

ITFC



BRISTOL CITY VS IPSWICH TOWN
TUESDAY, 30 SEPTEMBER 2025, KICK-OFF 7:45PM

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ABOUT THIS GUIDE

Information in this guide is as at 18 September and is correct to the best of our knowledge. Any updated information on this fixture will be published on the club website (www.itfc.co.uk), X (@IpswichTown and @itfchelp) and Facebook (<https://www.facebook.com/officialitfc>).

INFORMATION FOR TOWN FANS

We visit Bristol City in the Championship on Tuesday 30 September 2025. The following guide has been produced for Town fans making the trip to Ashton Gate.

This is based on information from the Bristol City website plus additional information specific to this game.

For any further information, please contact Tom Grover, Supporter Liaison Lead on slo@itfc.co.uk or +44 (0)7701 219724 or on X at @itfchelp.

BRISTOL CITY FOOTBALL CLUB INFORMATION

Address: Ashton Gate Stadium, Bristol, BS3 2EJ

Website: www.bcfco.co.uk

Phone number: 0117 963 0600

General Enquiries: supporterservices@bristol-sport.co.uk

Supporter Liaison Officer: Jerry Tocknell,
slo@bcfc.co.uk, 0117 963 0700

Disability Liaison Officer: dlo@bristol-sport.co.uk

X: @Bristolcity @BristolCitySLO

Facebook: www.facebook.com/bristolcityfc

Accessibility: www.bcfco.co.uk/supporter-guides/disabled-policy

Safeguarding: www.bcfco.co.uk/safeguarding

Supporters Charter: www.bcfco.co.uk/supporter-guides/club-charter

The Bristol City FC website includes useful information which can be found at the following links:

www.bcfco.co.uk/mens-matchdays-at-ashton-gate/stadium

www.bcfco.co.uk/supporter-guides

www.bcfco.co.uk/wp-content/uploads/2025/08/Away-Supporters-Guide.pdf

Football Ground Guide provides some further information here:

<https://footballgroundguide.com/leagues/england/championship/ashton-gate-bristol-city.html>

KEY INFORMATION

Ticket allocation

3414

Train travel time

3-4 hours

THE AWAY END

ATYEO STAND

Recommend Away Pub

Kings Street Brewhouse

Train Station

Bristol Temple

ACCESSIBLE ENTRANCE

Away End Turnstiles

Bedminster Cricket Club

Meads

Closest parking AT THE GROUND

[Click Here](#)

Car travel time

4 hours

STADIUM POSTCODE

BS3 2EJ

STADIUM MAP



TICKET INFORMATION

ALLOCATION

The fixture is all ticket for Town fans. Our final allocation is 3,414 including wheelchair users and personal assistants.

PRICING

- Adult - £33
- Over 65 - £30
- Under 25 - £30
- Under 22 - £26
- Under 19 - £16
- Under 12 - £10

Please note supporters under 14 must be accompanied by an adult aged 18 or over.

Children under the age of 18 months will not require a ticket to enter the stadium and may sit on their guardian's lap.

RETURNS

Any returns are made available via <https://tickets.itfc.co.uk/>. If you can no longer attend a game the physical ticket must be

returned via post or Planet Blue or the Ticket Office by 12pm on Tuesday 30 September. Failure to return the ticket will lead to no refund being provided.

Tickets will remain on sale until Tuesday 30 September at 2pm with any return tickets being listed online.

SAFE SEATING / SAFE STANDING

There will be safe seating in the first row of each block where possible. All supporters in 'safe seating' areas should remain seated and be mindful of older fans, families, those unable to stand for long periods and ambulant disabled fans. Please note the first 12 rows are unsheltered.

TOUTING

Supporters are reminded of the Club's Ticket Touting Policy which can be found here -

<https://www.itfc.co.uk/club/policies/>.

Any supporters seeing tickets for sale outside of official channels are asked to contact touting@itfc.co.uk in order for us to investigate further.



OFFICIAL SUPPORTERS COACH

Coach travel is priced at £46 for adults, £43 for senior / U23 and £40 for U19. A £1.50 booking fee will be applied to each ticket.

Coaches will leave at 12pm from behind the Sir Bobby Robson Stand. Please ensure you are at Portman Road at least 15 minutes before this.

There will be a pick-up at Marks Tey. Please book this when purchasing your coach tickets.

Official Supporters coaches will park and stay in Avonline (BS3 2AX) which is approximately a 10-minute walk from the ground.

Please note we no longer issue physical tickets for coach travel. Your confirmation email will act as proof of purchase with a register taking place on board.

Note that all official coaches are non-smoking and the consumption of alcohol and hot food on board is strictly forbidden. Under 16s cannot travel without an accompanying parent/guardian. Please make sure you are aware of the Terms & Conditions prior to travelling (<https://www.itfc.co.uk/club/policies/>).



TRAVEL BY TRAIN



Please note it is not possible to return to Ipswich after the game.

From Ipswich the route is relatively easy. Travel from Ipswich to Stratford or London Liverpool Street. From either station take an Elizabeth Line train to Paddington Station. Once at London Paddington you can catch a direct Great Western Railway train to Bristol Temple Meads. Depending on which trains you catch your journey could vary from 3 hours 20 minutes up to 3 hours and 45 minutes.

Please note once at Bristol Temple Meads, you will then have to walk roughly 40 minutes to the stadium. Bristol City also run a matchday bus service from the railway station called AG3. This runs every 20 minutes from the station and costs £4.95 per adult or £2.95 for a young person (5-21 years & student). Tickets can be purchased in advance via the First Bus app or on the bus via a contactless method of payment.

The following Taxi companies are also available:

Veezu Bristol – 0117 925 2626

Bristol Taxi – 0117 287 0247

Bristol Taxi Service – 0117 427 0247

Uber and Bolt also run in Bristol.

Try not to cut it too fine, as taxi availability at Bristol Temple Meads can be hit-and miss.

After the game it is not possible to return to Ipswich by train. The last train back to London Paddington is the 22:42, so don't hang around the stadium too long after the game!

Whatever your travel plans, you should check www.greateranglia.co.uk or your usual train operator website for updated times.

TRAVEL BY CAR



The Sat Nav postcode for Ashton Gate is BS3 2EJ . However, you may prefer to use the postcode of your chosen car park.

From Ipswich the route is A12/M25(N)/M4/M32/A4032/A38 towards Ashton Gate. Leave the M25 at junction 15 joining the M4. Stay on the M4 until junction 19, exiting onto the M32 towards Bristol. Continue onto the A4032 and then the A4044 taking the first exit onto the A38. The road turns slightly left onto the A4/Anchor Road. Keep right onto Humphry Davy Way going over the Plimsoll Swingbridge. Follow Brunel Way onto the A3029 where the ground will be right in front of you. The journey should take just under four hours, though peak-hour traffic is likely to make it longer.

An alternative route which is longer in mileage and just over 4 hours is via the A14/M6/M42/M5/A369. From the A14 merge onto the M6. Stay on the M6 until junction 4, exiting onto the M42. Take the M42 south continuing and merging onto the M5. At junction 19, use the left two lanes to exit onto the A369. Follow the A39 to Ashton Road where the ground is located.

The journey time is just over four hours, but you should allow at least another hour and, ideally 90 minutes beyond the AA / Google / SatNav suggested journey time, to allow for possible delays and any rush hour traffic with it being an evening match.

PARKING



ACCESSIBLE PARKING

Bristol City have a small number of wheelchair car parking spaces onsite. These cost £20 and need to be booked by emailing supporterservices@bristol-sport.co.uk.

AROUND THE GROUND

If you choose to drive to Ashton Gate, please be aware that many local streets are covered by a resident parking scheme.

Bristol City advise there is no official parking at the ground. There are many unofficial off-site parking options. A good option is MatchdayParking.Com - <https://matchdayparking.com/product/bristol-city-fc-vs-ipswich-town-745pm-kick-off-league/> .

PARK & RIDE

Bristol City advise that you park at Portway Park and Ride which is ideal for supporters using the motorway. Parking is free here with the purchase of a return ticket. To enter the P&R exit the M5 at junction 18A onto the M49. Exit onto the A4 . The P&R will eventually appear on your right.



AROUND THE AREA



PUBS

The King Street Brew House, Welsh Back BS1 4RR is popular with Town fans - this has often been the meeting place for the South West branch before games at Ashton Gate. The pub is about a 45-minute walk to the stadium from the pub, but most fans will taxi-share to the ground. Close to the ground just a 13-minute walk, Bedminster Cricket Club (BS3 2EJ) is recommended for away supporters.

There are many other pubs and bars in that area, which includes the famous King Street quarter. To feel properly local, a visit to the amazing cider barge (it doesn't serve beer of any description), called Apple, on Welsh Back is a must. A bit nearer the ground, but still at least a 20 -minute walk away, is the Orchard (Hanover Place, BS1 6XT), which serves cask ale and a vast range of proper cider - it is small and unlikely to welcome loud groups of away fans though.

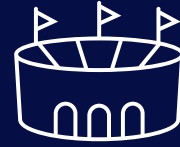
On previous visits, Bristol City has advised away fans to avoid pubs on North Street and in the Ashton & Bedminster area. The Robins and the Rising Sun which are closer to Ashton Gate are strictly home fans only.

AROUND BRISTOL CITY

There is a huge amount to do in and around Bristol. Not just some of the best pubs and bars in the whole country, and within a reasonable walk of each other. Other famous sights from Bristol's maritime history, including the SS Great Britain (probably the best museum of its type in the UK if not in the world), the record-breaking Matthew and the MV Balmoral plus Clifton Suspension Bridge and the huge urban park that is Clifton Downs. There is also decent shopping too and a nearby seaside, at Weston Super Mare, Bristol's answer to Felixstowe in all the right ways.



OUTSIDE THE STADIUM



TICKET COLLECTIONS

Away tickets can be collected from the turnstile manager outside the away turnstiles.



PROGRAMMES

Bristol City do not produce a matchday programme physically or digitally at Ashton Gate. Instead, you may want to purchase Cidered's a fan made programme sold around the outside of the ground.



FAN EXPERIENCE AMBASSADORS

There are a number of Fan Experience Ambassadors on hand to help around the stadium.



SECURITY CHECKS

You will be subject to a search as you enter the stadium. Please have your ticket out ready to be checked. Bags must be no larger than A4 size.



FLAGS AND BANNERS

Flags and banners larger than 2M X 1M and/or of an offensive nature are not permitted in the stadium. Please have these ready to be searched.



MUSICAL INSTRUMENTS

Any unauthorised musical instruments: trumpets, drums and other devices capable of causing a disturbance or nuisance are not allowed into the stadium. However, we will consider requests to bring musical instruments when they are made in advance by emailing: Supporter Services Supporterservices@bristol-sport.co.uk.

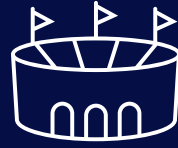


THE GUINNESS BAR

The Guinness Bar is outside the Atyeo Stand and offers a variety of draught products for away supporters to enjoy. Supporters are able to leave the stand at half-time to make use of this and re-enter ahead of the second half.



INSIDE THE STADIUM



AWAY END

Away supporters are housed in the Atyeo Stand. Bristol advise supporters access the turnstiles through the Ashton road car park not between the houses on Ashton Road.



FOOD & DRINK FACILITIES

A range of pies, burgers, hot dogs and chocolate are available. Alcoholic and soft drinks can be purchased as well. Please note all kiosks are cashless.



NO SMOKING

EFL stadia are smoke-free and smoking or the use of electronic cigarettes is not permitted inside the Ground.



CASHLESS STADIUM

Ashton Gate is a fully cashless stadium both inside and out.

BABY CHANGING FACILITIES

Baby changing facilities are available right across the concourse. Speak to your nearest steward if you are unable to locate these.

PRAYER ROOM

There is a prayer room available to away supporters. To access approach your nearest steward and they will assist you.



ACCESSIBILITY



ACCESSIBLE ENTRANCE

Supporters needing use of an accessible entrance can do so via the away turnstiles.



ACCESSIBLE TOILETS

There are two accessible toilets located in the Atyeo Stand for away supporters. If you have any issues, please speak to the nearest steward.



WHEELCHAIR BAYS & AMBULANT SEATING

The away end has 20 pairs of wheelchair bays and personal assistants.

There is ambulant seating allocated in Row 3.



ASSISTANCE DOGS

Supporters requiring an assistance dog should email jerrytocknell@bcfc.co.uk.



MATCHDAY COMMENTARY

Bristol City do not provide matchday commentary.



YOUR SAFETY AND SECURITY AND THAT OF OTHERS IS IMPORTANT TO US

WHAT CAN I BRING INTO ASHTON GATE STADIUM?



Small compact cameras (Must be able to fit in a pocket)



Small fold up umbrellas



Small bags or backpacks (Must be able to fit under your seat)



Non-offensive flags or banners (2m x 2m or less) Flags over 2m x 2m should be with prior consent from the Safety Officer and MUST have a fire certificate



Clear plastic bottles (500ml or less)



Crutches or walking aids (and access seating is available across the stadium, please advise the access team)

*Should you be worried that your seats are not suitable for your access requirement then please contact Supporter Services supporterservices@bristol-sport.co.uk

WHAT CAN'T I BRING INTO ASHTON GATE STADIUM?



Alcohol



Canned drinks



Drinking glasses



Glass bottles



Glass vessels (eg. Portent)



Fuel containers or flasks



Plastic bottles in excess of 500ml



Air horns



Baby buggies or prams



Video recording equipment



Large lens cameras



Police or sticks (including baton sticks)



Flags or banners longer than 2m x 2m or of an offensive nature



Knives or weapons



Large bags or suitcases (including water bags)



Large spiked umbrellas (except small folding umbrellas)



Fireworks or flares



Smoke or gas canisters



Laser pens



Tools



Musical instruments



Dangerous or hazardous items



Ashton Gate Stadium is a no smoking stadium, this includes the use of electronic cigarettes and vapourers



Animals (except service dogs/k9s dogs)

And any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items will be refused entry to or ejected from the ground.



ADDITIONAL INFORMATION

PYROTECHNICS

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence and will not be tolerated.

Any fan found using them will be subject to action by the Club and Police. Clubs use various techniques to detect the possession and use of pyrotechnics. Any person found in possession of such items is liable to arrest which could result in a criminal conviction and a subsequent football banning order

SAFEGUARDING

All u14's must be accompanied by an adult, or they will be refused entry at the turnstile.

ANTI SOCIAL BEHAVIOUR

Racial, homophobic or discriminatory abuse, chanting or harassment is not tolerated at Ashton Gate and will result in arrest and/or ejection from the ground. Any supporter who persistently uses foul and abusive language or exhibits threatening behaviour could face an ejection or ban from the stadium.

If you see or hear any racist, homophobic or any other abuse around the stadium, please report it on the text line on 07770 736 047.

