

YORLMC Conference - Feedback

	Excellent or Good	Average	Poor
Primary Care - Today and Tomorrow, K Kasaraneni	99%	1%	0%
Workforce Planning in Primary Care, P Lane	100%	0%	0%
Planning Your Services - Tools and Techniques, D Bailey	87%	12%	1%
Bouncebackability, Andy Cope	100%	0%	0%
Bradford Primary Care Home, R Haddad	89%	11%	0%
ECHO Federation, D Hickson	79%	21%	0%
Physicians Associates, R Agarwal & A King	90%	10%	0%
GP Assistants, K Power & S Cox	80%	20%	0%
Mojo: A Users Guide, A Cope	100%	0%	0%
How Best to Handle Complaints and Risks, H Ormiston	69%	31%	0%
How to Keep the GMC From The Door, I Wilson	100%	0%	0%
GP Health Service, S Elton	92%	8%	0%
The pace of the event	99%	1%	0%
The organisation of the event	100%	0%	0%
The venue	94%	6%	0%
The catering	90%	9%	1%
	Yes	No	
Did this event meet your expectations	100%	0%	
Would you attend future YORLMC Conferences	100%	0%	

Based on 71 completed feedback forms

Return rate - 68%

Visual display/presentations

Try to stop the screens flashing which was very distracting.
Good use of technology for questions.

Location/ Venue/ Catering

Excellent venue
Venue temperature was very cold - delegates sat in coats
Venue were not very good with dealing with dietary requirements & were quite rude about it
More variety of vegetarian options
Lunch was good.

Timing/pace

Some parts too short, some too long.
Handling complaints session - ran out of time, lots of questions. Longer session
Felt rushed at times.
More time allocated for questions please.
A few talks, while fantastic, were too rushed to hear/take in all the information.
Pace high.

Speakers/presentations

How to best handle complaints & risks was at a very basic level & not times well (got through less than half of the slides)
Really enjoyed Andy Cope, full of positivity feel good advice. Look forward to seeing more of him.
Great balance of relevant subjects. High quality of speaker. Lots of things to think about
Andy Cope was brilliant
Good range of speakers with varied subject matter. Thought provoking & inspiring. First time attender but will definitely come again. Thank you. Speakers seemed rushed at times would be the only objective comment.
Thank you for putting this event on. Really enjoyed Andy's presentation. Will slowly drip feed it into daily life!
Handle complaints was a good refresher, limited on time. Good examples used. A broad spectrum of presentations, very informative. Thank you. Great agenda.
Maybe have Andy Cope at start of day to motivate everyone!
D Bailey was a very good speaker, but not very relevant to jobbing GPs and too long session.
Perfect. More Andy Cope
Great agenda. D Bailey - amazing will definitely help me with my planning. Andy Cope- amazing! Very useful and interesting.
Enjoyed Art of Brilliance
Thoroughly enjoyed Andy King on being a PA, excellent sharing his experience.
D Bailey started on the assumption that we are not fit for purpose anymore.

Organisation

Such a well organised conference, great range of speakers. Scope for 2 day event.
Congratulations to the team on another well organised event
Every year there are lots of conferences in September/October. This clashes with the Best Practice Conference which includes DDA. I would have liked to go to both. Please can you look at what other conferences are on before decided dates?
The Best Practice is usually at the same time each year and often clashes with this.
Well organised day.

General comments

Thank you. It was uplifting in challenging times - very relevant & high quality
Great, again.
A great day on primary care
More on practical effective workforce planning
First visit to this & some very useful information

Excellent day

Overall excellent. Thank you. Very inspiring.

Varied and interesting programme

Need all Yorkshire LMCs to encourage attendance.

Excellent day, MPS/MDU alongside GMC talk might be useful

Excellent!

Thank you, really interesting sessions.

Excellent! I attended last year and came back this year! Well done! Please keep up the good work! Thank you!

Motivational & positive

Sorry missed middle bit as had to go back to work but thought overall extremely good day

What a very interesting day. Thank you.

Very good conference.

A very informative conference.