which the interim report has now been released.

The report discusses:

- The role of general practice in the local healthcare system
- Workforce
- Workload
- Business models in general practice
- Overarching and emerging issues

As well as publishing this report, Dr Nigel Watson has also released the "myth buster for newly qualified GPs" which can be found on our [website](#), along with the full interim report.

#### F. LMC BUYING GROUP

##### LMC Buying Group: Member Rates

Members of the LMC Buying Group can access discounts with any of the suppliers on the attached list. To access these discounts, you can either login to the Buying Group website and request a quote or if you contact the supplier directly, you need to make sure you mention your practice is a member of the LMC Buying Group or state the discount code from the suppliers page of the Buying Group website.

If you were using an approved supplier before you became a Buying Group member or have been using a

#### G. UPDATE FROM SOUTH LEICESTERSHIRE AND LEICESTER CITY CORONER

Following the update from Mrs Mason, we sent out in August, we have been notified not all the guidance was included. The full updated guidance can be found on our website, '[Reporting death to Coroner](#)', point D. Please find attached updated guidance for Doctors completing the MCCD. This guidance was published 25/9/18.

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#### H. JOB VACANCIES

To view current vacancies, please visit our [website](#).

Advertising any vacancies your practice may have is free through the LMC. Just send the details of the vacancy to [enquiries@lrlmc.co.uk](mailto:enquiries@lrlmc.co.uk)

#### C. UPDATES/TRAINING OPPORTUNITIES FROM STAKEHOLDERS

##### **i. Primary Care Cardiology Upskilling Programme 2018:**

The CCG has asked us to promote the free one-day 'Primary Care Cardiology Upskilling Programme' for GPs and Pharmacists which is being held on 27<sup>th</sup> October 2018 9.00am-16:30pm at the Marriott Hotel, Leicester.

The programme is led by Dr Yassir Javid, recently named Pulse 'GP of the year'.

The programme covers the management of patients with cardiovascular disease in Primary Care. The potential benefits include improving the rates of detection of heart failure and atrial fibrillation, as well as reducing stroke and hospital admissions.

Interpretation of cardiac diagnostics in primary care:

- Making sense of an ECG
- Deciphering an echo report

For more information, please visit our [website](#).

## **ii. Central Midland Screening and Immunisation Team Update:**

As many of you may have seen, Central Midlands Screening and Immunisation Team have released a bulletin with information on the following:

### **Immunisation Information**

- Seasonal Flu
- Pregnant women and flu
- Vaccine Updates
- CHIS reconciliation process
- PGDs
- Flu letters to 2- and 3-year olds
- Useful links and resources
- MMR update
- HPV eligibility
- Immunisation training

### **Cervical Screening Information**

- Sample Takers
- Prior Notification Lists
- Notify PCSE of Ceasing, Deferral or Amendment
- Patient correspondence sent to Gwendolen House in Leicester
- University Hospitals of Leicester (UHL) - Cervical Samples Acceptance

The full bulletin can be found on our [website](#)

### **iii. Coding for Flu and CQRS:**

NHS England (Central and Midlands) have pulled information together to support practices in getting their GP Extraction Services (GPES) data / CQRS flu payments as accurate as possible. This year it's in the form of a power point slide set and covers:

- Snomed / Dual Coding
- Recording Fluad
- Who needs 90X4.
- Health and Social Care workers Flu



Please also note the slides about Health and Social Care workers flu given this is manual data that will not be found by the main seasonal flu extraction. There is an XLS manual log provided for you to use if you wish too, but you can always identify your own in-house recording mechanism.

This information can be found on our [website](#).

**Please remember your clinical system supplier performs the GPES extraction based on the coding in your patient records, so please also follow any advice you receive from your clinical system supplier on coding during the flu season.**

#### **iv. Winter Indemnity Scheme:**

As many of you may already be aware, Dr David Geddes (Director of Primary Care Commissioning) has sent a letter to all practice re. Winter Indemnity Scheme.

The letter can be found on our [website](#) and offers information on how to access the scheme.

#### **v. East Midlands “AF” Programme:**

GP practices Leicester City are being offered free portable ECG devices with compatible smartphones in a bid to significantly increase the detection of a condition known as Atrial Fibrillation - a huge and often ‘silent’ risk factor for developing a stroke.

For more information from the East Midlands Academic Health Science Network, please visit our [website](#)

#### **Shared Learning and Issues raised with the LMC this month:**

##### **- School Meal Request Forms- Medical Diet:**

Following the new school term, our members have highlighted an increase in School Medical Request Forms- Medical Diet being requested to be signed by a GP. More guidance on this can be found on the LMC [website](#).

#### **National:**

##### **M. SUPPLY ISSUES FOR PRIMARY CARE UPDATE**

The BMA have released a [Medicine Supply Issue](#) update for Primary Care.

It includes new issues, ongoing issues and resolved issues as well as an update on the EpiPen Shortage.

##### **N. GP SURVEYORS- GP SUCCESSION PLAN**

Paul Canlon (GP Surveyors, Operations Director) has written an article exploring the key areas to consider when starting your GP practices succession plan; how to avoid common costly pitfalls and how a robust succession plan can even help alleviate partnership recruitment problems.

The full article can be found [here](#).

##### **O. PCSE UPDATE**

PCSE have released their latest bulletin for practices. Their bulletin covers topics such as:

- Total Reward Statements
- Tracking Label Delivery Update
- Using “High Security” Setting on your Clinical System

More information on this update, plus other PCSE bulletins, can be found on their [website](#)

##### **P. BMA UPDATE**

Richard Vautrey has released his update for October.

##### **Pension earnings discrepancies:**

NHS England have sent the attached letter to practices today regarding their sample review of pension scheme records, which has shown discrepancies between some of the pensionable earnings and contributions data which has been provided to NHS BSA. They are now going to carry out a larger review, focusing on those nearing retirement age, to identify and resolve these issues. GPs, who pay their contributions into the NHS Pensions Scheme in good faith and use these to plan for the future,

# NEWS FROM YOUR LOCAL



# MEDICAL COMMITTEE

will understandably be very concerned to learn that they may have been affected by this administration error.

Although NHS England have reassured us that they will deal with this problem, this is yet another issue that GPs and practices have to contend with and we have insisted that NHS England needs to ensure that hard-working family doctors are not negatively affected by what appears to be a longstanding error. If, as part of this review, GPs are asked for additional financial advice we have said that it is imperative that they are reimbursed for any expenses incurred through no fault of their own.

### **VAT information:**

GPC understands that practices are being asked to provide NHS England with VAT information associated with each practice. It is our view under the Premises Cost Directions, the information practices are required to provide is:

- Are you registered for VAT? If so, what is the VAT registration number?
- Do you intend to claim a refund or allowance in respect of any element of the costs that you received financial assistance from NHS England/CCG?

The GPC are working with NHSE to ensure they capture the right information from practices. If you are being asked to provide any other information, please let us know by emailing [info.gpc@bma.org.uk](mailto:info.gpc@bma.org.uk)

This month's update also includes articles on:

- Docman incident - patient records transfer issue
- Video consultations between patients and their GP
- Public Health England (PHE) heart health checker concerns
- GP Retention Scheme (England)
- GDPR Survey on Subject Access Requests

In addition to this, GPC held a meeting on Thursday 29<sup>th</sup> September with discussion on the following subjects:

- Nation and Policy Leads update
- Contract negotiations
- NHS England Consultation on contracting arrangements for Integrated Care Providers (ICPs)
- NHS Digital Investment in General Practice report
- Recognising GPs as specialists
- GPC UK Committee monitoring

For more information on the GPC meeting and to read the full Richard Vautrey update, please visit our [website](#).

### **LMC CONTACT DETAILS:**

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