



Weekly operational update for local general practice

26 June

Welcome to Insight, Devon Local Medical Committee's weekly operational update for GPs and PMs.

Launch of Speak Up Guardian pilot

Devon LMC will pilot a free Speak up Guardian (SUG) service from 1 July covering all Devon practices for 12 months to assess the viability of a single service offer.

General practice doesn't have to provide a SUG, whereas it is mandatory in secondary care. However, it is seen as best practice and is likely to become mandatory in the future and the LMC is keen to remove the burden from practices.

We strongly recommend that you keep any current arrangements in place, just in case the project fails and you need to revert. However, you can cite the LMC as a SUG provider and ensure that your staff are aware they may contact us through supporthub@devonlmc.org. Information on the role of a SUG can be found [here](#).

The LMC has three trained SUGs with a fourth due in August. The service provided will be confidential – much like the Pastoral Support and Leadership and Management Support Services.

Bluestream training for locum GPs

Devon Training Hub (CEPN) provides GP practices in Devon with access to the Bluestream training system – this offer is now being extended to all locum GPs working in the county.

Locums will have the opportunity to undertake the same mandatory training as their colleagues and this is transferrable to any practice in Devon where it will be consistent with what all other staff are completing.

If you are interested in this offer, contact devon.cepn@nhs.net and provide your name, address and email.

PCN Schedules – deadline 30 June to complete

Primary Care Networks (PCNs) must decide the information to include in each Schedule and how they fit together – the General Practitioners Committee (GPC) has issued [new guidance](#) on completing them. The deadline to complete the Schedules is 30 June.

Webinars to support the development of primary care networks

NHS England is continuing to support the development of PCNs through [webinars](#) on topics like how to best use technology to develop services and the role of pharmacy within PCNs.

What is your view of the future?

Following the publication of the NHS Long Term Plan, the introduction of the GP Contract and the publication of the GP Partnership Review, Dr Nigel Watson would like to establish what impact this has had on the morale of the profession now and the potential this has for the future. You are invited to complete a short survey [here](#).

Best practice workshop to reduce prescribing errors

Pharmacists in your practice are invited to attend workshops in Exeter or Plymouth to learn about the PINCER (Pharmacist-led information technology intervention for medication errors) method to develop their quality improvement skills and ensure common causes of prescribing errors are identified and processes are implemented to prevent future errors. They can sign up [here](#).

National Workforce Reporting System (NWRS) registration reminder

The [National Workforce Reporting System \(NWRS\)](#) is no longer part of the Primary Care Web Tool (PCWT). To support this move, NHS Digital emailed all registered NWRS users asking them to create a new user account and password. This is a reminder to re-register your details if you haven't already done so [here](#). More information and guidance is available on the [NWRS web page](#).