



HIBERNIAN
Football Club

Ticket Exchange

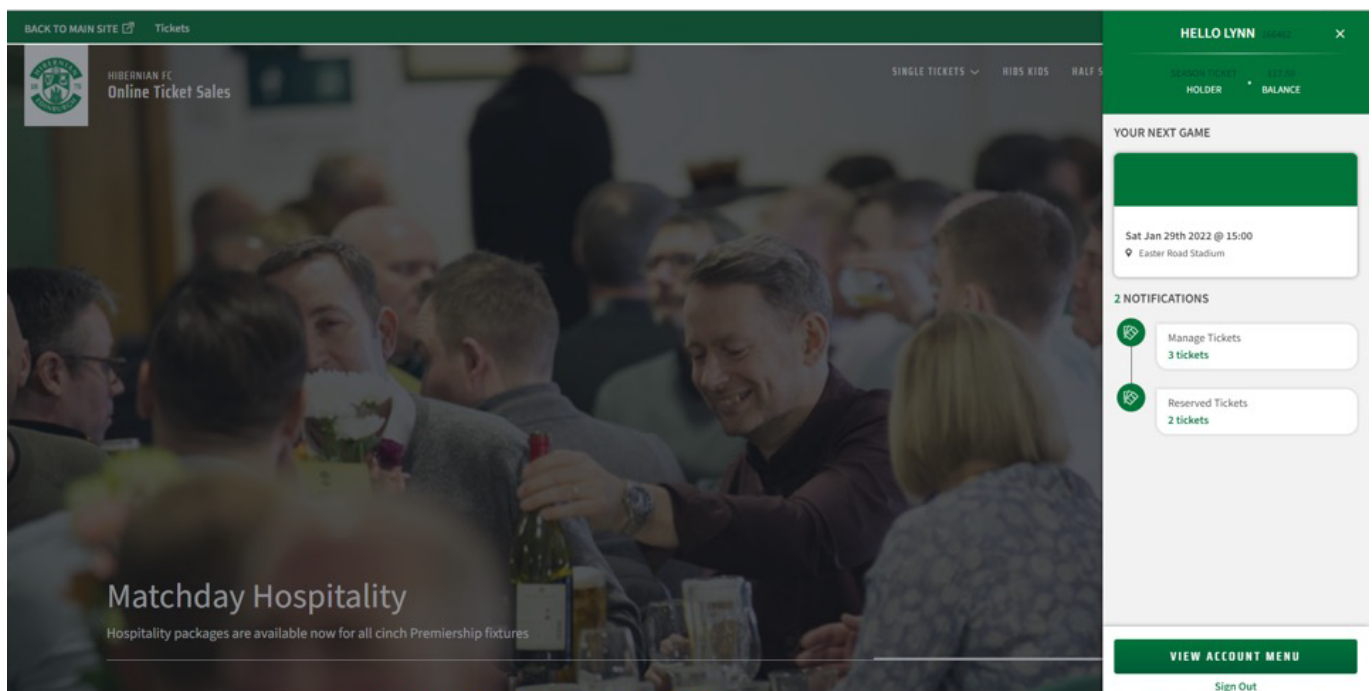
How to place a season
ticket seat on Ticket Exchange.

Ticket Exchange

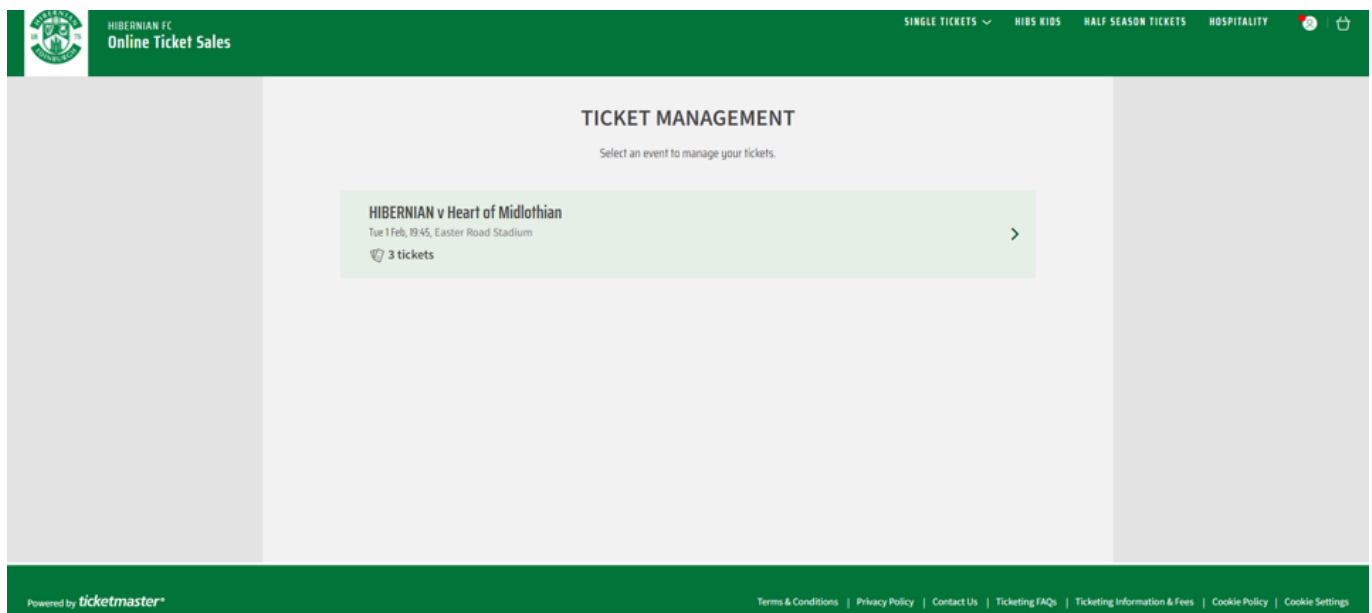
Allows season ticket holders to make their season ticket seat available to be purchased for a one-off game. Season ticket holders will receive 50% of the sale price if their seat is then sold as a credit to their Hibernian client account this can then be redeemed against your next season ticket renewal.

How to place your season ticket seat on **Ticket Exchange**

1. Log into your account at e-ticketing (eticketing.co.uk)
2. Once you are logged in, click on the Account icon in the top right hand corner
3. The most recent event tickets to be managed will be displayed under notification. Click on Manage Tickets.



4. The available games to be managed will be displayed. Click on the desired game to manage tickets.



5. The Manage Tickets screen will be shown. Information detailing the available features will be displayed. Tick the box next to the Ticket you are looking to place on **Ticket Exchange** and click on **"SELL ON TICKET EXCHANGE"** at the bottom of the screen.

Note: Please double check the BLOCK, ROW and SEAT before selling seat to ensure you are placing the correct seat online.

My Tickets (3)Forward Pending (0)Sale Pending (0)Posted on Ticket Exchange (0)

These tickets can be managed by you.

☐ Select All

☐ Mr test T test (225592)

Area: 02
Row: C
Seat: 19

Class: Test Tickets

Seat View

☐ Mr Test T Test (225593)

Area: 02
Row: C
Seat: 20

Class: Test Tickets

Seat View

☐ Mrs lynn L M robertson (166462)

Area: 07
Row: U
Seat: 187

Class: STAFF COMP

Seat View

6. "You are selling (number of tickets) ticket on Ticket Exchange to" will be displayed with a summary of when the listing will be displayed until. Click on **"REVIEW ORDER"**
7. The Order review screen will be displayed, please note the amount of Account Credit that will be
8. Double check that the Seat details are correct and click the tick box confirming you agree that you **"I have read, understood and agree to adhere to Hibernian FC Terms & Conditions"**.
9. Click **COMPLETE** to place the seat(s) on Ticket Exchange. A confirmation email will be sent to you with the seats placed on Ticket Exchange.

Ticket Exchange closes 2 hours before the fixture kicks off. If your ticket does not sell in this time the seat access will be re-added to your season ticket card.

REVIEW ORDER

Tickets to be Posted

HIBERNIAN v Heart of Midlothian
Tuesday, 1 February 2022 (19:45)

Area 02 Row C Seat 19

Mr test T test (225592)

Test Tickets

You will receive: £17.50
(Ticket price minus fees)

£0.00

Order summary

Subtotal

£0.00

Total to pay:

£0.00

Terms & Conditions

☐ Please also acknowledge that you agree to the [Terms & Conditions and Code of Conduct of sale](#).

Please note: By clicking Complete Purchase, your booking will be submitted and your payment will be processed.

Your contract with us starts once we've confirmed your purchase/your payment has been processed and expires immediately after the completion of the event for which you purchased the ticket(s).

By clicking "Complete Purchase" you agree to our Terms and Conditions and to the Event Partner(s) contacting you by email or other means about information that may interest you. Please also note: Tickets cannot be exchanged or refunded after purchase, save as provided in our Terms and Conditions. We may cancel any order(s) in excess of the ticket limit without notice. And all orders are subject to account approval and billing address verification.

COMPLETE PURCHASE

Next Steps:

My Ticket has sold on Ticket Exchange

Congratulations! Your season ticket seat has been sold and is no longer available on your season card. You will receive an email confirmation with the amount to be credited to your account if your seat sells.

FAQ's

Q: Can I have my credit refunded back to me?

A: Ticket exchange will always offer an account credit back to your Hibernian ticketing account. This credit cannot be refunded back via cash/card. You can use your credit against your next season ticket renewal.

Q: Will my season ticket card work after I have sold my seat on Ticket Exchange?

A: Your season ticket access will be re-instated on the next available home match. But will not work on the fixture you have sold as Ticket Exchange.



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