

Hibs Kids/Plus One – How to Guide on Claiming Matchday Tickets

Step 1. Go to our e-ticketing site and sign into your online account, <https://www.eticketing.co.uk/hibernianfc/>

Step 2. Select the Hibs Kids Fixture and choose an area within the Stadium, select the seats and price classes for each ticket you wish to claim (*i.e., Hibs Kids FOC, Plus One FOC or any of the usual matchday price classes*) and proceed to the checkout.

Step 3. At the checkout stage you will need to 'reassign' each of the FOC tickets to the correct members and client reference numbers otherwise you will receive an error message and will be unable to continue.

*You should already have the Hibs Kids members added into your online network, if you don't, this can be done by clicking the circular person icon in the top right-hand corner of the screen and clicking 'View Account Menu'. Please then select network and this will list all those in your network, it also allows you to add members to your network for assignment by adding the client reference number.

For each seat chosen please select from your network the member that you wish to assign to this seat working through all the seats, any tickets that are not re-assigned will automatically be assigned to the account holder.

Step 4. Once all seats are assigned correctly you can then proceed to the payment stage, here you will be asked to select your ticket delivery option. If your total is £0 you will still be asked to input card details but please note, nothing will be debited from your account unless you select a delivery method with a fee attached.

Please contact the Hibernian Ticket Hub on tickets@hibernianfc.co.uk should you experience any issues when claiming your complimentary matchday tickets!