



## **Linking Accounts with Friends and Family**

The new Seaside Sign On (SSO) account is designed to make it easy for you to purchase tickets, watch live match streaming and purchase merchandise from our Club Shop from one login.

## Linking Accounts with Friends and Family

To link your ticketing account to your family and friends, each person must have a separate Seasiders Sign On (SSO) account with **a linked Client Reference number**.

If you, and your family and friends, all already have SSO accounts with a linked Client Reference number, you can skip this stage. If not, please follow the steps on the guide below to register your account and link your client reference number.

SSO Guide link can be found here:

<https://www.blackpoolfc.co.uk/news/2022/may/23/register-for-a-seasiders-sign-on-account/>

Please note to link a Client Reference number to your SSO account, **the email registered on your e-ticketing account must match the email registered on your SSO account**. If these do not match, please call our Ticket Office on **01253 599745** who will be able to check/change the email for you.

If you have registered but have not received your verification email, please contact **marketing@blackpoolfc.co.uk**.

If you do not know your Client Reference number, please contact ticket office on **01253 599745**.

If you receive a 'redirecting to partner platform' error message, your Client Reference may not be linked. Please go back to the 'Link Client Reference' tab and ensure this is linked before clicking through to the e-ticketing platform.

## Adding Friends and Family to your Network

When you add a friend or family member to your network, you will be automatically added to their network at the same time.

There are two levels of ticket privileges:

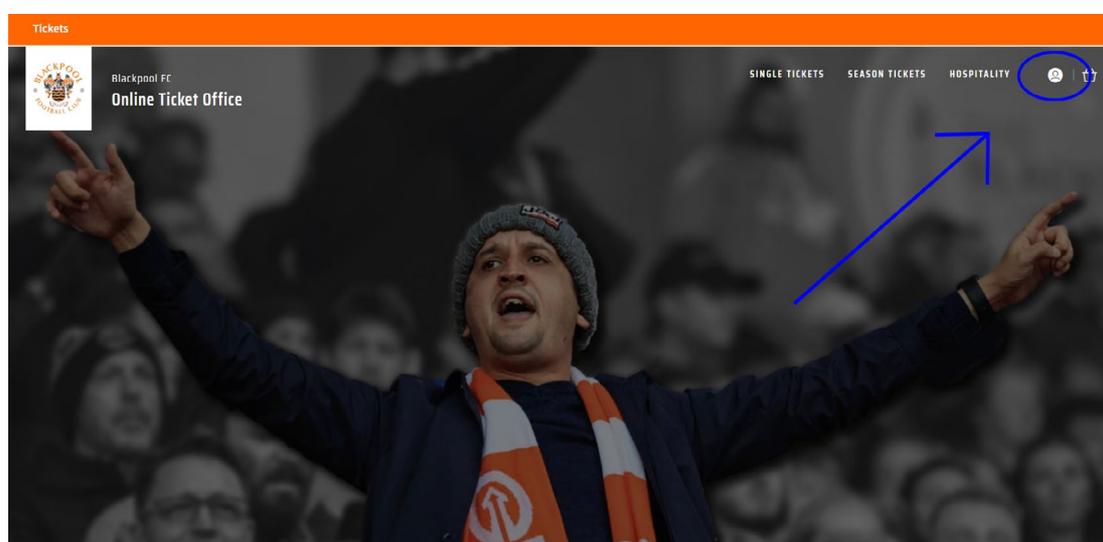
**Assign:** This level of administration allows you to purchase a NEW season ticket or match ticket for a friend or family member. This will NOT allow purchase of a reserved seat or renewal of a season ticket.

**Manage:** This level of administration allows you to purchase a reserved seat or renew a season ticket for a friend or family member.

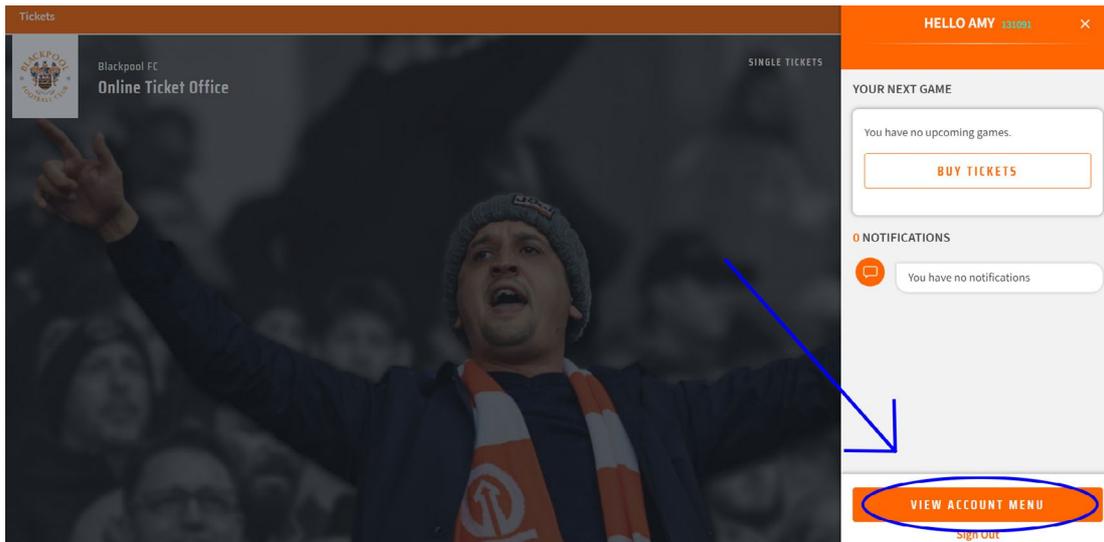
***Please note all parties MUST have a separate Seaside Sign On account to assign or manage other people's tickets. If you have not registered an account, please follow the steps in the guide above.***

To link your accounts:

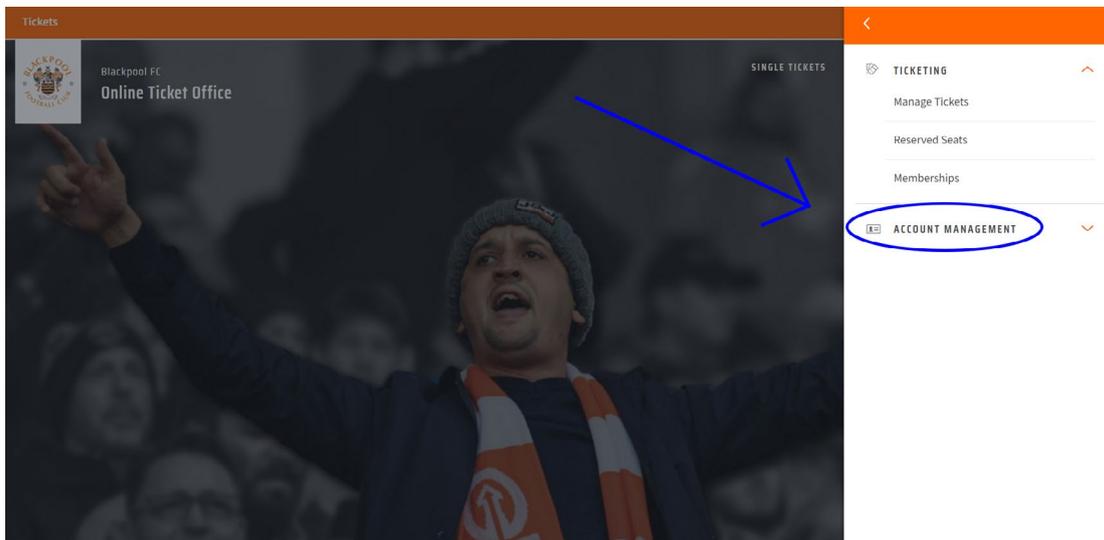
1. Go into the e-ticketing platform <https://www.eticketing.co.uk/blackpoolfc/> and ensure you are signed in.
2. Click My Account at the top right of the screen



### 3. Click View Account Menu

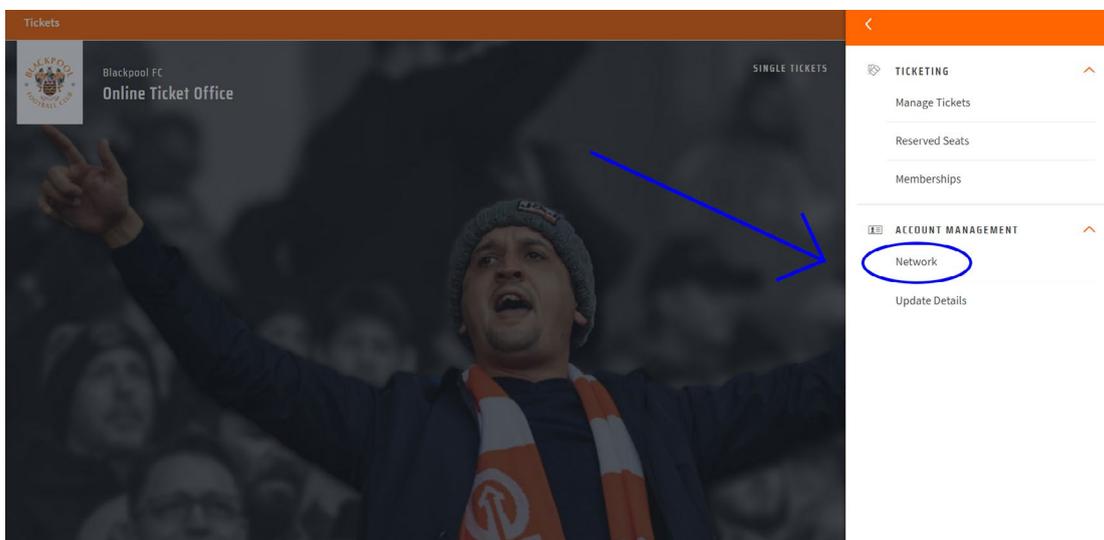


### 4. Click Account Management

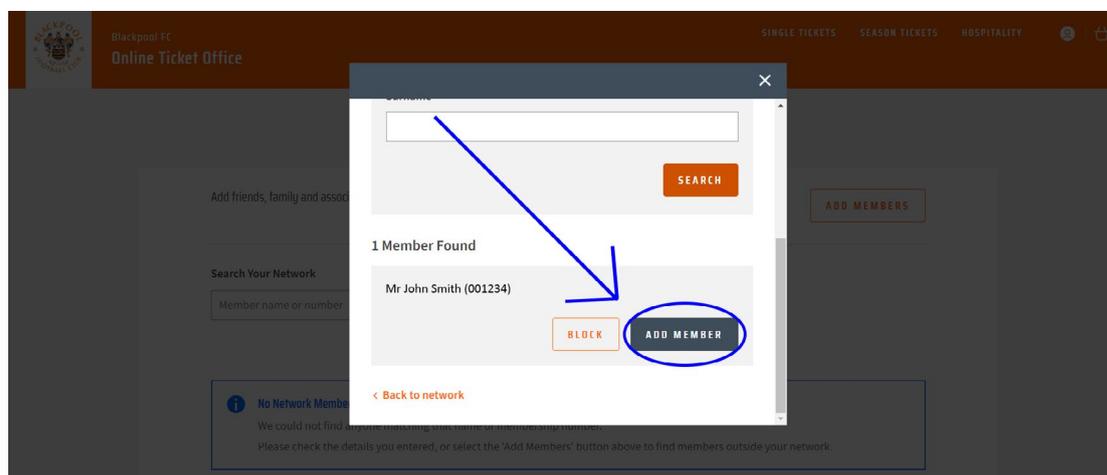
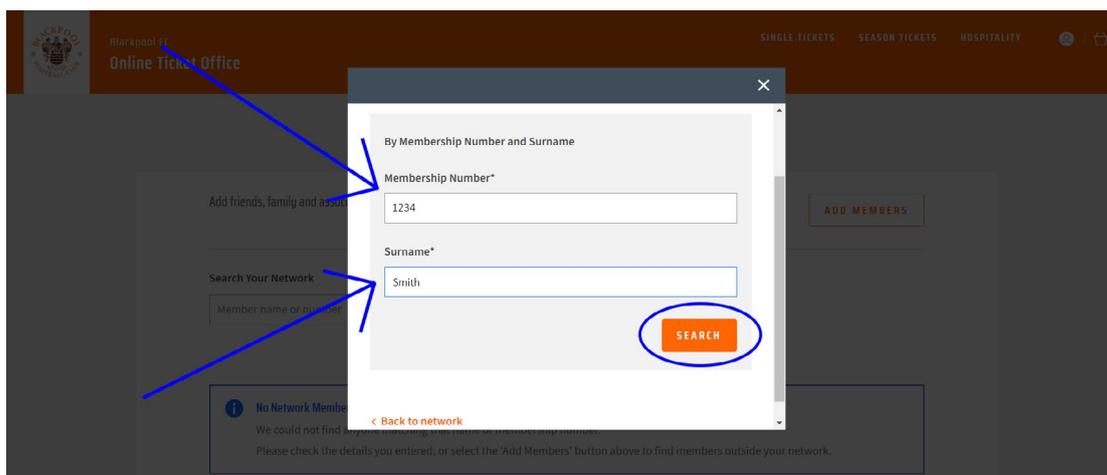
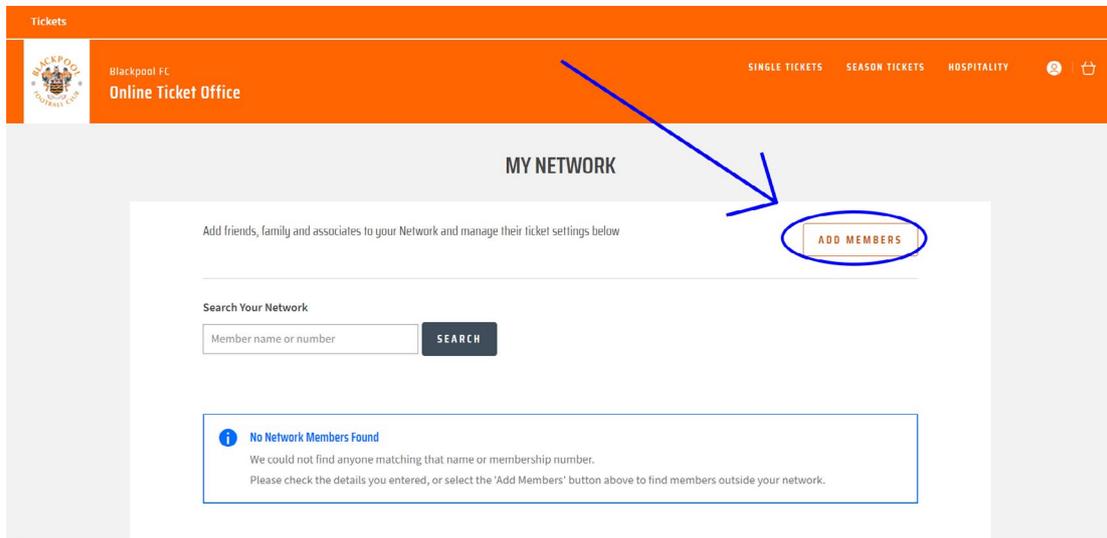


### 5. Click Network

If you already have people linked to your account, they will show here.



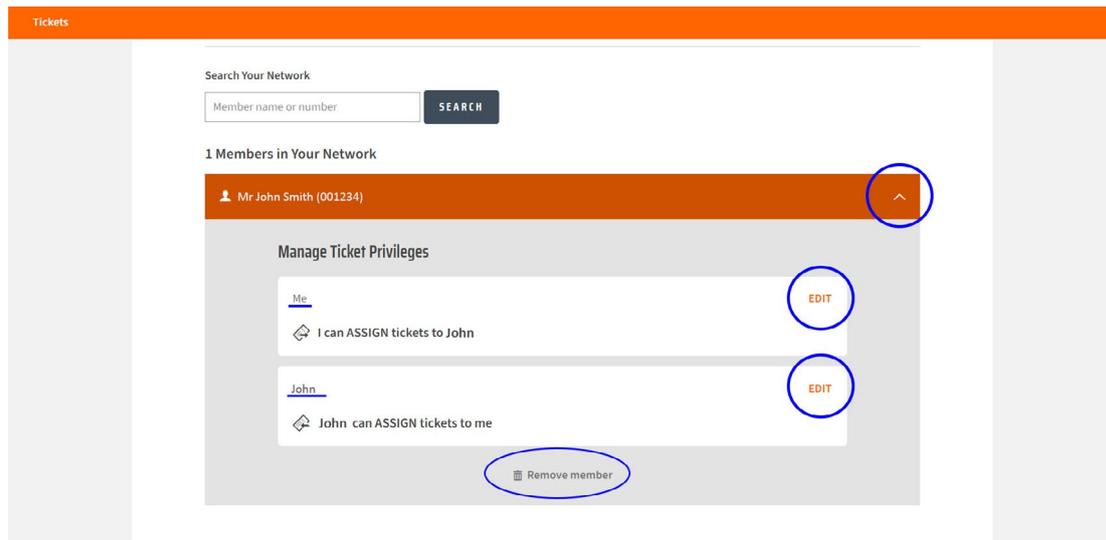
6. Click **Add Members** and enter the **Client Reference** number and **Surname of the person you want to add** to your network and click search. When you find the person, you are looking for click **Add Member**. The person will appear on your network, and this will let you **ASSIGN** a ticket to them.



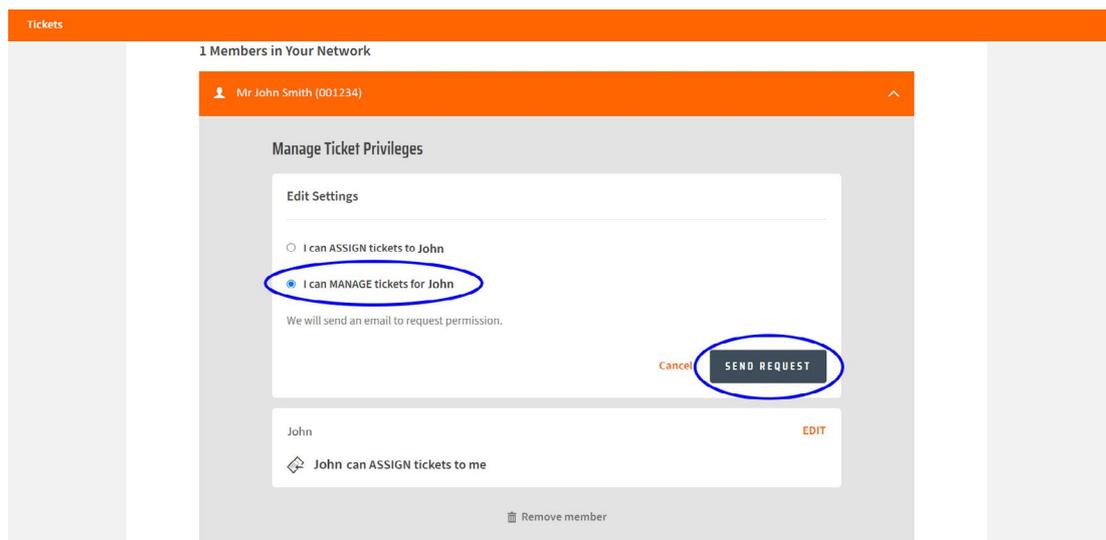
Please note this will allow you to purchase **NEW** match tickets and season tickets.

To purchase a reserved seat or renew a season ticket please follow the below steps.

7. In the **My Network**, click on the drop-down arrow next to the name of the person you want to manage, and you will be able to edit ticket privileges using the edit button. You will also be able to remove the member from your network here.



8. In the **Me** section, click edit. Next click I can **MANAGE** tickets for [name] and click send request.



9. The person you have requested to manage will receive an email to confirm their permission. They will then need to login to their SSO account to accept this.



Please note: all SSO accounts **MUST** have a unique email address. If you have not received a confirmation email or are not sure what email address this has been sent to, please contact the ticket office on **01253 599745**.

If you do not have an email on your e-ticketing account, you will be able to register for SSO but you will not be able to link your client reference. You will not be able to add friends or family to your network or be added to theirs without having a linked Client Reference. To add an email to your e-ticketing account or to check what email you have registered, please contact the ticket office on **01253 599745**.

Once linked, Ticketmaster will only allow you to purchase tickets for games which each linked party has permission for. Some games, for example, may only be available to season ticket holders or members.

