



Briefing for all Lincolnshire practices on Covid-19 Response

25th March 2020

- Daily briefing will be issued at 5pm
- Will include latest national guidance, local plans, updates on actions and answers to key questions
- General queries from practices should be emailed to lincsprimary.covid19@nhs.net
Responses will be provided in the daily briefing
- Clinical forum will be established from 19 March to provide guidance regarding clinical issues, please send these to the generic email. Feedback will be provided in the daily brief.
- Local escalation/issues to be raised directly with your regular primary care team
- Additional names for the daily briefing email should be sent to the generic email address above

In today's briefing:

1. Urgent for action
2. Normal Action
3. For Information
4. Communications
5. Digital

1. Urgent for action

Sharing of confidential patient information

The processing and sharing of confidential patient information amongst health organisations and other bodies engaged in disease surveillance for the purposes of research, protecting public health, providing healthcare services to the public and monitoring and managing the Covid-19 outbreak and incidents of exposure.



2020.03.20 - Final
General COPI Notice



Additional info
implementing COPI_:

Urgent for action

Workforce Reporting – Please complete by 10am daily, to allow support to be provided where needed



Workforce reporting
200325 (1).docx



Practice Daily
Staffing Update V1.2

2. Normal Action

Call to GP Practices – COVID-19 surveillance and research

The Oxford RCGP Research & Surveillance Centre (RSC) is urgently looking for extra GP practices to join its GP practice network to take part in COVID-19 surveillance and research activities. There are opportunities for practices to take part in public health surveillance with additional research opportunities for trial ready practices.

Further details can be found in the attached letter. Please contact the RCGP RSC Practice liaison team at practiceenquiries@phc.ox.ac.uk by email to express interest and for any further queries



Letter for RCGP RSC
Practices COVID 2020

Normal Action

State-backed clinical negligence scheme

- The attached letter relates solely to business as usual activities.
- Indemnity arrangements in relation Covid-19 are covered in other specific communications.
- NHS Resolution have also published further information with regard to indemnity during the Covid-19 pandemic response <https://resolution.nhs.uk/2020/03/19/covid-19-and-business-continuity>



Letter to Practices re
Pharmacists CNSGP 2

3. FOR INFORMATION

GP Blogs – The story of a self-isolating GP

Please find a link below for Lincs West CCG Facebook page. The feedback from other clinicians is that it is really helping them to know someone else is going through similar experience to them.

<https://www.facebook.com/NHSLincsWest/>

FOR INFORMATION

Offer of support for Stoma Patients – Stoma Nurse Advisor Line

We at ConvaTec feel as though it is our duty to support the NHS so if a patient with a Stoma requires some support with their Stoma they can contact our Stoma Nurse Advisor line.

The number – 0800 085 2516 the service is free of charge and is open to all patients who have a Stoma.

FOR INFORMATION

Outbreak Information

Information of an outbreak at: Manor Care Home, Fen Road, East Kirkby, PE234DB.

Outbreak Details

- Outbreak reported: Respiratory
- Nature of symptoms: Cough, increased temperature
- Outbreak start date: 09.03.20
- Number of symptomatic residents to date/ total number of residents: 0/40
- Number of symptomatic staff to date/ total number of staff: 5/42

Advice & Support

All IPC advice has been given. Home advised to observe closely for COVID-19 symptoms in residents. Staff self-isolating where COVID-19 symptoms identified.

We will continue to update you on a daily basis.

FOR INFORMATION

Breathlessness Videos – End of Life Care

- Videos and leaflets from physiotherapist about breathlessness.
- More resources to be added.

<https://www.eolc.co.uk/professional/covid-and-coronavirus/>

FOR INFORMATION

CQC update for primary medical services



The independent regulator of health and social care in England

COVID-19 Update

25 March 2020

A weekly update for providers and professionals working in primary medical services, sharing the latest guidance on COVID-19 and CQC's approach during this period.

Changes to Annual Regulatory Reviews (ARRs)

On 16 March we [wrote to all registered providers](#) to outline how we are adapting our regulatory approach in response to the coronavirus (COVID-19) outbreak. This included stopping routine inspections and provider information collections (PIC).

We are currently working to develop an interim methodology which will involve a shift towards other, remote methods to give assurance regarding safety and quality of care.

In order to reduce duplication and avoid unnecessary burden for providers we are taking the decision to cease Annual Regulatory Reviews (ARRs) from 1 April.

We ask that when necessary you continue to [submit statutory notifications](#) and we encourage you to maintain contact with your inspector relationship owner through this period and they will make themselves available to support you.

Stay up to date with the latest CQC COVID-19 information

We're making changes to the way we work during the COVID-19 outbreak. We've developed a dedicated area on our website so that you can stay up to date with the latest information. [Find out more](#).

Registration with CQC and changes to statements of purpose

during COVID-19

We want to support health and social care providers as they look to increase capacity as part of the ongoing effort to respond to COVID-19. To help ensure that registration does not act as a barrier to these different ways of working, we have developed a special COVID-19 registration framework, which covers both new registrations and change to service that can be made by submitting a notification online.

[Read the full update](#), which explains what constitutes a COVID-19 registration and what this means for providers.



Changes to how to contact CQC

Following Government advice to stay at home and limit movement where possible, Care Quality Commission has taken the decision to close its offices. This means that from now, all communications and correspondence from us will be electronic. We ask that providers do not send post to us. We will continue to check post temporarily to allow for correspondence already sent to be collected.

In the event that we have to issue a formal notice, we will contact the provider by phone to discuss this and to confirm the approach for further contact. Providers are also reminded of their duty of care to people using their services. For those detained under the Mental Health Act, this may mean supporting people to access the internet or make telephone calls if they ask to contact us. [Visit our website for contact information](#).

What good looks like when using digital triage tools

Primary care providers who during this period are delivering more online and remote consultations might find our [recent publication looking at what good looks like in the use digital triage tools](#) useful.



We also have [guidance for online primary care](#).

Guidance for primary care & health professionals

- [Guidance for primary care](#)
- [Guidance on the supply and use of personal protective equipment](#)
- [Letters for providers and professionals from NHS England/Improvement](#)
- [Guidance for health professionals](#)
- [Guidance from NHS England and Improvement](#)
- [Guidance for health professionals who have diagnosed a case within their facility](#)
- [Infection prevention and control](#)
- [Rapid tests for use in community pharmacies or at home](#)
- [Guidance for sampling and for diagnostic laboratories](#)

- Department of Health and Social Care's [coronavirus action plan](#)
- NHS England has published measures for people who might be at greatest risk from coronavirus. [Guidance \(including an easy read version\) is available on its website](#). People who are classed as extremely vulnerable are being asked to [register for support](#).

Accessibility resources to help you communicate about COVID-19

- [Public Health England stay at home guidance](#), translated and in easy read
- [Public Health England guidance on social distancing](#), translated.
- [NHS guidelines translated into 32 languages by Doctors of the World](#)
- [Easy read information on COVID-19](#) from Mencap
- [Public Health England resources](#) in accessible formats
- [COVID-19 guidance for providers of services for people experiencing rough sleeping](#)

Further information

- [Public Health Matters blog](#) from Public Health England
- [Number of COVID-19 cases in the UK](#)

FOR INFORMATION

Confidential FAQs for hospital chief pharmacists and CCG lead pharmacists



Confidential FAQs
1.0 FINAL - 24 March

FOR INFORMATION

Webinar slides 24th March - NHS Supply Chain



Webinar-24-March-2
020-FINAL (3).pdf

FOR INFORMATION

PPE Push Schedule



PPE-Push-Stock-Deli
very-Locations wedne

FOR INFORMATION

Lincolnshire Pharmacy Daily Updates

- Any changes in position from yesterday marked in red.



Lincolnshire
Pharmacy updates 25

4. Communications

RCGP Guidance on workload prioritisation for General Practice



RCGP Guidance on
the prioritisation of rc

Communications

Paediatrics at ULHT A&E Departments

- ULHT are running full A&E departments at Lincoln and Boston each of which accepts children and young people.
- If you see a child or young person that you assess as needing access to secondary care emergency services **please direct them to their nearest A&E.**
- There are full paediatric medical teams on each of these hospital sites who will assist in the assessment and treatment of children and young people presenting for emergency care.
- There is access to an online learning package "Spotting the Sick Child" with access to certificated training programmes and a good range of materials. The package is free and accessed via the RCPCH website here . <https://www.rcpch.ac.uk/resources/spotting-sick-child-online-learning>

5.DIGITAL

Away From My Desk

- We are continuing to secure a countywide solution to procure Away From My Desk. We understand the urgency to deploy this application in some practices. These practices should go ahead and subscribe through the Away From My Desk website <https://secure.awayfrommydesk.com/>
We ask that you restrict this to 5 licences per practice initially.
If you start using the system and feel that you need more licences or if you have any difficulties installing the program, please contact Ollie Webb ollie.webb@nhs.net
- The IT team are now testing use of desk top machines at home. This will be restricted to certain versions of Windows due to compatibility issues. More information will follow in the next few days.

DIGITAL

EMIS and TPP

- There has been some recent work by AHSL Federation in the South to look at integration between EMIS & TPP to allow greater flexibility around where patients can be seen (if necessary). There are essentially two separate streams for this; SLIP with is driven by EMIS & TPP and GP Connect. Please see the guidance below.



EMIS-TPP

integration slides (1).



SystemOne-EMIS

integration training g

DIGITAL

General Update

- The “urgent need” laptop build, deployment and VPN access, has been taking longer than we had hoped but we are now making progress. These should now start to flow through to the practices that have made urgent requests.