

Liverpool Football Club Visiting Fan Information

Stadium Map





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Visitors **Coach and VIP** minibus Parking

> **Contractors** Compound

Key Locations





Stadium Development – Anfield Road



- The club has commenced the building project to expand the Anfield Road Stand.
- The building contractors compound is located at the top of Stanley Car Park.
- There is no direct access to Anfield Road from Stanley Car Park.
- Access from the Away Coach Parking and Stanley Car Park is along Dahlia Walk to 97 Avenue.
- Anfield Road is closed to pedestrians on matchday other then for access to turnstiles.
- Home fans entering via turnstiles L and M will approach Anfield Rd from the direction of Arkles Lane as there is **no access** from the direction of 97 Avenue. At the end of the game when leaving the stadium they will turn right on leaving the stadium.
- Home fans entering via Turnstiles Q will approach Anfield Rd from the direction of 97 Avenue as there is **no access** from the direction of Arkles Lane. At the end of the game when leaving the stadium they will turn left on leaving the stadium.
- Visiting fans will enter via entrances N,O and P and must approach Anfield Rd from the direction of 97 Avenue as there is **no access** from the direction of Arkles Lane. At the end of the game when leaving the stadium please turn left.

Transport to the Stadium

- Bus is fast frequent and convenient with 'express' services that will get you to and from Anfield and Liverpool City Centre in around 15mins.
- The 917 is operating from Commutation Row in the City Centre. Prices from £2.20 for single journey, £4.40 for a return journey or £12 return ticket for groups of four are available. U19's can travel for just £1. You can find out more by <u>clicking here</u>.
- If fans use the 917 please note there is a different pick up point after the match to where they were dropped off at. The pick up point is Walton Lane, full details on our website.

Other services are available...

- From Liverpool City Centre, take the 26 from Liverpool ONE bus station, 17 from Queen Square Bus Station or the 917 from St Johns Lane, directly to the ground. The 68/168, which operates between Bootle and Aigburth, and the 14 and 19 (from Queen Square) stop a short walk away from the ground.
- The Soccerbus runs from Sandhills Station, on the Merseyrail Northern Line, to Anfield for all Premier League and cup matches. The Soccerbus runs two hours before each match (last bus from Sandhills Station is approximately 15 minutes before kick-off). You can find out more by <u>clicking here</u>.
- From the city centre to the football stadium is approximately a 50-minute walk. A taxi will cost approximately Euro15/£10.

Stadium Access



- Access from the Away Coach Parking is along Dahlia Walk
- Visiting fans enter via entrances N, O and P and must approach Anfield Rd from the direction of 97 Avenue as there is **no access** from the direction of Arkles Lane. At the end of the game when leaving the stadium please turn left.
- Turnstiles will open at 2 hours before kick off for visiting fans.
- Fans are advised to arrive early at the stadium to allow enough time for necessary security checks.
- All fans will be subject to searching and Pyro detection dogs will be present based on risk.
- Please note information regarding COVID Certification Spot Checks.
- Face masks are MANDATORY for Staff and RECOMMENDED for Spectators .
- Although no longer required by government guidance, we are still reminding fans about 'hands, face, space'. Additional sanitiser is available around the stadium.
- Fans without tickets for this fixture are urged not to travel to the game. There are no alternative viewing areas for visting supporters in the City.

COVID Spot Checks/Survey



- In line with the latest match day protocols we will be checking on the Covid-19 status of fans, staff and stakeholders.
- For those working at the stadium a request to complete a voluntary survey is included in the accreditation confirmation email to confirm vaccination status and/or whether a negative lateral flow test within 48 hours of KO has been taken. There will also be QR codes available at the stadium to link you to the survey should you prefer to complete it on the day.
- There will be a Liverpool City Council mobile test van for Covid tests to be taken ahead of KO. They will be located near the LFC Superstore and open until Kick Off.
- Survey completion is NOT a condition of working or entry at the game.
- No personal data will be captured (all survey data is captured anonymously) and the data we captured will
 only be used by the club for assessment, quality and pandemic control purposes.

What can I bring into the Stadium?



- In general **no bags** are permitted in the stadium and there are **no bag storage facilities available**.
- Small bags (A5 size) with essential personal items such as medicines/hygiene products are permitted.
 LFC Club shop bags containing a purchase are also permitted
- All bags will be subjected to a bag search at your entry point.
- Musical Instruments or loud hailers are not permitted into the stadium.

Flags and Banners

- Flags under 2m x 1m with a small pole (less than 7mm diameter and less than 1m long) will be allowed in all areas of the stadium.
- Flags over 2m x 1m are permitted in the visitors section providing they have an accompanying fire safety and must be checked prior to entry.
- Flags must not contain anything considered to be offensive, discriminatory, defamatory or inflammatory, including politically motivated or nationalistic.

Prohibited Articles





Accessibility





Accessibility



- Public Transport in generally accessible for wheelchairs users.
- Car Parking there is limited availability. Please notify us in advance via the disability email address below.
- Any supporter attending with oxygen is required to notify ourselves prior to arrival via the disability email address below.
- There are 24 wheelchairs bays available located in front of the visiting supporters in block 122/123.
- Entrance is via gate DA3a on Anfield Rd as shown on stadium map.
- Headsets for blind supporters are available to order through the disability email address below.
- Seat serve is available at anfield.seatserve.com
- Toilets and First Aid facilities are close to the viewing area.
- LFC Accessibility stewards will be available to assist and identifiable in blue bibs

Key Contacts

SLO – Yonit Sharabi – <u>slo@liverpoolfc.com</u> Matchday contact no 07860 433 466 Disability Team - disability@liverpoolfc.com

Stadium Facilities



- The stadium is **cashless**. Contactless and/or chip and pin payments are required in all areas.
- Kiosks will open serving a range of food and drink.
- Alcohol will served on the concourses.
- Alcohol cannot be consumed in view of the playing area.
- Male and Female toilet facilities are available accessible from the concourse.
- The stadium remains an all seater stadium however we are installing seat with rails as a safety measure. A number of rows at the rear of the visitors section have been installed.
- **Smoking** Anfield is a totally no smoking football stadium. Any person who smokes inside the stadium will be ejected. This includes electronic cigarettes.

Visitors Seating Area



- Anfield Stadium is as an seater stadium as defined in legislation in England.
- Due to persistent standing in certain areas within the stadium we have installed seats with rails.
- These are a safety feature to reduce the risk from crowd collapse at times of excitement.
- The installation is partially complete in the visitors section with several rows at the rear now complete.
- There are no restricted views caused by the installation and the council safety officers are overseeing the installation.
- Please remind fans they should remain seated for the majority to the match.
- The viewing area is not designated a Safe Standing area.



Emergency Procedures



Evacuation

In the event that the stadium has to be evacuated either fully or partially **Operation Anfield** will be implemented. Announcements in Spanish will be made over the public address system and all supporters are requested to follow the instructions and directions given by club stewards, security and the police. A separate plan to evacuate those club officials/players in Zone 1 will also be implemented.

Code Purple

In the unlikely event that a significant terrorist attack takes place outside or in the vicinity of the stadium the emergency plan **Operation Lockdown** will be implemented and no further access to the stadium will be permitted. Announcements in Spanish will be made over the public address system requesting all persons outside the stadium to leave the area immediately and to those inside to remain where they are. A separate plan to secure the safety of those club officials/players in Zone 1 will also be implemented.