

Service Specification No.	11X-43-V2
Service	Registration of temporary residents attributable to the Hinkley Point C power station development
Commissioner Lead	As per the Particulars of the NHS Standard Contract
Provider Lead	As per the Particulars of the NHS Standard Contract
Period	01 April 2019 – 31 March 2021
Date of Review	September 2019

1. Population Needs

1.1 National/local context and evidence base

Hinkley Point nuclear power station lies 5 miles north of Bridgwater and 5 miles west of Burnham on Sea within the Bridgwater Bay locality.

Currently the site comprises of Hinkley Point A, now decommissioned and Hinkley Point B, an Advanced Gas-cooled Reactor, due to be decommissioned in 2023.

On 19 March 2013 the Secretary of State announced his decision to grant planning consent for the Hinkley Point C project. Throughout its estimated 10 year construction, Hinkley Point C will create over 25,000 new employment opportunities with estimated number of out of area workers reaching its peak in month 64 of construction when approximately 5,500 workers will be in the area. There are currently approximately 3,100 workers on site.

There will be an occupational health facility on site known as Hinkley Health and at Hinkley Point C workers will be encouraged to access this service. However, they and their families/dependents may also wish to register at practices local to where they are living or they may present at practices wanting to be seen as a temporary resident.

A person can register as a temporary resident if they intend to be in the area for more than 24 hours and up to three months. After three months the service user would be required to either re-register as a temporary resident or permanently register as a patient at the practice.

Allowance for temporary patient adjustments are now included within the core GMS/PMS contract global sum with practices no longer able to claim for additional payment for temporary residents. However, due to the potentially significant increase in the numbers of temporary residents registering at practices within Somerset, Somerset Clinical Commissioning Group (CCG) recognises the need to commission this community enhanced service to enable practices to claim additional payment for temporary residents attributable to¹ the Hinkley Point C development.

This community enhanced service also proposes to gather data relating to the demographic of temporary residents registering at practices within Somerset specifically those attributable to the Hinkley Point C power station development. It is recognized that not all patients will want to identify themselves with Hinkley Point C, so any data gathered will form a proxy measure.

¹ This includes workers connected to the Hinkley Point C power station development and their families/dependents

2. Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	✓
Domain 2	Enhancing quality of life for people with long-term conditions	✓
Domain 3	Helping people to recover from episodes of ill-health or following injury	✓
Domain 4	Ensuring people have a positive experience of care	✓
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	✓

2.2 Local defined outcomes

- Provide choice for service users accessing primary care services.
- Provide positive experience of care for service users accessing primary care services.
- Better understanding of the numbers of temporary residents registering in general practice within Somerset, specifically those attributable to Hinkley Point C power station development.

3. Scope

Aims and objectives of service

- 3.1 To provide temporary residents within Somerset attributable to the Hinkley Point C power station development with the choice of registering temporarily at their preferred general practice when accessing primary care services, subject to that general practice having the capacity to accept this.
- 3.2. To effectively monitor and review the overall numbers and trends within the temporary residents population within Somerset specifically those that are attributable to the Hinkley Point C power station development.

Service description/care pathway

- 3.3 Service users should be allowed to make the decision of where they access primary care services.
- 3.4 The Provider will provide all temporary residents registering at the practice with a short information slip to determine their connection to the Hinkley Point C power station development (Appendix A).
- 3.5 If the service users identifies themselves as being attributable to the Hinkley Point C power station development the provider must record within the patient notes one of the following SNOMED codes:
- 308406001 Nuclear plant worker
 - 1065891000000106 Family member of nuclear plant worker

The following READ code OZ13 can also be used when accompanied with the free text 'worker' or 'family/dependent' within the patient notes.

- 3.6 Service users will be provided primary medical services in line with their clinical need.

- 3.7 The Provider will ensure that the service user feels listened to and treated with respect and dignity when registering to access primary care services.

Reporting and Monitoring

- 3.8 Providers will ensure appropriate systems are in place to measure the quality and performance of the service on a continuous basis.

- 3.9 A quarterly report summarising the activity of the service will be produced for the CCG. This will include, but is not limited to:

- Total number of temporary residents registering at the practice per quarter,
- Of these temporary residents, the total number of service users that identify themselves as:
 - workers attributable to Hinkley Point C power station development per quarter

family members of workers attributable to Hinkley Point C power station development per quarter

Significant/adverse events

The Department of Health emphasises the importance of collected incidents nationally to ensure that lessons are learned across the NHS. A proactive approach to the prevention of recurrence is fundamental to making improvements in patient safety.

The Provider should be aware of (and use as appropriate) the various reporting systems such as:

- The National Reporting and Learning System (NRLS). Reports to NRLS can be submitted electronically via the General Practice Patient Safety Incident report Form, or the national GP e-form. If using the GP e-form please check the box to share your report with Somerset CCG.
- the Medicines and Healthcare products Regulatory Agency reporting systems for adverse reactions to medication (yellow card system), and accidents involving medical devices; and
- the legal obligation to report certain incidents to the Health and Safety Executive under the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR)

In addition to their statutory obligations, the Provider will notify the Commissioner within 72 hours of being aware of the hospital admission or death of a patient being treated by the Provider under this enhanced service.

In addition to any regulatory requirements the CCG wishes the Provider to use a Significant Event Audit system (agreed with the Clinical Commissioning Group) to facilitate the dissemination of learning, minimising risk and improving patient care and safety. Providers shall:

Report all significant events to the CCG within 2 working days of being brought to the attention of the Provider via somccg.significantevents@nhs.net.

Undertake a significant event audit (SEA) using a tool approved by the CCG and forward the completed SEA report to the CCG within one month of the event via;

<https://www.somersetccg.nhs.uk/about-us/how-we-do-things/general-practice-significant-event-sea-and-serious-incident-support-professional-page/>

Payment

- 3.10 The Provider will receive an initial one off payment as set out in Schedule 3 Part A of the NHS Standard Contract to cover set up costs and training of staff.
- 3.11 The Service is subject to a local price, which is set out in Schedule 3 Part A of the NHS Standard Contract.
- 3.12 The payment for this service will be made on a quarterly basis and will be based on the number of temporary residents registered as attributable to Hinkley Point C power station development per quarter as recorded in the report described in point 3.9.

Service user and public involvement

- 3.13 Service users will be involved in the decisions about their care and given high-quality information to enable them to make fully informed decisions regarding their ongoing care.
- 3.14 The Provider will encourage, consider and report any service user feedback (positive and negative) on the service that they provide and use it to improve the care provided to patients, particularly if there are plans to alter the way a service is delivered or accessed.

Population covered

- 3.15 This community enhanced service specifically covers reimbursement for Providers registering temporary residents who identify themselves as attributable to the Hinkley Point C power station development.

Any acceptance and exclusion criteria and thresholds

- 3.16 No payment shall be made for:
- incorrectly coded service users who are attributable to the Hinkley Point C power station development or,
 - temporary residents who are not attributable to the Hinkley Point C power station development.

Interdependence with other services/providers

- 3.17 None.

4. Applicable Service Standards

4.1 Applicable national standards (eg NICE)

Not applicable.

4.2 Applicable standards set out in Guidance and/or issued by a competent body (eg Royal Colleges)

None.

4.3 Applicable local standards

Not applicable.

5. Applicable quality requirements and CQUIN goals

5.1 Applicable Quality Requirements (See Schedule 4A-D)

Not applicable.

5.2 Applicable CQUIN goals (See Schedule 4E)

Not applicable.

6. Location of Provider Premises

The Provider's Premises are located at:

6.1 As per the Particulars of the NHS Standard Contract

Appendix A

Hinkley Point C nuclear power station

The construction of Hinkley Point C nuclear power station brings many workers and their families into the area, who may need health services.

GP practices are required need to keep track of the number of patients registering temporarily in the area in connection with the construction project. It will be helpful if you will answer the following questions:

Is your time in this area connected to the work at Hinkley Point C? YES/NO

Are you a worker at Hinkley Point C? YES/NO

Are you a family member/dependent of a worker at Hinkley Point C? YES/NO

This information is for statistical purposes only and will remain confidential

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