



Weekly operational update for local general practice

Wednesday, 21 August

Welcome to Insight, Devon Local Medical Committee's weekly operational update for GPs and Practice Managers.

MASH – health enquiries and advice for GPs

A reminder that the Health In MASH Team telephone numbers used in relation to ongoing MASH enquiries in North and East Devon are:

- Janet Kelsall, Specialist Safeguarding Nurse, 01392 388368 (Monday to Wednesday, 8am-5pm)
- Sue Read, Health Researcher, 01392 388 369 (Monday to Friday, 8am-4pm)

You may also be contacted by Specialist Safeguarding Nurses Mel Bennett, Kate Youngs, Ann Colgan or Val Watkins who are covering a vacant position. Email: tsdft.healthinmash@nhs.net

The above telephone numbers are not to be used to make new MASH enquiries, however, can be used by GPs for advice or follow-up of an existing enquiry.

If you need to make a new MASH enquiry please contact the Multi Agency Safeguarding Hub on 03451551071 or email: mashsecure@devon.gov.uk

For Torbay, MASH's telephone number is 01803 208100 and the email address is: mash@torbay.gov.uk. The health number is 01803 208659.

Plymouth City Council's Adult Safeguarding Advice Line

Plymouth City Council's Adult Safeguarding Advice Line for health professionals and care workers is 01752 304401 and runs from Monday to Friday from 9-5 (excluding Bank Holidays). Practices are advised **not** to display the number in the public domain in waiting rooms. More information is available [here](#).

Scheme to improve medicines safety

South West Academic Health Science Network (SWAHSN) and Devon Clinical Commissioning Group are supporting local practices to implement the PINCER approach to improving medicines safety. They are funding PRIMIS PINCER training and licenses for all practices in Devon.

Queries are run on the GP system, which will highlight potential prescribing safety issues which the practice team can then work together to rectify.

There is a prescribing safety domain as part of QOF within the GP Contract and implementation of PINCER can support achievement of these indicators. This link will take you to further information on how [PINCER is mentioned in the New GP Contract](#) (on page 22 and in Appendix B). This [link](#) will also take you to the QOF Case Studies (Projects 1 and 3 are PINCER indicators).

Materials from recent training workshops are available from Emma.Cole@swahsn.com

There are three initial stages practices have to complete:

- Both the Practice Manager / IG Lead and the pharmacist register on PRIMIS ([click here](#)) – if there are multiple pharmacists at one practice, only one pharmacist has to register.
- They both then sign the DPA (Data Processing Agreement) ([click here](#)) **There is no patient identifiable data that is uploaded to PINCER, it is aggregated.**
- Run the searches and upload the data to PINCER ([click here](#)) – will only work once you've registered and signed the DPA).

Please contact Emma.Cole@swahsn.com to get started, or if you have any questions.

LMC monthly newsletter

The LMC's [August monthly newsletter](#) is out now includes a spotlight on our work and future plans.



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Data protection bulletin

The latest local data protection monthly bulletin includes advice on time extensions to respond to subject access requests. Read more [here](#).

Urgent – Optimising Referrals LES 18/19 (component 2) data

A final reminder that the LMC has been informed by Devon Referral Support Service (DRSS) that 39 practices across Devon have not returned their Optimising Referrals LES 18/19 (component 2) reports. Without this report the practice will not be paid for this LES. The deadline for return has already passed, but DRSS have extended the deadline to the end of August. There will not be a further extension. The LMC urges all practices to ensure they have emailed their reports to plannedcare.control@nhs.net. Failure to do so will result in loss of LES income.

GP Mentoring Scheme

Thank you to those GPs who have expressed an interest in this scheme. We are keen to get around 30 to support the Next Generation GP programme and would be grateful if Devon GPs could give it very serious consideration. More details can be found [here](#).

Data sharing guidance

NHS England (NHSE) and the General Practitioners Committee (GPC) have agreed on a non-mandatory, high-level data sharing template for use by Primary Care Networks (PCNs). To make things simpler for practices, the GPC has also produced a version of the agreed template which expands on a number of areas with greater detail, along with guidance on the document. This provides practices with a better idea of how they may wish to populate the template agreement, including proposed best practice when sharing and transferring data between partners within the network. Further information is available [here](#).

PCN Additional Roles Reimbursement Scheme

NHSE has published joint guidance on the [Additional Roles Reimbursement Scheme](#) that will start in April 2020, so PCNs can better prepare for the additional workforce.

Mental Health Implementation Plan Published

The newly published [Mental Health Implementation Plan](#) provides a framework to deliver the mental health commitments of the NHS Long Term Plan. It sets out information on funding, transformation activities and indicative workforce numbers, so that local partners and providers have clear targets to work towards and build upon. It also includes information on what NHS England and NHS Improvement will do to support local areas with planning and delivery in improving access to high quality mental health care, including advancing mental health equalities.

Guide to help newly qualified GPs navigate the appraisal and revalidation process

The Royal College of General Practitioners (RCGP) has produced a guide to help newly qualified GPs navigate through the appraisal and revalidation process. Read more [here](#).

Sport England's physical activity campaign resources

The UK's leading health and social care charities and Sport England, supported by Public Health England, have developed a new campaign 'We Are Undefeatable' to inspire and support people with health conditions to get active.

All GP practices will receive printed resources – materials will start arriving via courier from today (21 August).