



Weekly operational update for local general practice

Welcome to Insight, Devon Local Medical Committee's new weekly short operational update for GPs and practice managers about our work, issues on our radar and key developments in general practice. We value your feedback – email richard.turner@devonlmc.org

Core working hours assurance

The LMC will be meeting NHS England this week on behalf of local GP practices in a further attempt to resolve the ongoing core working hours assurance issue.

Meeting with STP leader

The LMC will be meeting Sophia Christie, Accountable Officer for the Sustainability and Transformation Partnership (STP) in Devon, this week to help ensure that the views of general practice are embedded in the decision-making process before changes occur in the local health and social care system. We will also be reiterating the challenges and opportunities facing general practice.

Yellow Card Scheme

The number of submitted Yellow Cards continues to increase – this is encouraged as it helps the LMC to take issues forward with our secondary care colleagues and other providers. The LMC is working on creating a more structured global feedback report for members. We remind GPs to include the patient's NHS number – with their consent – as it helps track what tangible outcomes have been achieved.

Verification of Expected Death

The guidance has been completed and is supported by the Exeter Coroner – it should be released in the next four to six weeks. We've managed to move the focus on verifying the death away from what comes next (eg Coroner or not), so that it is recognised as a clinical task that then needs to be communicated with the GP and should therefore reduce workload for colleagues in and out of hours.

SWAST transfer of emergency patients from health centres

Regular meetings with South Western Ambulance Service NHS Foundation Trust (SWAST) continue to discuss the transfer of emergency patients from health centres. A retrospective audit of these cases is underway and SWAST are exploring an alternative to the current category/priority model.

Improved access

The clinical commissioning groups are continuing to roll out improved access to GP services, to include evening and weekend appointments, ahead of the national deadline of 1 October. See the next LMC monthly newsletter for an update.

Flu media campaign

The LMC has issued our annual media release encouraging eligible patients to visit their GP for the vaccination – this has been picked up by Radio Exe, Riviera FM and the [North Devon Gazette](#) and we expect further coverage.

Practice Managers Conference

The LMC had a useful meeting with the Pan Devon Practice Managers Group to start planning next year's PM Conference. We have received a steer that PMs want the event to be held in November 2019 in a central location in Devon. More information will be announced in the coming months.

Keynote speaker confirmed for LMC's Annual General Meeting

Dr Krishna Kasaraneni, from the Executive Team of the General Practitioners Committee (GPC), has been confirmed as the keynote speaker for the LMC's Annual General Meeting on Wednesday, 15 May next year.

'About the LMC' leaflet

The LMC has produced a new [leaflet](#) for GPs, practice managers, medical students and stakeholders about how we support local general practice and how to get involved in our work.