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Items marked * in orange on the content list are highlighted either because of their importance or because they contain information you may not have seen elsewhere.

TRAINING, EVENTS & OPPORTUNITIES

Primary Care Child Safeguarding Conference

Friday 27th September 2019

Crowne Plaza Hotel

NEC Birmingham

Pendigo Way

Birmingham B40 1NT

This event is organised by the Primary Care Child Safeguarding Forum which aims to improve safeguarding in primary care and support GP safeguarding leads as well as other named doctors and senior clinicians. The conference programme includes speakers looking at the vulnerable elderly, young people in gangs and county lines, and the safeguarding of asylum seekers and refugees.

Further details can be found on the [conference flyer](#) and [booking form](#). For queries including pricing information contact contact@primarycaresafeguarding.com.

Inquest, Complaints/Investigations and Leadership Training Days

A Journey through Complaints/SI's Using Empathy

Monday 7th October 2019

Harrogate

A Journey through Leadership Using Empathy

Tuesday 8th October 2019

Harrogate

A Journey through Inquests Using Empathy

Monday 4th November 2019

Harrogate

These one day courses are suitable for all those who work in complaints, serious incidents, investigations, inquests, patient/client experience, quality, and leadership.



All courses are inclusive of lunch, supportive training material and CPD certificate of attendance (5 hours). Courses cost £199 per person, with discounts for early booking and multiple places. Further details can be found on the [course flyer](#) or by email to carolyn@cc-et.co.uk

Cervical Sample Taker Training – Revised Application Criteria

Haxby Group, in conjunction with PHE and Hull University can confirm that nurses with less than 6 months in general practice will now be accepted onto the course, as long as:

- they have been qualified at least 6 months and had experience working in another area
- they have completed their induction period in general practice,
- their in-house mentor deems them to be suitably experienced.

Supporting practices need to be aware that nurses new to general practice may need extra in-house support during the training.

The course places are fully funded by NHS England.

The revised application form and further information re the September Cervical Sample Taker Course for Practice Nurses at Hull University can be downloaded [here](#) (Word).

If you have a Practice Nurse that fits this new criteria and would like to attend please complete the application form and return to training@haxbygroup.co.uk

For informal discussions on Cervical Sample Taking please contact:

Yvonne Wilkinson, University of Hull, Tel: 01482 464523, Email:

Y.M.Wilkinson@hull.ac.uk

Deb Smith, Haxby Group Training, Tel: 01482 303949, Email: debra.smith8@nhs.net

The deadline for applications is **12th August 2019**.

Advanced Clinical Practitioner Conference – Hold the Date

Monday 7th October 2019

Horizon Leeds, 2 Brewery Wharf, Leeds LS10 1JR



The role of the ACP continues to grow in importance, with the last year seeing a growth in the number of Trainee ACPs from 681 to 832.

The conference will provide an opportunity to share good practice, identify the challenges and opportunities in developing advanced clinical practice in the workplace

Hear how the proposed HEE Academy of Advanced Clinical Practice (ACP) are:

- developing and supporting national roles which are transferable
- working in partnership with Post Graduate Medicine to ensure high quality programmes
- Developing new ACP clinical pathways, with associated curriculum/standards
- Establishing a robust credentialing process for each ACP pathway
- Developing an equivalence route to credentialing for existing practitioners
- Ensuring a register is in place, and the required clinical governance process, for each ACP pathway

Further information will follow in due course.

General Practice Improvement Leads Programme

The General Practice Improvement Leads programme, commencing October 2019, is now open for applications from the Humber Coast and Vale region.

The programme is designed for those working in general practice, including GPs, practice managers, nurses, reception managers and senior administrators. It is a successful personal development programme with small cohorts of up to 35 people, to build confidence and skills for leading service redesign in your practice or federation.

The programme incorporates interactive training workshops, personal reading and reflection, and action learning as participants lead a change project in their own workplace. Participants gain new perspectives, skills and confidence in using improvement science in general practice, and leading colleagues and teams through change. The approach has been successful with general practice clinicians and managers of widely varying experience, from those new in post to very experienced staff.



Participants will need to bring a small scale improvement idea/challenge to work actively on during the programme.

Full details including course dates, eligibility and application information can be found on the [programme flyer](#) (pdf).

Humber, Coast and Vale General Practice Vacancies



There are a number of general practice vacancies currently posted on our jobs website <http://www.generalpracticejobs.org.uk>. These include:

- Post CCT Fellowship, Modality Partnership Hull Division
- GPs for community based geriatric and frailty service, North Lincolnshire
- Salaried GP/Partnership, Anlaby Surgery
- GP Partner, Manor Road Surgery
- Salaried GP, Modality Partnership Hull Division
- PCN Clinical Pharmacist, River and Wolds PCN

Practices in the Humber, Coast and Vale area can post vacancies on the site free of charge and use specially created resources to advertise their recruitment. Please contact us if you need a reminder of your practice's login details or instructions on how to use the site.

RCGP Events and Training

The Royal College of General Practitioners White Rose Region have published their programme of CPD courses and events for the remainder of 2019. Upcoming training includes: Dermatology; Dementia; Addictions update; Ophthalmology tips for GPs; and many more. View the full programme, dates and booking details [here](#).

Vaccination and Immunisation Review - Webinars

You may be aware that as part of the [new 5-year GP contract](#) GPC England and NHS England have agreed to hold a review of Vaccination and Immunisation procurement, arrangements and outcomes with the aim to reduce complexity and increase impact, without cutting practice income. As part of this NHS England is running two webinars in August to seek the views of practice staff, including practice managers and nurses. The dates are:

- Monday 5 August, 14:00 – 15:30. [Register here](#)
- Wednesday 7 August, 11:00 – 12:30. [Register here](#)

If you would like to register for either of these webinars, you can do so by clicking on the links above. NHS England will then send you details of how to join the webinar.

BMA Yorkshire Regional Council Elections

Nominations to the 23 seats for Yorkshire Regional Council opened on 22 July and BMA members are invited to nominate themselves for election.

The Yorkshire region will be electing **23** members to join the two regionally elected national BMA Council members on the new Yorkshire Regional Council. This will replace the existing Yorkshire Regional Council from September.

Elaine McAvoy, BMA Regional Coordinator, says:

“Can I please urge members to consider nominating themselves? It is really important that we have a broad spread of members on the new Council; geographically across the region, by gender, and by branch of practice.”

Regional council members are elected for a three-year term. During this time, they develop a regional business plan to identify and set appropriate objectives for their region. This could include liaising with regional stakeholders, developing and implementing regional policy, and widening BMA participation and influence in the area.

Regional council members will be expected to attend at least four meetings per year (usually 2.5 hours each but this may vary), held in various venues agreed for each region.



Ahead of the meeting, council members should read any documentation and communications required (usually 30 minutes per week). Some training is provided and there may be additional meetings or project management for those who are interested and able to increase their commitment.

Members will be supported by a regional co-ordinator and will have access to other BMA staff to assist with projects when needed. Expenses will be reimbursed but the role is a representative one and, as such, is not a paid position.

The timetable for the election is:

- Nominations close – 12:00pm, 19 August 2019
- Voting opens – 9:00am, 27 August 2019
- Voting closes – 12:00pm, 23 September 2019

A provisional date has been set for the hustings meeting for new members of the new Regional Council to elect officers for a three year term. This will be held on Tuesday 8th October from 7pm (with a light meal from 6.30pm). If you are considering standing for the new Council, you might wish to put this date in your diary.

The webpage with all the details of the elections is now live - [BMA Regional Council Elections](#).

CLINICAL ISSUES

Lyme Disease: Symptoms and Diagnosis

With the summer months in full swing the prevalence of Lyme disease increases. Lyme disease is a bacterial infection that can be transmitted to humans when they are bitten by an infected tick. If recognised and treated promptly with [appropriate antibiotics](#) most cases will resolve without complications. Lyme disease most commonly presents as a spreading rash around the bite area (erythema migrans). These cases should be treated on clinical suspicion ([2018 NICE Lyme disease guideline](#)).

About a third of Lyme disease cases don't notice a rash and may report non-specific symptoms such as fever, headache or neurological symptoms. Clinicians should

consider a range of [differential diagnoses](#) and [laboratory testing](#) to reach a diagnosis.

Rabies: Information for Travellers

With the onset of the holiday season, it is important for travellers to be aware of the risks of [rabies](#) if they come into contact with animals while abroad. Rabies is almost always fatal once symptoms appear, but can be prevented by a course of rabies vaccines and immunoglobulin given promptly after an exposure to animal saliva ([post-exposure treatment](#)).

Public Health England's [Rabies and Immunoglobulin Service](#) (RIgS) and the [National Travel Health Network and Centre](#) (NaTHNaC) have published a new [leaflet](#) about rabies for travellers. Copies can be [ordered](#) for GP surgeries or travel clinics. Download the leaflet [here](#).

PRACTICE MANAGEMENT

Practice Manager Appraisers

As part of our ongoing commitment to the training and development of local Practice Managers, Humberside LMCs are delighted to announce the launch of the Practice Manager Appraisal Scheme across our region.

Owing to support and funding from NHS England, Humberside LMCs have recently been able to recruit and train a cohort of freelance Practice Manager Appraisers, all of whom are currently working as Practice Managers across the Humber area.

Many of our local Practice Managers report feeling over-burdened and isolated, receiving little formal or ongoing personal and professional development. The peer to peer appraisals on offer as part of this scheme are designed to address this developmental shortfall. They are not intended to be a performance review, but instead an opportunity for reflection on the manager's work and approach, and to help identify areas for ongoing improvement and development.

If you are interested in being part of this pilot scheme, and would like to receive an appraisal from one of our trained Practice Manager Appraisers, then please contact the Humberside LMCs team by email on humberside.lmcgroup@nhs.net.

Opportunities to receive an appraisal will be offered on a first come, first served basis so please do not hesitate to get in touch!

We would also like to express our thanks to Wessex LMCs and YORLMC for their ongoing support and guidance, having both launched successful schemes in their respective regions over the past couple of years. Feedback on their schemes has been overwhelmingly positive, and we are hoping for a similar level of success in our area!

GP Practice and CCG Responsibilities for Data Protection Officers

Since April 2018, CCGs have been required to provide IG advice and DPO support to practices. [The new GP contract](#) announced that this mandatory requirement would be extended. In 2019, CCGs are required to offer a Data Protection Officer (DPO) function to practices in addition to their existing DPO support services. This DPO function can be provided by the CCG direct or through its commissioning support service. Funding has been made available in CCGs' baseline to support this requirement. The new Primary Care (GP) Digital Services Operating Model, due to be published in July, includes detail about CCGs' responsibilities. The requirements are as follows:

Mandatory Requirements for CCGs

1. IG advice and Data Protection Officer (DPO) Support: Provision of advice, guidance and support on IG related issues including existing operational processes and procedures or new business initiatives to support practice designated Data Protection Officers including existing operational processes and procedures or new business initiatives. This includes:

- Access for practices during normal service hours to specialist qualified advice on GDPR matters;
 - Advice on compliance with GDPR obligations;
 - Advice reflecting national guidance on GDPR compliance as it is published;
 - A review at least annually to identify and improve processes which have caused breaches or near misses, or which force practice staff to use workarounds which compromise data security. This may for example be a facilitated workshop at CCG level which would encourage shared learning;
 - Advice to support practices develop and maintain best practice processes that comply with national guidance on citizen identity verification;
 - Advice to support practices achieve mandatory compliance with the National Data Opt-Out policy by March 2020.
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2. DPO Function (New requirement from April 2019):

- As data controllers and “public authorities” general practices are legally required to designate a DPO.
- CCGs are now required to provide a named DPO for practices to designate as their Data Protection Officer. The named DPO could be shared between practices.
- Practices may choose to make their own DPO arrangements. CCGs are not expected to fund alternative arrangements, if a DPO service has already been offered by the CCG. However a CCG may at its discretion offer to fund these alternative arrangements.

The LMC have written to each CCG and requested contact details for their DPO officer. As soon as these are received they will be circulated to all constituents.

LMC Buying Group Supplier List



Any GP practice can join the LMC Buying Group for free. Membership gives you access to discounts from approved suppliers. Complete the membership form on the Buying Group’s website to join and start saving with these suppliers:

<https://lmcbuyinggroups.co.uk/members/>. Once logged in, you can request quotes via each supplier’s page.

A new approved supplier list is now available and can be viewed [here](#).

GUIDANCE & RESOURCES

Advice for Retention of GP Pension Documentation

NHS England have published a new advice note about retention of GP pension documentation, which is relevant to GPs being asked to provide pensions records which have already been submitted.

Download the advice note [GP Pensions – advice for retention of GP pension documentation](#) (pdf).

Updated Guidance on Medicines that Should Not be Routinely Prescribed in Primary Care

Following a [national public consultation](#) on proposals to review commissioning guidance on eight products, [updated guidance has now been published](#). The eight items included bath and shower emollients, silk garments, aliskiren - used to treat blood pressure, amiodarone - used to treat abnormal heart rhythms, dronedarone - used to treat atrial fibrillation, minocycline - used to treat acne and needles for pre-filled and reusable insulin pens for diabetes.

The guidance explains in most cases there are other more effective, safer and/or cheaper alternatives available to the items that were previously recommended and should not be routinely prescribed in primary care. For further information please visit the [NHS England website](#) or contact england.medicines@nhs.net

Medicine Supply Issues Update for Primary and Secondary Care: July 2019

This is the regular bulletin produced by the Department of Health and Social Care (DHSC) Medicine Supply Team. It provides an update on current primary and secondary care medicine supply issues they are working on.

This information is confidential to the NHS as it may be commercially sensitive; please do not upload to websites in the public domain. Please do share with relevant colleagues and networks.

[Download the July 2019 bulletin](#) (pdf)

The DHSC are also keen to get feedback on the monthly update, so have set up a brief survey – access it [here](#).



Primary Care Networks – FAQs Latest Version

NHS England have published the latest updated version of their FAQs about Primary Care Networks – view the FAQs [here](#).

People Performance Management Toolkit for Managers

Gain confidence in people management by using the NHS Employers people performance management toolkit. Developed for NHS managers both new and experienced, the toolkit provides practical support and aims to help managers develop the skills needed to deal with key management situations confidently and consistently, such as:

- How do you review performance on an ongoing basis?
- What to do if a member of your team is underperforming?
- How do you give constructive feedback?
- How can you support staff who are high achieving?

Further information can be found [here](#).

Making General Practice a Great Place to Work - GP Retention Toolkit

Working with the BMA and the RCGP, NHS England and NHS Improvement have produced [a new toolkit](#) to improve GP retention which includes recommended approaches and key areas to focus on.

The toolkit is aimed at system leaders and clinical leads working across primary care, helping them to develop robust local retention action plans that provide GPs with the support they need to develop fulfilling careers in general practice. It also aims to tackle issues at practice, network and system level that may be having an impact on local GP retention. NHS Operational Planning Guidance 2019/20 requires that recommendations from this toolkit are incorporated into local planning.

GPs should have access to support programmes in their first two years of practice, have opportunities to connect with other GPs and access career advice, training and leadership opportunities to support their progression. They should also be able work



flexibly and across a range of different settings if they want to, and be able to return back to practice easily. Find out more about the resources available [here](#) and download *Making general practice a great place to work - a practical toolkit to improve the retention of GPs* [here](#).

CONSULTATIONS

Digital-First Primary Care Policy Consultation

NHS England has published [Digital-First Primary Care Policy: consultation on patient registration, funding and contracting rules](#). This important consultation outlines NHS England and NHS Improvement's proposals to reform patient registration, funding and contracting rules. It is proposed that the current Patient Choice Scheme is amended so that money follows the patient; existing GP surgeries can expand and improve their own digital services; and digital-first providers can register new patients in areas where people can't currently access digital GP services.

The consultation makes a number of proposals including:

- Changes to the out of area registration rules to allow a maximum number of such patients before disaggregation of the main contract
- Changes to the allocations system to enable quarterly recalculation of CCG funding to reflect patient movements
- Changes to the new patient registration premium
- Changes that could allow other digital providers to set up and start registering patients in any part of England
- Changes to allow new digital first practices into the most under-doctored geographies only - for example, CCGs in the bottom 10 or 20%
- Changes to remove the need for most local APMS procurements by looking to PCNs as the default mechanism for maintaining primary care provision.

You can download the consultation document [here](#) and submit your response online [here](#). Feedback should be submitted by **23 August 2019**.

Pathology Service User Survey

The Pathology division at Hull University Teaching Hospitals NHS Trust is gathering



feedback via a short online survey which should take no more than five minutes of your time.

The results will help them evaluate their service, helping shape further improvements and plan new services. You can complete the survey [here](#).

Partnership Review – Survey

Following from the publication of three key documents this year - NHS Long Term Plan, the GP Partnership Review and the GP contract changes in England, a survey has been set up by the Independent Chair of the Partnership review, Dr Nigel Watson, to evaluate these changes and help influence decision makers and policy-makers moving forwards. Take the survey [here](#).

GENERAL NEWS

New Appointment at Humberside LMCs



We are delighted to announce the appointment of Dr Zoe Norris who will be joining the LMC Secretariat team as Medical Director in August.

Zoe is a sessional GP and Hull Chambers lead for The Medical Chambers and has worked in the East Riding for the last nine years. She also has roles as a GP Appraiser and Clinical Lecturer.

We will be welcoming Zoe when she starts early next month, working with us for one day a week. She will have a key role in informing, supporting and representing GPs and

practices, and in liaising with a range of bodies on primary care issues including workload, funding and workforce development.

GP Practices Helping to Shape New NHS Jobs Service

The NHS Business Services Authority is replacing NHS Jobs with a brand new platform. The new NHS Jobs is currently being developed and the NHSBSA is using real user feedback from all users, including employers, candidates and insight from GP practices about what you need from the service.

From July, groups of test users are helping iterate and develop a pilot version of the service, leading up to summer 2020 when the full service will be released in stages. To find out more about the project, or to get involved as a test user, contact nhsbsa.nhsjobs@nhs.net or visit www.nhsbsa.nhs.uk/our-future-service

Indemnity – Paid for Travel Vaccinations No Longer Covered by CNSGP

The Department of Health and Social Care (DHSC) and NHS Resolution (NHSR) have confirmed a [change in cover](#) provided by the Clinical Negligence Scheme for General Practice (CNSGP), with the supply and administration of paid for travel vaccinations no longer included. Previously the published scope of CNSGP included the supply and administration vaccinations where patients are directly charged. DHSC and NHS England have stated that this information was not correct and have apologised for this error.

DHSC and NHSE have committed to ensure that any general practice staff who were administering travel vaccinations and immunisations (where patients were charged a fee) and who understood themselves to be covered under the CNSGP for such activities, are not financially at a disadvantage as a result of any claim, or potential claim, against them as a consequence of relying on the incorrect information. In order to mitigate any risk to the health of patients, NHSR will provide assistance in relation to any claim for clinical negligence for the supply and administration of privately funded travel vaccinations for the period between 1 April and 31 July 2019.

General practice staff should contact NHSR to access support for such claims. Claims relating to the supply and administration of any travel vaccinations or immunisations



(where the patient is required to pay) provided outside of this period should be reported to your medical defence organisation or indemnity provider.

Practices are urged to consider carefully the services they deliver after the end of July and ensure all of their staff are fully indemnified for all services which they continue to provide.

Read the MDU statement [here](#). Dr Mark Sanford-Wood of the GPC at the BMA has blogged about the issue [here](#).

National Association of Primary Care Awards 2019 Launched

The National Association of Primary Care (NAPC) have launched the NAPC Awards 2019. For the first time this year there will be a new category - Primary Care Network of the Year, reflecting the new landscape and the work already achieved by emerging PCNs.

NAPC are the architects of the primary care home (PCH) model – the original primary care network which has informed national primary care network policy. The awards celebrate high standards of care, dedication, integration and innovation.

This year's awards have five categories which reflect the work of the NAPC and the current environment across primary care. They are designed to highlight innovative practice and those successfully managing primary care.

This year's categories are:

- Clinician of the Year
- Primary Care Manager of the Year
- Newcomer of the Year
- Primary Care Network of the Year
- Primary Care Home of the Year

The deadline for entries is **Friday 30 August 2019**. To find out more about the categories and how to nominate please visit <https://napc.co.uk/awards-2019/>

The winners will be announced at an awards dinner on 9 October 2019 – the first day of NAPC's Annual Conference in Birmingham.



NHS Campaigns

As part of the contract agreement in England, practices will be required to put up and display in their premises, six campaign display materials within 12 months. The six campaigns agreed with NHS England are:

- NHS 111 – a winter pressures campaign aimed at reducing pressure on urgent care and GP services by directing patients to the most appropriate local service.
- GP Access – to increase patient’s awareness of evening and weekend GP appointments to enable better use of these.
- Pharmacy advice – aimed at reducing unnecessary appointments with GPs for conditions that can be effectively managed with advice from a community pharmacist.
- NHS App – aimed at increasing the usage of the app.
- Keep antibiotics working – to reduce patient’s expectation that they will be prescribed antibiotics and therefore reducing demand for them.
- Vaccinations – to decrease the number of parents not getting their children vaccinated.

Practices will be sent a range of materials which they can choose to use. Suggested materials included posters text for websites and social media, slides for waiting room screens, leaflets and email banners. NHS England will produce the campaign materials and will share with each practice for them to display.





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