

Speak Up for Improved Experiences

When you might speak up:

- To raise a concern
- To make a complaint
- To make a disclosure
- To protect patient safety
- To improve the lives of workers
- To offer a suggestion for improvement

The LMC's Freedom to Speak Up Guardians:



Simon Barrett



Amy Stathers

Telephone: 01482 655111

Email: humberstone.lmcgroup@nhs.net

What happens when you speak up:

- You should raise issues with your line manager in the first instance
- If this option is not available please contact one of the LMC Guardians
- You will be thanked for speaking up
- Next steps will be discussed and we will talk about confidentiality
- We will signpost the most appropriate person to investigate - with consent
- We will give regular updates, and give and receive feedback

- Free
- Confidential
- Open to all primary care colleagues in the East Riding of Yorkshire, Hull, North Lincolnshire and North East Lincolnshire