

Log in and Set UP

Club Admin will receive an email asking them to register and accept role as Club Administrator.

Register and Log in.

✍️ Compose

📁 Inbox

☆ Starred

🕒 Snoozed

▶️ Sent

📄 Drafts

▼ More

Labels

+

👤 Junior Coach...

⏪ ⏩ 🗑️ ⌚ 📧 ⌚ 🔄 📁 🗑️ ⋮

1 of 1,277

<

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📧

Important – Your ECB Invite to join Safe Hands Management System CRM:0139113

Inbox x

🖨️

🔗



Safehands Portal <Safehands.Portal@ecb.co.uk>

to me

11:19 AM (1 minute ago)

☆

↩️

⋮

*****This email is for the intended recipient only, please DO NOT forward this email*****

Hi Mark

You have been invited by Mark Jobling – Club Administrator of [REDACTED] Cricket Club to accept your role of Club Safeguarding Officer at the club.

The ECB has launched the Safe Hands Management System (SHMS), to enable clubs to register all their club information in one easy to use system (including venue(s), teams, programmes, and club officials).

In turn, the SHMS will provide you with an overview of your club's compliance with its safeguarding obligations.

As a recognised official at your club, you will be able to update your profile and check that your DBS and, if relevant, your Safe Hands qualification(s) are up to date.

The SHMS is fully secure and only authorised personnel will be able to view your information.

What to do next

To access SHMS and accept your role, you will need to have an ECB account. If you have one already, you should be able to log in and accept the role; otherwise, you will be invited to create an account.

[Login and Accept/Reject Role](#)

Once you have completed your registration and accepted your role, your Club Administrator will contact you if any further action is required.

Please note that, if you have been invited to a regulated role, once you have accepted this invitation, the Club Administrator of Richmondshire Cricket Club will be able to see your DBS status (Not Present or Valid) and expiry date and Safeguarding qualification status (Not Present or Valid) and expiry date.

Alternatively, click the following link to reject your role without creating an account or logging in:

[Reject Role without an account](#)

Support

If you have any queries regarding accepting the role or the system itself, please contact your Club Administrator via email mjobling566@gmail.com.

Expiry

Please note that this role invitation will expire 45 days from when it was first initiated.

Kind regards

ECB Safeguarding Team

+

>

Help



Welcome to Safe Hands!

Safe Hands creates a single central record of individuals involved in our sport. The ECB takes its safeguarding responsibility very seriously; with your cooperation and continued use of this system, together we can make cricket safer for all.

[**REGISTER**](#)[**SIGN IN**](#)



Your online administration system
for all levels of cricket.

Welcome Mark


[Dashboard](#) [My Profile](#) [My Roles](#) [Login Details](#) [Sign Out](#)

DASHBOARD

Compliant

 **Cricket Club**

Club Admin

 **1**
task

 **0**
info

 **0**
warn

 **Help**





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Welcome Mark

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WELCOME MARK!

Please review your profile details below.

Confirm

Details

Legal First Name *

Mark

Legal Surname *

[REDACTED]

Phone Number

[REDACTED]

E-mail Address *

[REDACTED]

Date of Birth *

04/12/1968



Gender

Male



Address

Line 1 *

[REDACTED]

Line 2

Line 3

City

[REDACTED]

County

North Yorkshire

Country

England

Postcode *

[REDACTED]





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DASHBOARD

Compliant



Cricket Club

Club Admin



1
task



0
info



0
warn

Help





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Welcome Mark

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Your club roles are listed below. Select the relevant 'Actions' button to complete any outstanding actions.

My Club Roles

Club ↑	Role	Invitation Status ↓	Role Status	DBS Status	Qualification Status	Actions
[Redacted]	Cricket Club	Coach	Accepted	Compliant	Valid	N/A
[Redacted]	Cricket Club	Club Administrator	Accepted	Compliant	N/A	N/A



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DASHBOARD

Compliant



Cricket Club

Club Admin



1
task



0
info



0
warn

[? Help](#)





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[Redacted] Cricket Club club status: Compliant [Later](#)

[Redacted] Cricket Club

- Club Information
- Contacts & Officials
- Teams & Programmes
- Venues & Insurance

Club Details

Account Name *
[Redacted] Cricket Club

Primary Contact *
[Redacted] ▼

Contact Email
[Redacted]

Phone
[Redacted]

Club Address

Line 1 *
[Redacted]

Line 2
[Redacted]

Line 3
[Redacted]

City *
[Redacted]

Help

Search

+

Help

Settings



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Cricket Club

Club Information

Contacts & Officials

Teams & Programmes

Venues & Insurance

Club Officials

+ Add Role

+ New Official

☰ Active ▾

Contact ↑	Role	Status	Invitation Status ↑	DBS Status	DBS Expiry	Qual. Status	Qual. Expiry	Actions
	Coach	Compliant	Accepted	Valid	29/12/2024	N/A		
	Age Group Manager	Compliant	Accepted	Valid	29/12/2024	N/A		
	Assistant Coach	Compliant	Accepted	Valid	02/11/2025	N/A		
	Age Group Manager	Compliant	Accepted	Valid	05/05/2023	N/A		
	Coach	Compliant	Accepted	Valid	05/05/2023	N/A		
	Open-Age Team Captain	Compliant	Accepted	Valid	01/09/2025	N/A		

Help





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Task [redacted] Cricket Club club status: Compliant

[Later](#)

Cricket Club

Club Information

Contacts & Officials

Teams & Programmes

Venues & Insurance

Club Officials

[+ Add Role](#)

[+ New Official](#)

Active

Contact	Role	Status	Invitation Status	DBS Status	DBS Expiry	Qual. Status	Qual. Expiry	Actions
<div>[redacted]</div>	Coach	Compliant	Accepted	Valid	29/12/2024	N/A		
	Age Group Manager	Compliant	Accepted	Valid	29/12/2024	N/A		
	Assistant Coach	Compliant	Accepted	Valid	02/11/2025	N/A		
	Age Group Manager	Compliant	Accepted	Valid	05/05/2023	N/A		
	Coach	Compliant	Accepted	Valid	05/05/2023	N/A		

Help



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Welcome Mark

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< Create club official



Please note that the appointed person will have 45 days to accept each invitation. [Later](#)

Please do not use any nickname or preferred name.

Legal First Name *

Legal Surname *

E-mail Address *

[Check contact details](#)

Help





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Cricket Club

Club Information

Contacts & Officials

Teams & Programmes

Venues & Insurance

Club Officials

+ Add Role

+ New Official

☰ Active ▾

Contact ↑	Role	Status	Invitation Status ↑	DBS Status	DBS Expiry	Qual. Status	Qual. Expiry	Actions
	Coach	Compliant	Accepted	Valid	29/12/2024	N/A		
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	Assistant Coach	Compliant	Accepted	Valid	02/11/2025	N/A		
	Age Group Manager	Compliant	Accepted	Valid	05/05/2023	N/A		
	Coach	Compliant	Accepted	Valid	05/05/2023	N/A		
	Open-Age Team Captain	Compliant	Accepted	Valid	01/09/2025	N/A		

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Cricket Club



Please note that the appointed person will have 45 days to
accept each invitation.

[Later](#)

Contact *

-- Select a contact --



Select all roles that apply *

Club Administrator

Club Chair

Club Safeguarding Officer

Coach

Help





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Cricket Club

[Club Information](#)

[Contacts & Officials](#)

[Teams & Programmes](#)

[Venues & Insurance](#)

Programmes

Programme ↑	Programme Listed	
AllStars	Yes	✓
Disability Cricket	No	✓
Junior Cricket	Yes	✓
Mens Cricket	Yes	✓
Women's Cricket	Yes	✓

Teams

	Number
T001 - Adult Teams	5
T002 - Junior Teams	6

Participants

	Females	Males
T003 - Adult Participants	6	36
T004 - Junior Participants	8	110

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Alerts

Cricket Club club status: Compliant

Later

Cricket Club

- Club Information
- Contacts & Officials
- Teams & Programmes
- Venues & Insurance

Venues

+ New Venue

Name ↑	City	County	Postcode	Primary Venue Address	Line 1	Line 2	
		North Yorkshire		No			
				No			
		North Yorkshire		Yes			

Insurance

+ New Risk Assessment

Help



How to Accept in Invite

Volunteer will receive an email. When sending invites may be best to chase up with a personal email asking the volunteer not to disregard from ECB.

Volunteer needs to register themselves and then open the My Roles bit

Important – Your ECB Invite to join Safe Hands Management System CRM:0139113

Compose

Inbox

Starred

Snoozed

Sent

Drafts

More

Labels

Search mail

1 of 1,277

←

📧

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✉️

🕒


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📁

🗑️

⋮

Important – Your ECB Invite to join Safe Hands Management System CRM:0139113



Safehands Portal <Safehands.Portal@ecb.co.uk>

to me

11:19 AM (1 minute ago)

☆

↶

⋮

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As a recognised official at your club, you will be able to update your profile and check that your DBS and, if relevant, your Safe Hands qualification(s) are up to date.
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What to do next

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[Login and Accept/Reject Role](#)
Once you have completed your registration and accepted your role, your Club Administrator will contact you if any further action is required.
Please note that, if you have been invited to a regulated role, once you have accepted this invitation, the Club Administrator of Richmondshire Cricket Club will be able to see your DBS status (Not Present or Valid) and expiry date and Safeguarding qualification status (Not Present or Valid) and expiry date.
Alternatively, click the following link to reject your role without creating an account or logging in:
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If you have any queries regarding accepting the role or the system itself, please contact your Club Administrator via email mjobling566@gmail.com.

Expiry

Please note that this role invitation will expire 45 days from when it was first initiated.

Kind regards
ECB Safeguarding Team

Insurance

+ New Risk Assessment

Help



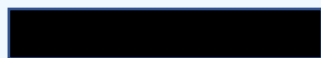
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DASHBOARD

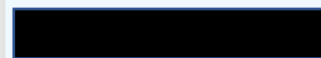
Invitation



Cricket Club

Manage Invite

Compliant



Cricket Club

Club Admin

1 task

0 info

0 warn

Help

https://shms.powerappsportals.com/my-roles/



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My Club Roles

	Role	Invitation Status ↓	Role Status	DBS Status	Qualification Status	Actions
hire Cricket Club	Club Safeguarding Officer	Invited	Pending			⌵
hire Cricket Club	Coach	Accepted	Compliant	Valid	N/A	
hire Cricket Club	Club Administrator	Accepted	Compliant	N/A	N/A	

Help



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- [My Profile](#)
- [My Roles](#)
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My Club Roles

	Role	Invitation Status ↓	Role Status	DBS Status	Qualification Status	Actions
hire Cricket Club	Club Safeguarding Officer	Invited	Pending			
hire Cricket Club	Coach	Accepted	Compliant	Valid	N/A	
hire Cricket Club	Club Administrator	Accepted	Compliant	N/A	N/A	

- Accept
- Reject

Help



Welcome Mark

[Login Details](#) [Sign Out](#)

ACCEPT ROLE

Are you sure you want to accept this club role?

Proceed

Cancel

My Club Roles

	Role	Invitation Status ↓	Role Status	DBS Status	Qualification Status	Actions
hire Cricket Club	Club Safeguarding Officer	Invited	Pending			
hire Cricket Club	Coach	Accepted	Compliant	Valid	N/A	
hire Cricket Club	Club Administrator	Accepted	Compliant	N/A	N/A	

Help



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Welcome Mark

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Your club roles are listed below. Select the relevant 'Actions' button to complete any outstanding actions.

My Club Roles

Club ↑	Role	Invitation Status ↓	Role Status	DBS Status	Qualification Status
	Cricket Club	Accepted	Compliant	Valid	N/A
	Cricket Club	Accepted	Compliant	N/A	N/A
	Cricket Club	Accepted	Pending		

 Help

Accompanying notes – Log in and set-up

- **Slide 3** - Main screen when logging in. Select *Register* as a first time user.
- **Slide 4** - Opens up to this screen - Click on *My Profile*
- **Slide 5** - Edit if necessary and then select *confirm*. This will return you back to home screen
- **Slide 6** – select *My roles*
- **Slide 7** - These should be your roles as the users. Then back to home screen and click on *Club admin*
- **Slide 8** - Opens up to this screen - Click on *My Profile*
- **Slide 9** - Opens to show Club Information, this can be edited if needed. Click on *Contacts and officials*
- **Slide 10** - This is what the Administrators screen looks like when populated
- **Slides 11 and 12** - How to add a new official - Make sure you input the email that volunteer uses for DBS. Add all volunteers at this stage.
- **Slides 13 and 14** – Allocating a role - Select one of the pre populated contacts and then select all roles that apply to that volunteer. Click on submit- an email is automatically sent to the volunteer. The volunteer has 45 days to accept (register and then accept). The system searches for volunteer email and name that matches DBS (or SYC for CSO) etc and then populates with Valid, pending or incomplete within 72 hours.
- **Slide 15** - Click on *Teams & Programmes*- input all data- this then allows captains and teams to correlate.
- **Slide 16** - Click on *Venues and Insurances*- click on *New Venue* and input Data- this opens the free Insurance for Public and Employers Liability.

Accompanying notes – How to accept an invite

- **Slide 18** – Email to confirm role has been allocated. Select *Login and accept/reject role*
- **Slide 19** – select *Manage invite*
- **Slide 20** – *select Actions* (you may need to scroll across the screen)
- **Slide 21** – select *Accept*
- **Slide 22** - select *Proceed*
- **Slide 23** - open up My Roles and should now show as Accepted