



## Weekly operational update for local general practice

Wednesday, 2 October

Welcome to Insight, Devon Local Medical Committee's operational update for GPs and practice managers.

### **Flu vaccine – statement from the LMC and Devon Local Pharmaceutical Committee (LPC)**

Certain suppliers have further delayed their flu vaccine deliveries this season. It is important to note that this does not affect all health centres or pharmacies and many have received both quad and trivalent vaccine supplies as planned. For those who have not received deliveries this has been very frustrating and is causing disruption to their planned flu clinics.

The LMC and LPC believe that patients are best served when community pharmacies and GP practices work together on healthcare campaigns. We recommend that practices and pharmacies encourage patients to maintain their first planned preference for getting the vaccine. The LMC and LPC believe that, by working together, Devon will have sufficient vaccines, even with the delays, to improve overall vaccination rates this year.

### **EU exit – UK returners**

If a GP practice begins to experience issues with registering patients returning from EU countries, please contact Devon Clinical Commissioning Group on [devon.primarycare@nhs.net](mailto:devon.primarycare@nhs.net) or call 01803 396444.

### **Sign up for the LMC's Practice Managers Conference**

A reminder that you can now sign up for the LMC's Practice Managers Conference – places are available on a first come first serve basis and are filling up fast.

The event will be an opportunity to learn, network and be inspired and offer some 'head space' away from your hectic day to day work.

It will take place on Wednesday, 30 October, 2019, at the Mercure Rougemont Hotel, in central Exeter. Practice managers – or equivalent – can register and obtain more information [here](#).

### **Final chance to register for the LMC's Preparing for Partnership session**

Following the success of the LMC's pilot Preparing for Partnership session we will be running a further one on Tuesday, 5 November, from 8:30am-1:30pm, at our HQ.

The session lasts half a day and is principally aimed at Registrars and GPs to prepare them for those aspects of partnership which are new or typically they will be unprepared for.

Led by one of the LMC's experienced Medical Secretaries, the session covers a broad range of topics including the differences between the various roles, running a business, financial aspects of partnership and the new GP contract. To book a place, email [SupportHub@devonlmc.org](mailto:SupportHub@devonlmc.org). Places are limited.

### **Care of people with a learning disability in GP practices**

The Care Quality Commission (CQC) has updated its myth-buster on [care of people with a learning disability in GP practices](#) with up-to-date advice and material. You can find all the CQC's myth-busters for general practice [here](#).

### **Survey on cancelled/rescheduled CQC inspections**

The CQC has launched a short survey about the impact on primary care providers – including GP practices – when its inspections are cancelled or rescheduled. You can take part [here](#).



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### **Practice manager survey**

A major national practice manager survey has just launched to gather views on issues such as working hours and pay. Practice managers can take part in the First Practice Management survey [here](#).

### **Community Mental Health Framework for Adults and Older Adults**

NHS England has published the [Community Mental Health Framework for Adults and Older Adults](#), which describes how the Long Term Plan's vision for a place-based community mental health model can be realised, and how community services should modernise to offer whole person, whole-population health approaches, aligned with the new Primary Care Networks (PCNs).