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### ABOUT THIS GUIDE

Information in this guide is as at 29 July and is correct to the best of our knowledge. Any updated information on this fixture will be published on the club website (<a href="https://www.facebook.com/officialitfc">www.itfc.co.uk</a>), X (@lpswichTown and @itfchelp) and Facebook (<a href="https://www.facebook.com/officialitfc">https://www.facebook.com/officialitfc</a>).

#### **INFORMATION FOR TOWN FANS**

We visit Birmingham City in the Championship on Friday 8 August 2025. The following guide has been produced for Town fans making the trip to St. Andrew's @ Knighthead Park.

This is based on information from the Birmingham City website plus additional information specific to this game.

For any further information, please contact Tom Grover, Supporter Liaison Lead on slo@itfc.co.uk or +44 (0)7701 219724 or on X at @itfchelp.

### BIRMINGHAM CITY FOOTBALL CLUB INFORMATION

**Address:** St Andrew's @ Knighthead Park, Cattell Road, Birmingham, B9 4RL

**Website:** <a href="https://www.bcfc.com/pages/en/home">www.bcfc.com/pages/en/home</a>

**Phone number:** 0121 772 0101

General Enquiries: reception@bcfc.com

**Supporter Liaison Officer:** Ansar Mansoor, ansar.mansoor@bcfc.com

**Matchday Disability Liaison Officer:** Simon Hall. Please ask a steward on matchday if you need to contact Simon.

X: @BCFC@BCFCFanUpdates

Facebook: www.facebook.com/BCFCofficial

Accessibility: <a href="https://www.bcfc.com/pages/en/disabled-">www.bcfc.com/pages/en/disabled-</a>

supporter-information

Safeguarding: www.bcfc.com/pages/en/matchday-safeguarding

**Supporters Charter:** www.bcfc.com/pages/en/supporter-charter

The Birmingham City FC website includes useful information which can be found at the following link:

www.bcfc.com/pages/en/st-andrews-knighthead-park

https://media-cdn.incrowdsports.com/00576aff-2094-4ce4-a8a8-f483b4adaed6.pdf

www.bcfc.com/pages/en/getting-to-st-andrewsknighthead-park

www.bcfc.com/pages/en/disabled-supporterinformation

www.bcfc.com/pages/en/where-to-eat-at-thestadium

Football Ground Guide provides some further information here:

https://footballgroundguide.com/leagues/england/cha mpionship/st-andrews-birmingham-city.html

### KEYINFORMATION

TICKET ALLOCATION 2003

TRAIN TRAVEL TIME *3.5-4 HOURS* 

THE AWAY END GIL MERRICK STAND

RECOMMEND AWAY PUB NO DEDICATED PIIR

TRAIN STATION

STREET

ACCESSIBLE ENTRANCE LEFT OF THE AWAY TIIRNSTTIFS

OFFICIAL PARKING AT THE GROUND NO PARKING

CAR TRAVEL TIME *3-4 Hours* 

STADIUM POSTCODE R9 4RI



# STADIUM MAP



### TICKET INFORMATION ETC

#### **ALLOCATION**

The fixture is all ticket for Town fans. Our final allocation is 2003 including 20 pairs of wheelchair users and personal assistant. Please note this game is SOLD OUT.

#### **PRICING**

- Adult £32.50
- Over 65 £27.50
- Under 25 £22.50
- Under 16 £17.50

#### **RETURNS**

Any returns are made available via <a href="https://tickets.itfc.co.uk/">https://tickets.itfc.co.uk/</a>. If you can no longer attend a game the physical ticket must be returned via post or Planet Blue to the Ticket Office by Thursday 7 August by 12:00. Failure to return the ticket will lead to no refund being provided.

Tickets will remain on sale until Thursday 7 August at 14:00 with any return tickets being listed online.

#### **SAFE SEATING**

There will be safe seating in the first row of each block where possible. All supporters in 'safe seating' areas should remain seated and be mindful of older fans, families, those unable to stand for long periods and ambulant disabled fans.



#### **TOUTING**

Supporters are reminded of the Club's Ticket Touting Policy which can be found here-

https://www.itfc.co.uk/club/policies/.

Any supporters seeing tickets for sale outside of official channels are asked to contact touting@itfc.co.uk in order for us to investigate further.

### OFFICIAL SUPPORTERS COACH

Coach travel is priced at £35 for adults, £32 for senior / U23 and £28 for U19. A £1.50 booking fee will be applied to each ticket.

Coaches will leave at 1:30pm from behind the Sir Bobby Robson Stand. Please ensure you are at Portman Road at least 15 minutes before this.

There will pick-ups at Stowmarket, Bury St Edmunds and Newmarket en route for this game. Please book this when purchasing your coach tickets.

Please note we no longer issue physical tickets for coach travel. Your confirmation email will act as proof of purchase with a register taking place on board.

Note that all official coaches are non-smoking and the consumption of alcohol and hot food on board is strictly forbidden. Under 16s cannot travel without an accompanying parent/guardian. Please make sure you are aware of the Terms & Conditions prior to travelling (https://www.itfc.co.uk/club/policies/).





#### **BY TRAIN**

Please note it is not possible to return to lpswich after the game.

The nearest railway station to St. Andrew's is Bordesley which is a fifteen-minute walk from St. Andrew's. This service is only available on matchdays. Note, that Bordesley is only served by trains from Birmingham Snow Hill and Birmingham Moor Street so you will need to change stations on foot if you arrive into Birmingham New Street. Please note it is not confirmed yet as to whether Bordesley will be open so supporters may have to depart at the two main stations in Birmingham. Birmingham New Street is just over a half hour walk from St. Andrew's.

There are regular trains from London Euston to Birmingham New Street with the journey time from Ipswich taking between three hours 30 minutes and four hours. To get to London Euston from London Liverpool Street you can take the Central Line to Oxford Circus and the Victoria Line to Euston. Alternatively, take the Circle Line or Hammersmith and City Line or Metropolitan Line to Euston Square and walk to Euston station.

It is possible to travel cross-country with one change at either Ely or Cambridge with times varying from three hours 30 minutes to four hours 30 minutes.

Whatever your travel plans, you should check <u>www.greateranglia.co.uk</u> or your usual train operator website for updated times.

#### **BY CAR**

The Sat Nav postcode for St Andrew's @ Knighthead Park is B9 4RL.

From Ipswich the route is the A14 to the M6. Leave the M6 at junction 6 and take the A38(M) (Aston Expressway) towards Birmingham City Centre. Leave the A38(M) at the second exit onto the Aston Road/A5127. At the roundabout, take the first exit onto Dartmouth Middleway/A4540. At the next roundabout take the second exit onto Lawley Middleway/A4540. Continue on this road taking the second exit at the next roundabout. At the next roundabout take the first exit on to Garrison Lane. Turn right onto Tilton Road (you will see the ground on your right) and then right onto Cattell Road/B4128. You will see St Andrew's on your right.

Alternatively, instead of taking the exit onto Garrison Lane at the Garrison Circus roundabout, continue on the A4540 (this becomes Watery Lane Middleway). At the next roundabout (there is a McDonalds on the far-left hand side) turn left into Coventry Road towards Small Heath. The ground is about a quarter of a mile up this road on the left.

The journey time is at least three hours, but you should allow at least another hour and, ideally 90 minutes beyond the AA / Google / SatNav suggested journey time, to allow for possible delays.

IPSWICH TOWN FC



#### **ACCESSIBLE PARKING**

Available disabled parking is located on the away car park on Coventry Road and is allocated on a first come first served basis.

Please note admission is only up to 1 hour before kickoff.

Away supporters are advised to contact lee.smith@itfc.co.uk to be added to the list.

(Please note: supporters are expected to produce their blue/orange disabled parking badge upon arrival at the stadium).

#### **AROUND THE GROUND**

Birmingham City advise that there is no away supporter designated parking available at the ground however street parking is available in the vicinity of the ground. This can get very busy and can be awkward getting away after the game.



## AROUND THE AREA



#### **CITY CENTRE PUBS**

Most fans, will choose to drink in the city centre where Birmingham is neither the best nor the worst away trip when it comes to pubs. Those who have been before will know there is no dedicated away pub. Some supporters may head to the Digbeth area, such as the Old Crown on Digbeth High Street. In the city centre, you are likely to find large numbers of Town fans in the Shakespeare, just outside New Street station. Some Town fans may prefer the real ale emporium that is the Wellington, on Bennetts Hill.

#### **AROUND BIRMINGHAM CITY**

There is a vast amount to do in and around Birmingham, and a very wide choice of pubs, bars, restaurants and hotels. You may want to attend the Great British Beer Festival at the NEC. Also, there's the Symphony Hall, as well as the National Indoor Arena and Town Hall, as well as many smaller music venues. A little further afield, there's the whole of the Black Country to explore, with its great industrial heritage. Famously, Birmingham is said to have more canals than Venice – it's easier to get to and cheaper too, so that has to worth investigating!



### OUTSIDE THE STADIUM Cons



#### TICKET COLLECTIONS

Supporters collecting tickets on the day will be able to do so via the away turnstiles one hour prior to kick-off.



#### FOOD NEAR THE GROUND

A Morrisons café is across the road from the stadium as well as the supermarket itself.



#### **PROGRAMMES**

Programmes are available to purchase around the stadium or in the Blues Store for £3.



#### CASHPOINTS

There are cashpoints at the Morrisons superstore.<sup>L</sup>



### SUPPORTER LIAISON OFFICERS

There are a number of Supporter Liaison Officers around the ground happy to answer any questions.



#### SECURITY CHECKS

You will be subject to a search as you enter the stadium. Please have your ticket out ready to be checked.



#### **FLAGS AND BANNERS**

Flags and banners larger than 2M X 1M and/or of an offensive nature are not permitted in the stadium. Please have these ready to be searched.



### INSIDE THE STADIUM

#### **AWAY END**



Away supporters are housed in the corner of the Gil Merrick stand. This stand houses a combination of both home and away supporters.



#### **FOOD & DRINK FACILITIES**

A range of pies, burgers, hot dogs and chocolate are available. Alcoholic and soft drinks can be purchased as well. Please note all kiosks are cashless.



#### **NO SMOKING**

EFL stadia are smoke-free and smoking or the use of electronic cigarettes is not permitted inside the Ground.



## ACCESSIBILITY &



#### **ACCESSIBILE ENTRANCE**

Supporters needing use of an accessible entrance can do so via a gate located on the left of the away turnstiles.



#### **MATCHDAY COMMENTARY**

Matchday Commentary headsets are available via the Ticket Office. Birmingham City recommend contacting in advance via 0121 772 0101 option 2, or by email Zainab.Lorgat@bcfc.com.



#### **ACCESSIBLE TOILETS**

The ground has disabled toilet facilities located in the stadium. Please speak to a steward if you require any further assistance on the day of the match.



#### **INDUCTION LOOPS**

Induction loops are available to collect from the Ticket Office. Birmingham City recommend contacting in advance



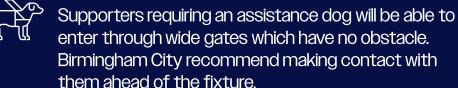
#### WHEELCHAIR BAYS & **AMBULANT SEATING**

The away end has 20 pairs of wheelchair bays and personal assistants.

There is ambulant seating in the first two rows.



#### **ASSISTANCE DOGS**





### ADDITIONAL INFORMATION

#### **PYROTECHNICS**

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence and will not be tolerated.

Any fan found using them will be subject to action by the Club and Police. Clubs use various techniques to detect the possession and use of pyrotechnics. Any person found in possession of such items is liable to arrest which could result in a criminal conviction and a subsequent football banning order

#### **SAFEGUARDING**

All u16's must be accompanied by an adult, or they will be refused entry at the turnstile.

#### **ANTI SOCIAL BEHAVIOUR**

Racial, homophobic or discriminatory abuse, chanting or harassment is not tolerated by the Club and will result in arrest and/or ejection from the ground. Any supporter who persistently uses foul and abusive language or exhibits threatening behaviour could face an ejection or ban from the stadium.

