



Tuesday 10 September 2019
10.00am - 12.45pm
Taunton Campus
Bridgwater & Taunton
College
Wellington Road
Taunton
TA1 5AX

NHS

Resolution



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Keeping your workforce and patients safe

We are delighted to invite you to the launch of our inaugural primary care learning event. We will be joined by Ian Biggs, Regional Director of Primary Care and Public Health NHS England South West.

The event will showcase the services that we currently deliver to providers and commissioners of primary care.

Delegates will be provided with an insight into the work of:

- **Primary Care Appeals** - including contract dispute resolution
- **Safety and Learning** - learning from claims
- **Practitioner Performance Advice** - Expert advice to help manage and resolve performance concerns, educational programmes and other interventions
- **Claims Management** - including our **Clinical Negligence Scheme for General Practice** – understanding the offer – a joint presentation by NHS England and NHS Resolution

Attending this event will help you to develop a robust and appropriate risk and quality governance framework in primary care organisations.

Light refreshments will be provided.

Places are limited, so book early to avoid disappointment.

Registration is now live, please visit: <http://bit.ly/primarycareevent>