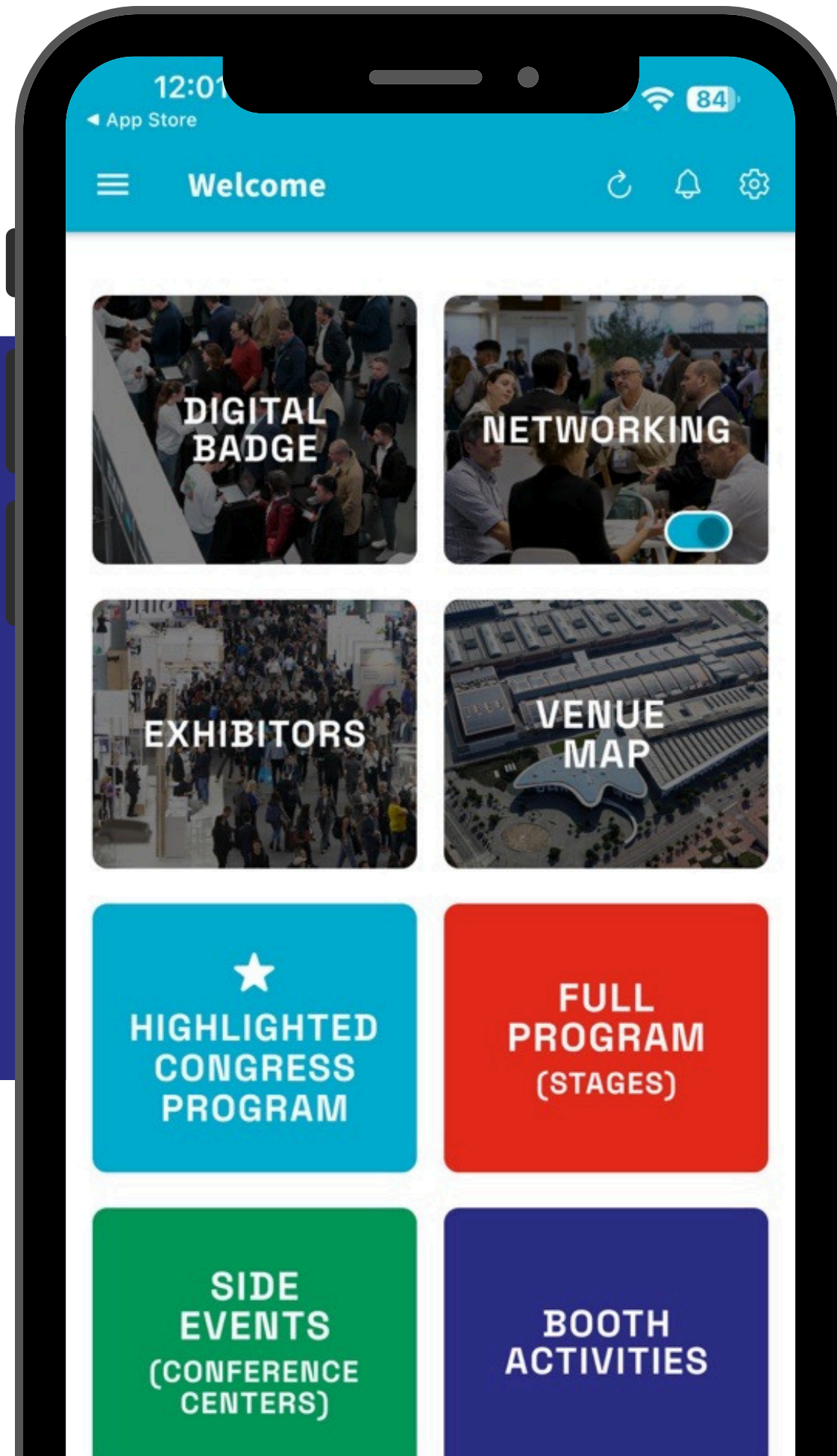


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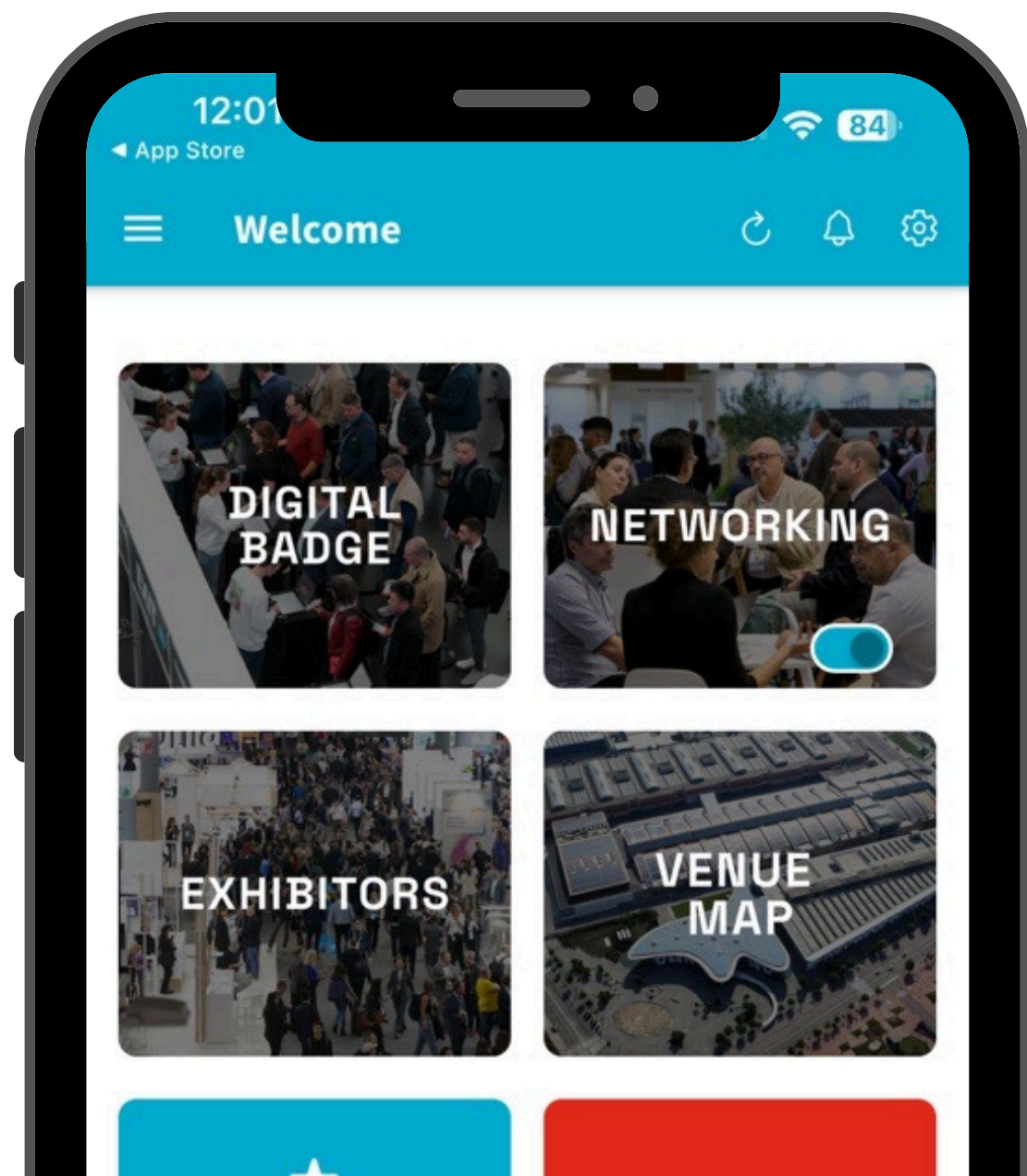
SCEWWC26

App Guide



BADGE. AGENDA. NETWORKING. EVENT EXPERIENCE.

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Download the App

Make sure you have your pass ready in the app before arriving at the event.



*Available from October 2026



HOW TO LOG IN

Use the **email address** you used to register for the event. If someone else purchased your pass, make sure to enter the email address used to buy your ticket.



REGISTERED FOR THE EVENT YET?



YOU CAN BUY YOUR PASS

[HERE](#)

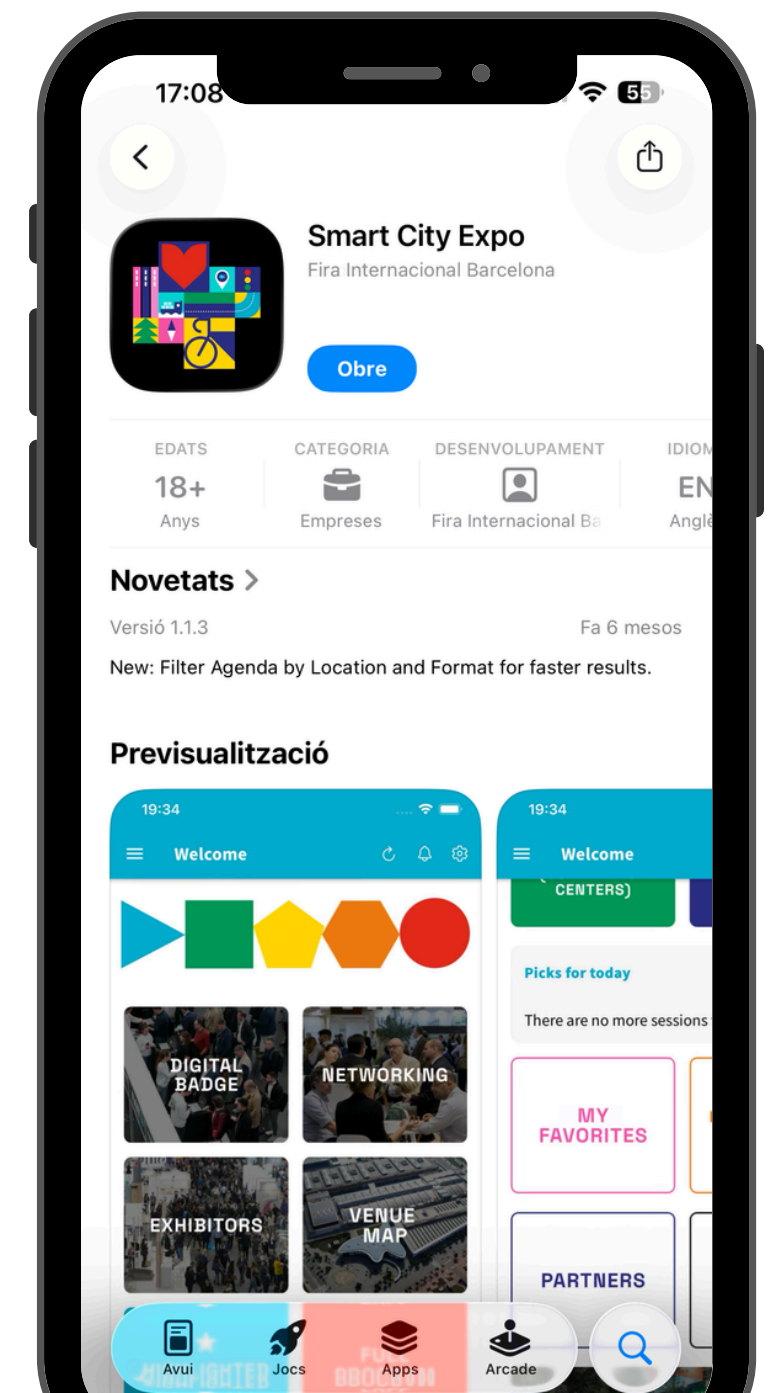


Remember to use your invitation or discount code if you received one.



LOG IN TO THE APP WITH YOUR PERSONAL EMAIL ADDRESS.

You will find your digital badge there.



Digital Badge Access Issues

A

Registration Email Not Received.

You might not have completed your purchase. Access the:

VISITOR AREA



And follow the steps to do so.

B

Registration Email Received.

Make sure you log in with your personal credentials, regardless of the email address used during registration. You can ask for a one-time code if you don't remember your password.



Your Digital Badge

Once you are logged in, click on “Digital Badge” on the main screen of the app or open the side menu and then click on “Digital Badge”. There you have it! You can now access the venue.



MUST-READ INFO

Once you arrive at the venue, your Digital Badge will be scanned, and you'll receive your printed badge.

There will be Wi-Fi available so you can access it without any extra phone charges.

Pass Type

Show this **QR code** at the venue to enter the event

Visitor's information

If your pass includes access to **specific sessions**, they will appear here.

If you purchase **more than one pass**, you can scroll to the right to see them all.



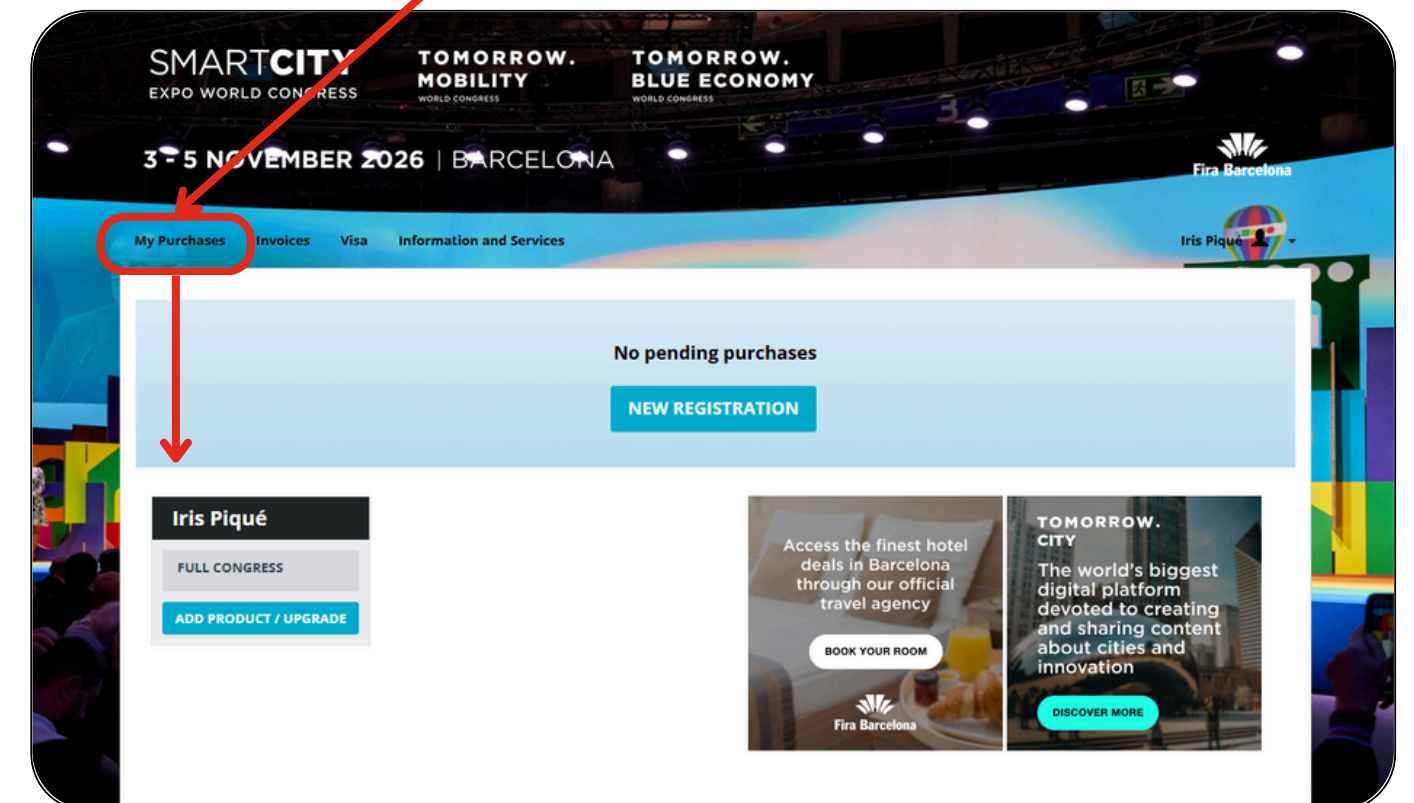
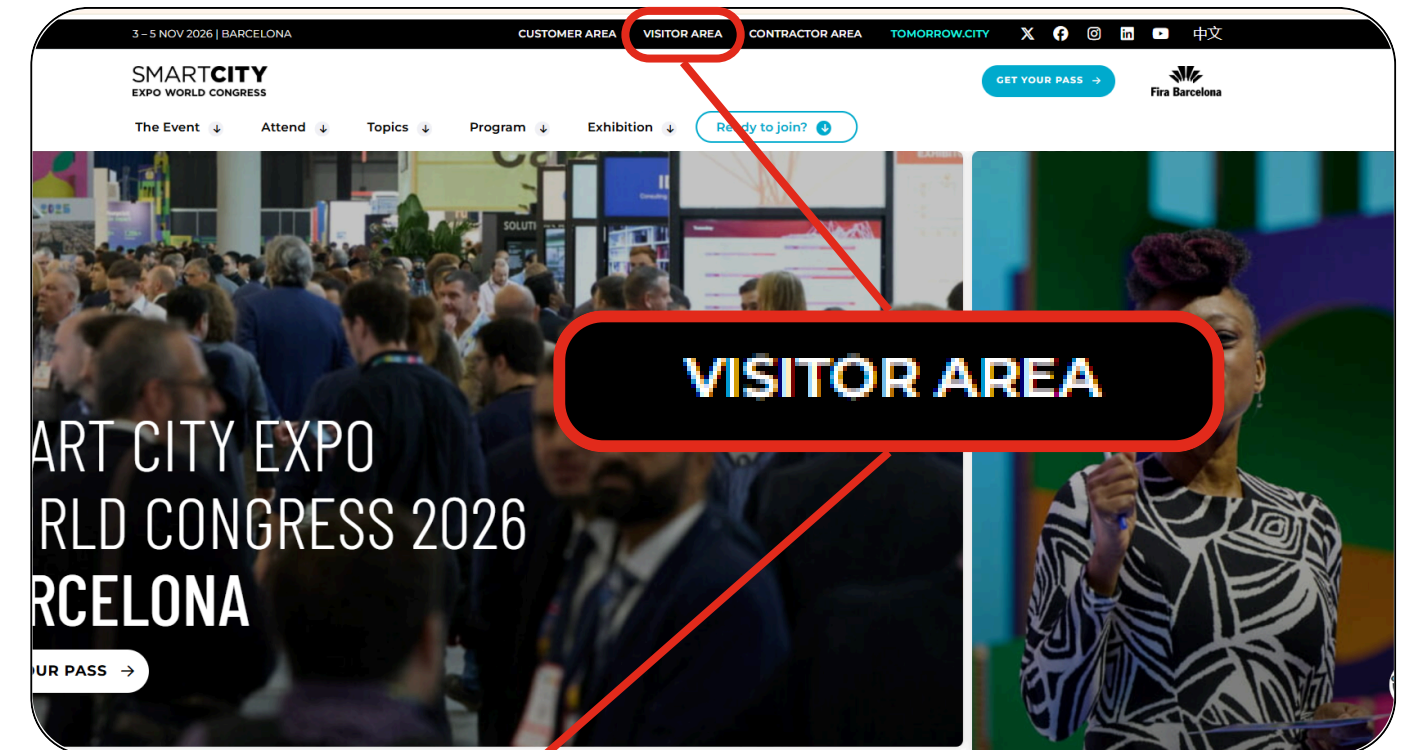
Your Digital Badge

The official app will be available in October, so your Digital Badge will not be visible in the app until then.

You can still check your purchases through the website by following these steps:

- 1 Go to the Smart City Expo World Congress website**
Click on Visitor Area and sign in to your account.
- 2 Check your purchased passes and products**
Go to My Purchases to view all the pass(es) you have purchased.

****Your Digital Badge will appear in the app once it becomes available.***



Get the most from the app!



Discover the **full congress program**, plus the whole lineup of speakers!

**FULL PROGRAM
(STAGES)**



Make **meaningful connections** in one click with the networking tool.



NETWORKING



Check the **interactive venue map** to find the location of the different event areas.



VENUE MAP



Browse through the **exhibitors list** and discover the solutions they're showcasing.



EXHIBITORS

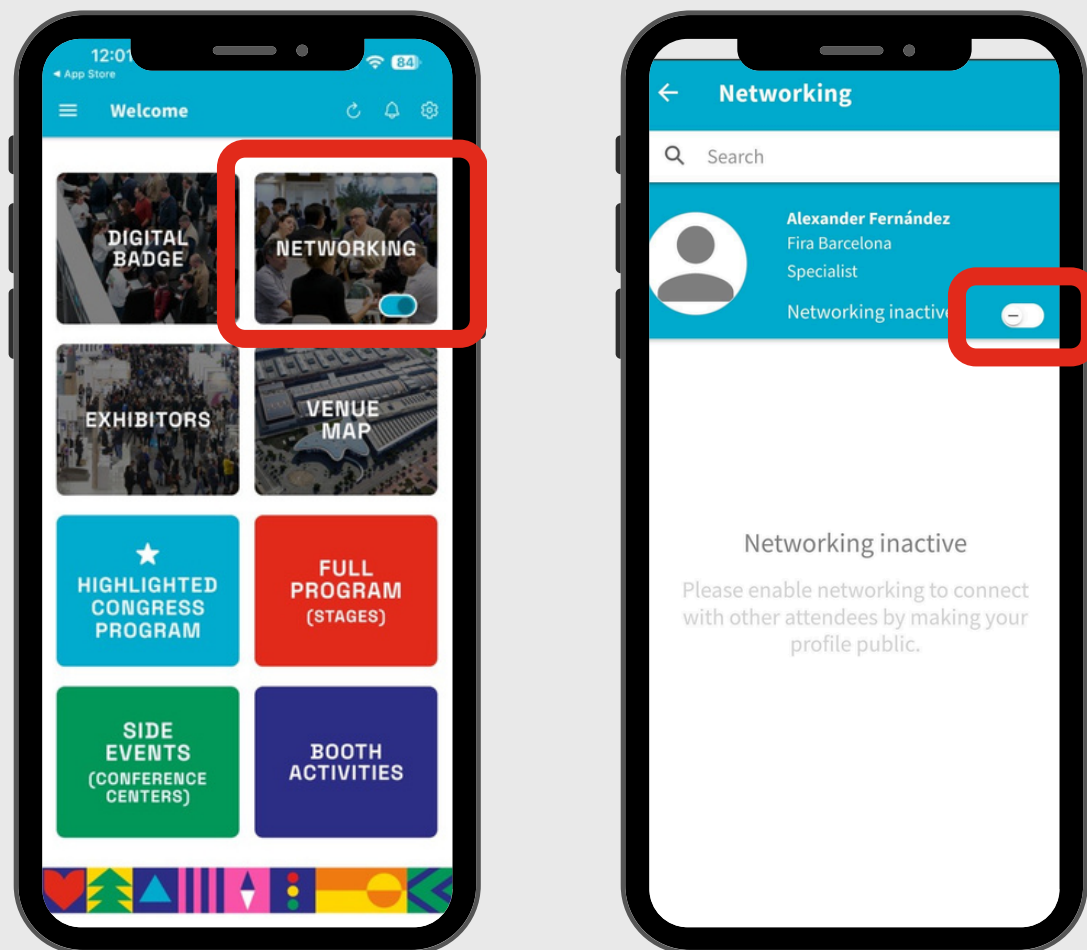


Personalize your experience with your **favorites**, saving your must-see sessions, speakers, and exhibitors.

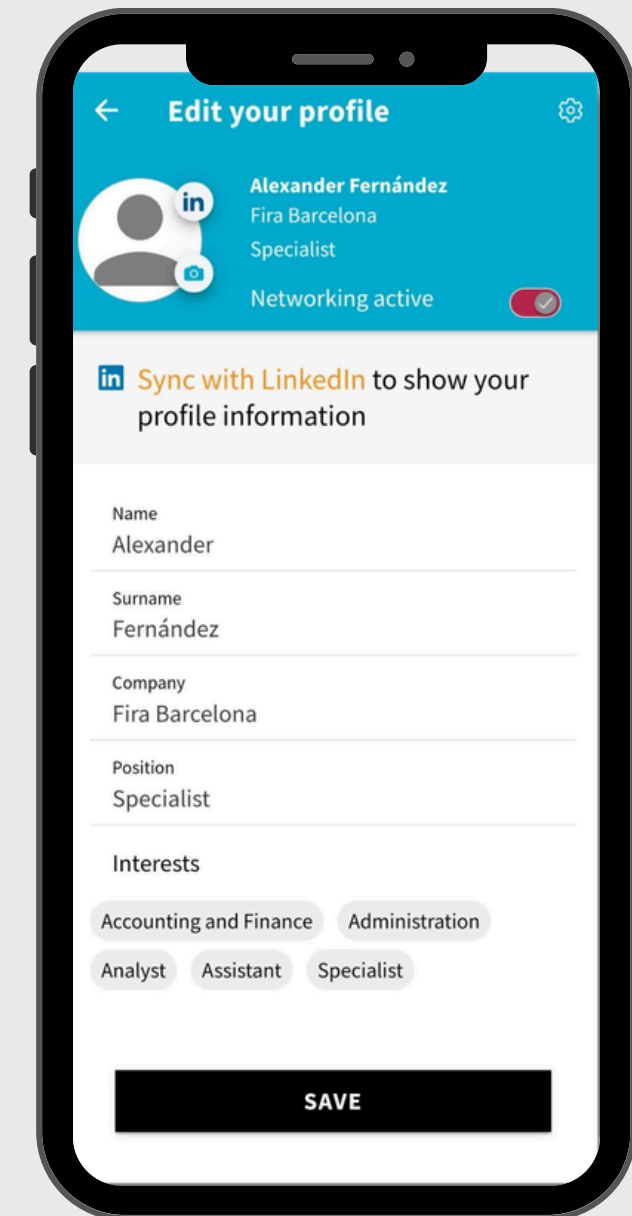
**MY
FAVORITES**

Activate Networking

- 1 Click on the “Networking” featured button or switch on the tab to see other attendees and start connecting with them.



- 2 Edit your profile to enhance your connections:
 - Add your profile picture.
 - Check your profile interests! Click the top-right button and edit your profile interests to ensure the app provides content and contacts tailored to your interests.
 - Remember to “Save” all the changes.




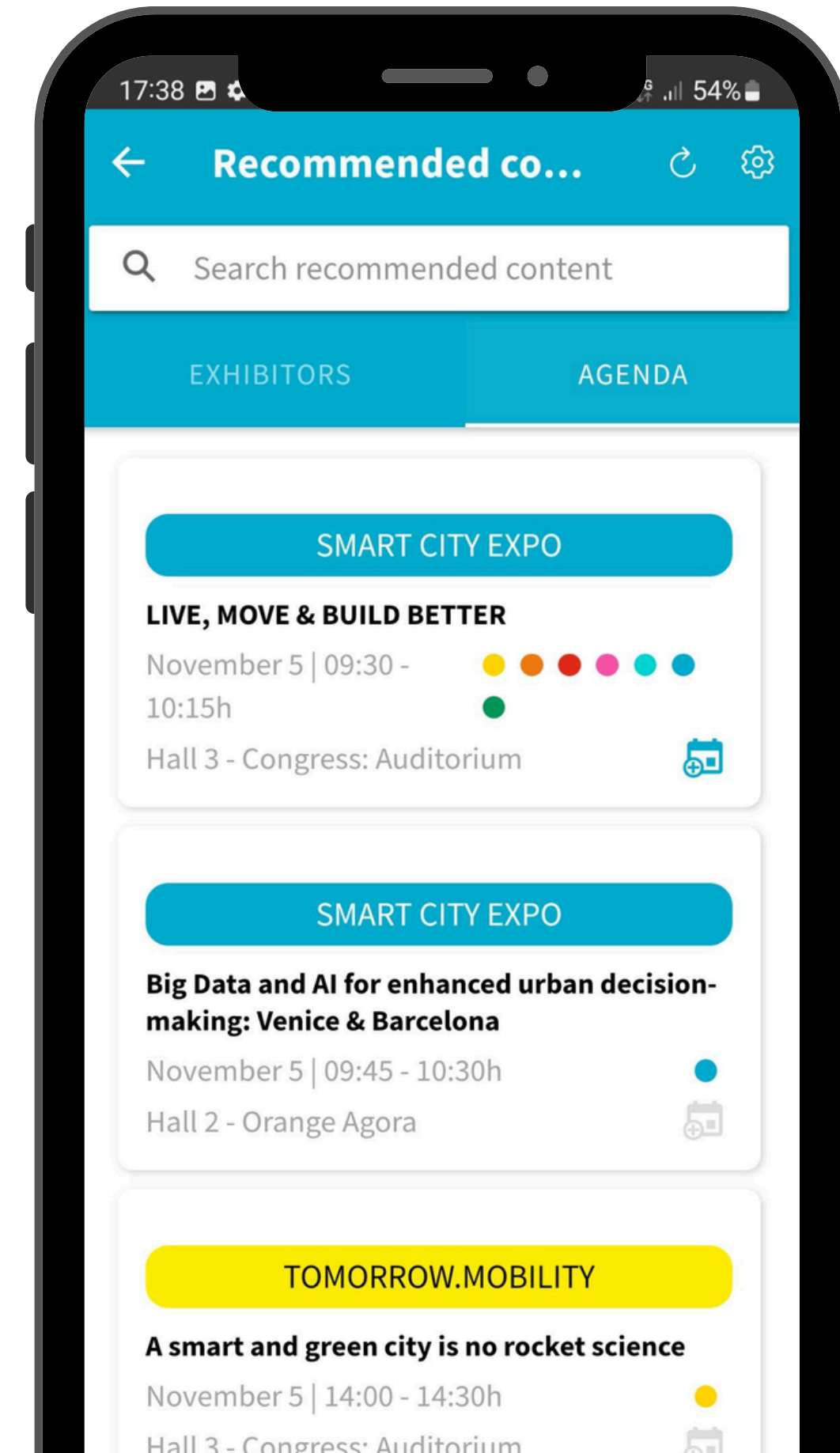
App Highlights

1 RECOMMENDED CONTENT

With the new “Recommended for me”, you can discover **exhibitors and sessions** tailored to your interests. These recommendations are based on the information provided during registration.



***Remember,** you can always update your interests on the Networking section using the top-right button .

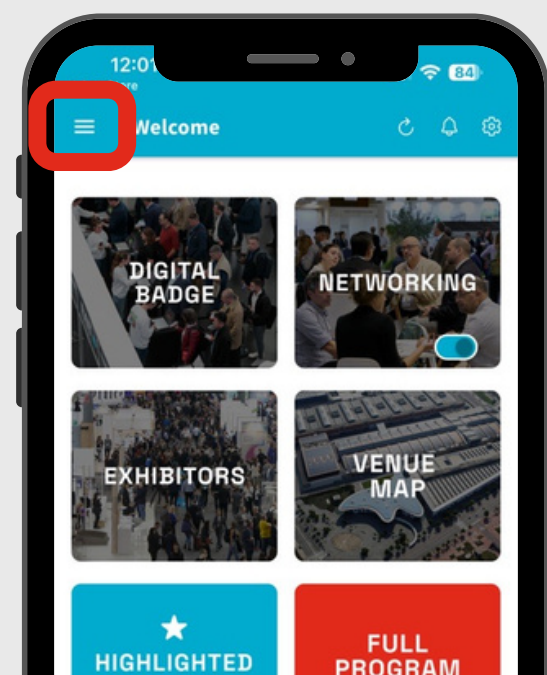
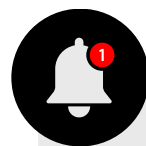


2 MY FAVORITES | AGENDA, PARTICIPANTS & JOURNEY

Save your favorites by clicking the heart icon. Find them all in the “My Favorites” section located in the main menu.

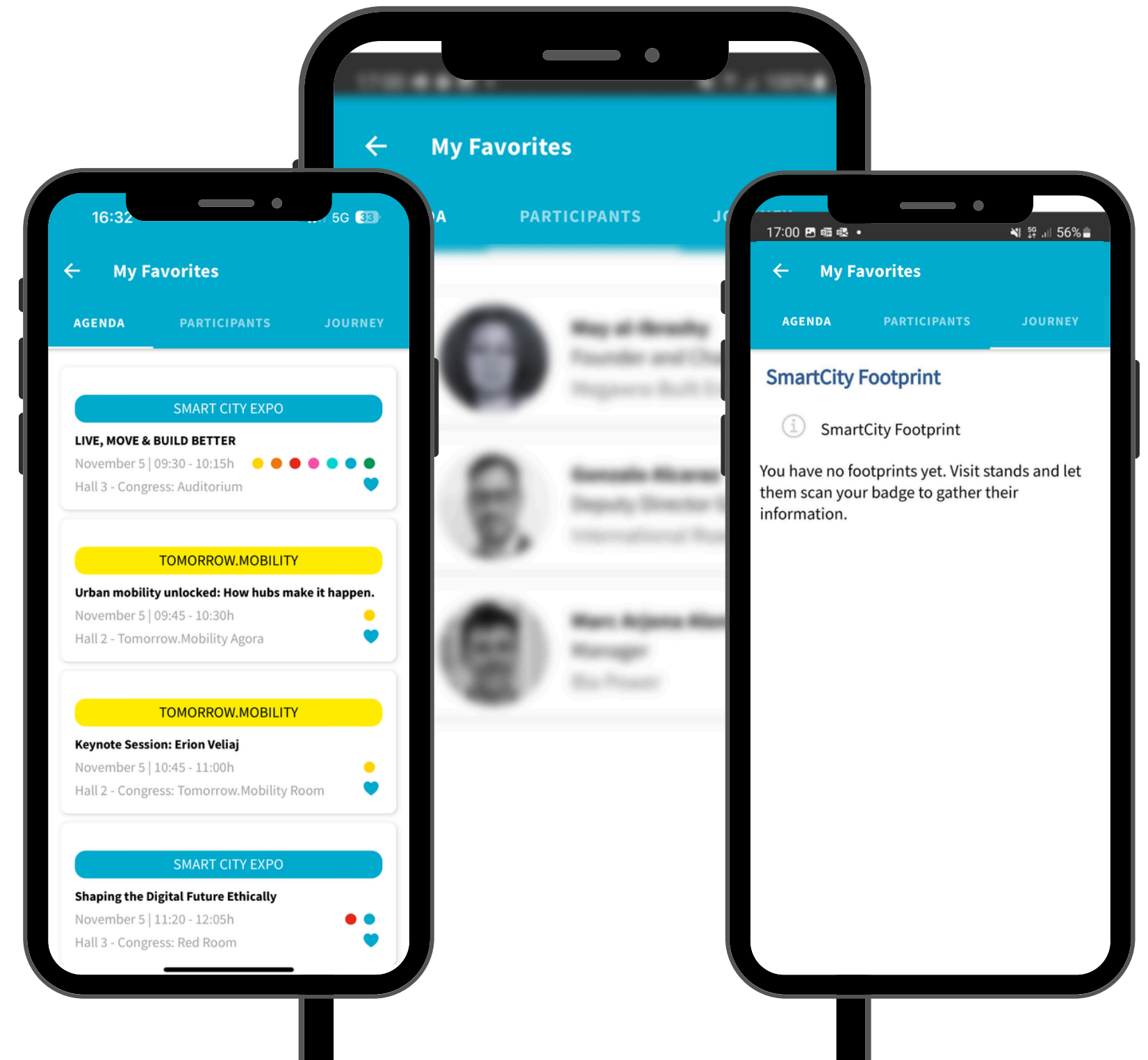
- ▶ SESSIONS ▶ SPEAKERS
- ▶ EXHIBITORS

***Exhibitors who scan your badge via the Lead Retrieval tool will appear in the 'JOURNEY' tab.**




Enable reminders 10 minutes before your favorite sessions begin.

Access the app's main page and activate it using the three-dot button in the upper-right corner.



3 CHAT WITH EXHIBITORS

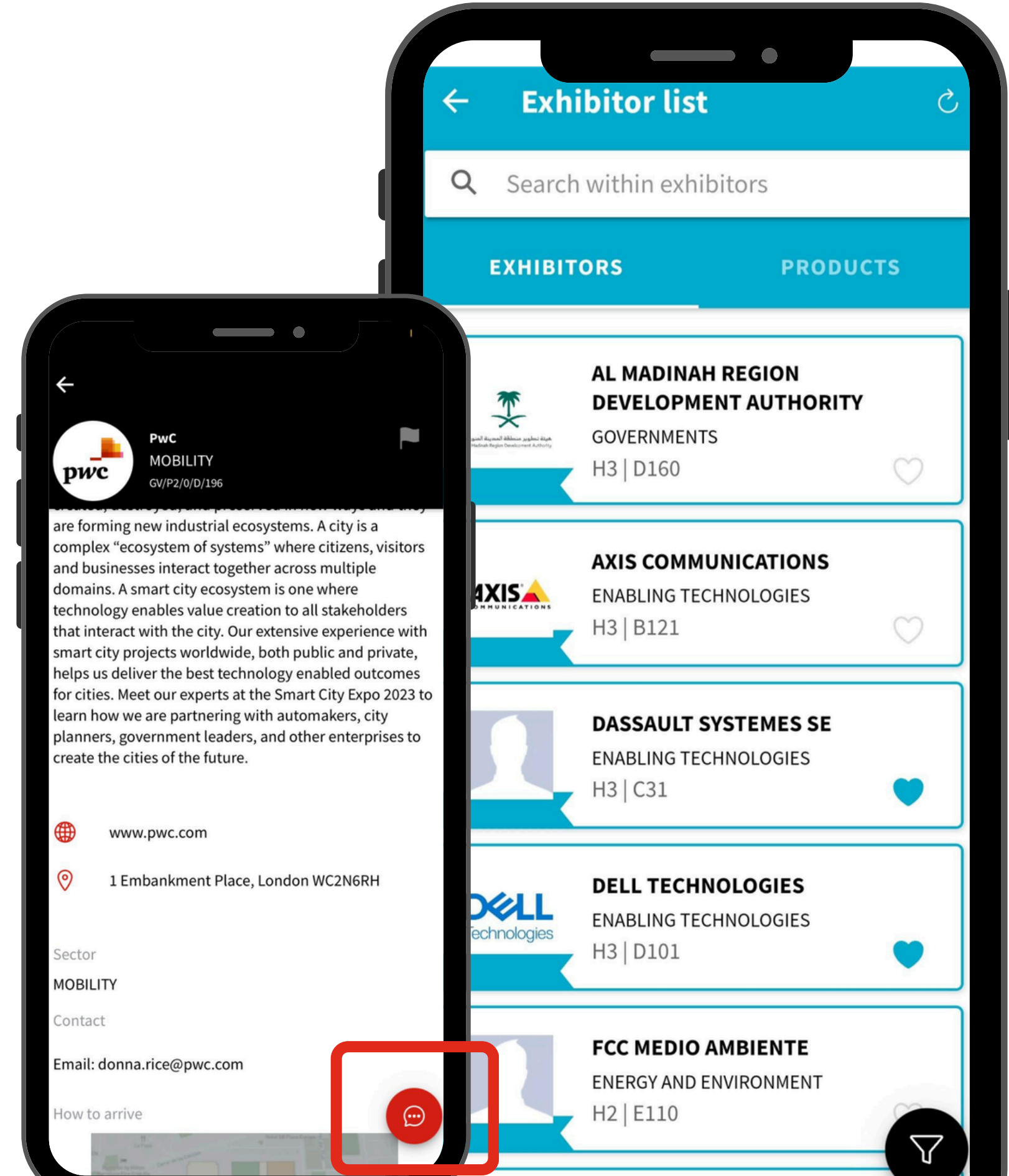
Tap the  button in the lower-right corner of the exhibitor's profile and connect effortlessly.

Connect with exhibitors in just one click.



IF YOU ARE AN EXHIBITOR:

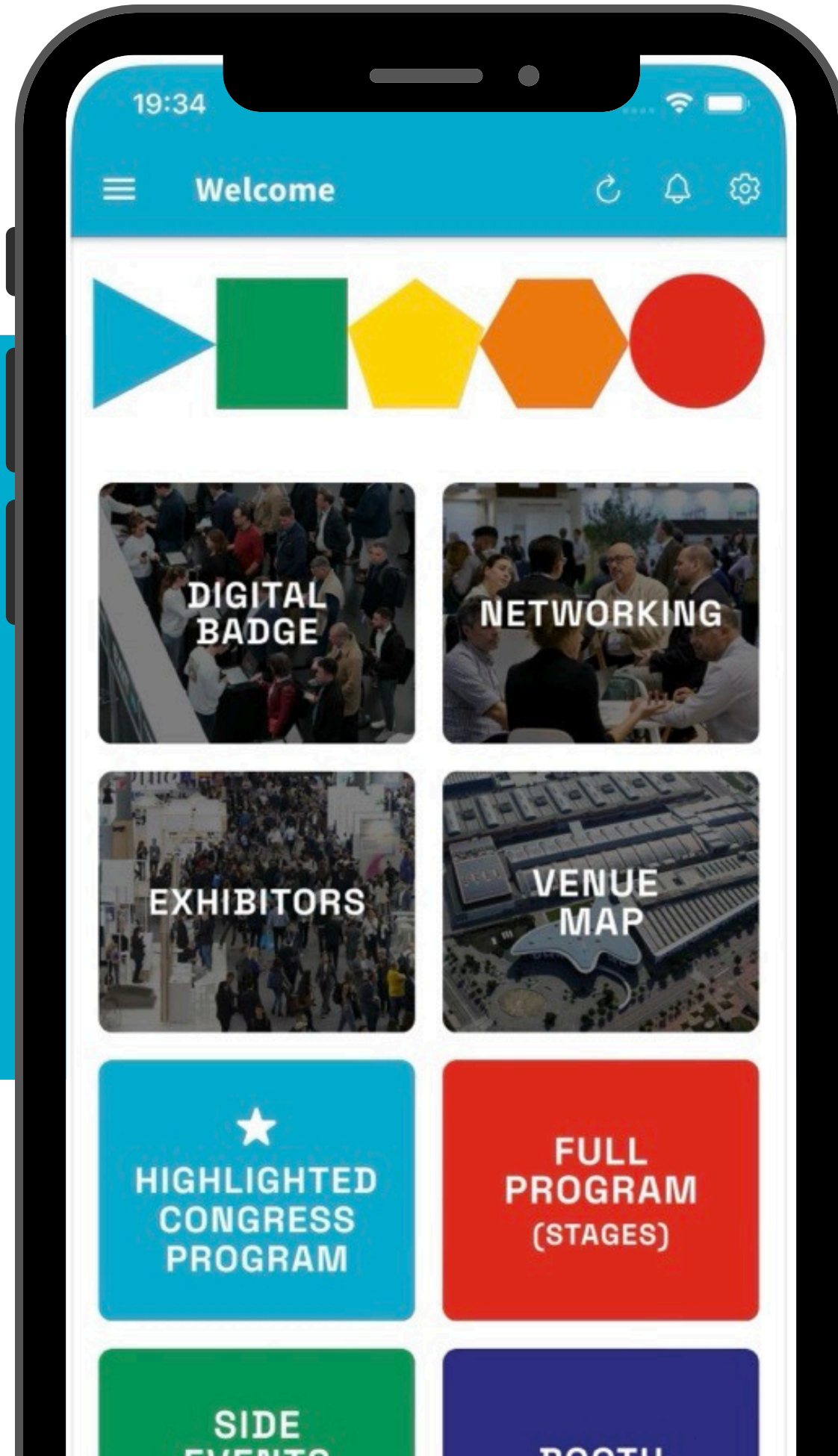
- ▶ **Complete your profile.**
Add your contact information to the e-catalogue.
- ▶ **Access the app.**
Download and log in.
- ▶ **Enable networking.**
Allow visitors to connect with you.



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Launching in October 2026



[CLICK HERE TO EXPLORE THE APP FAQs](#)

