



MILLWALL V IPSWICH TOWN

WEDNESDAY 14 FEBRUARY, KICK OFF 20:00

This match has been selected for Sky Sports coverage

Information in this guide is as at 13 February and is correct to the best of our knowledge. Any updated information on this fixture will be published on the club website (www.itfc.co.uk), twitter (@IpswichTown and @itfchelp) and facebook (www.facebook.com/officialitfc).

INFORMATION FOR TOWN FANS

We travel to Millwall on Wednesday 14 February in the Championship. The following guide has been produced for Town fans making the trip to The Den. This is based on information on the Millwall website plus additional information specific to this game.

For any further information, please contact Elizabeth Edwards, Supporter Liaison Officer on slo@itfc.co.uk or (+44) (0) 7968 876504 or on Twitter at @ITFC_SLO.

MILLWALL INFORMATION FOR VISITING FANS

Address: Millwall Football Club, The Den, John Berylson Way, London SE16 3LN

Website: <https://www.millwallfc.co.uk/>

Phone number: 020 7232 1222

Supporter Liaison Officer: Alex Russell, slo@millwallfc.co.uk or on X [@MillwallSLO](https://twitter.com/MillwallSLO).

Facebook: [MillwallFCOfficial](https://www.facebook.com/MillwallFCOfficial)

X: [@MillwallFC](https://twitter.com/MillwallFC)

Instagram: [millwallfcinsta](https://www.instagram.com/millwallfcinsta)

Millwall have put the following information together for visiting supporters:

<https://www.millwallfc.co.uk/supporters/visitingsupporters>

Information can also be found at the following links:

<https://www.millwallfc.co.uk/supporters/gettingtothedden>

<https://www.millwallfc.co.uk/supporters/disabledsupporters>

www.footballgroundguide.com provides some information here:

<https://footballgroundguide.com/leagues/england/championship/the-den-millwall.html>

We have picked out the key information for Town fans below, and added other material based on our previous experience of going to The Den and information that is specific to our fans.

SPECIFIC INFORMATION FOR TOWN FANS

TICKET NEWS

We have been issued a final allocation of 2,975 tickets including wheelchair users and personal assistants. Tickets are now sold out. Any returns will be put on sale at <https://tickets.itfc.co.uk/>.

The safe seating area for this game is on the front row of each block provided. We would like to remind fans that these seats will include older fans, families, those unable to stand for long periods of time and ambulant disabled fans. We therefore require fans in the seated areas to stay seated and be respectful of their fellow supporters as we want everyone to enjoy the day safely.

Supporters are reminded of the Club's Ticket Touting Policy, introduced earlier this season. Tickets should only be bought via official channels at <https://tickets.itfc.co.uk/> or in Planet Blue and should not be advertised for secondary sale, with eligible supporters advised to only purchase if they intend to attend the game at Millwall. Any supporters seeing tickets for sale outside of official channels are asked to contact touting@itfc.co.uk in order for us to investigate further, while supporters are also reminded that random spot checks of photographic ID are in operation for away fixtures.

Full details regarding the policy, including procedures regarding the cancellation and transfer of tickets, as well as potential sanctions, can be found here: <https://www.itfc.co.uk/news/2023/september/28/ticket-touting-policy/> and <https://www.itfc.co.uk/news/2024/january/17/millwall-v-town-ticket-details/>

Note that the ticket enquiries line (03330 05 05 03) is for assistance only.

TRAVEL TO THE DEN

SUPPORTERS COACH

Coach travel is still on sale, with prices at £23 for Adults, Seniors/U23 £20 and U19's £17.

Coaches will depart from behind the Sir Bobby Robson stand at 3:30pm. Please ensure you are at Portman Road at least 15 minutes before this.

The coaches will be picking up at Marks Tey. This should be booked when purchasing your tickets.

Supporters should note that the Club are no longer issuing physical tickets for coach travel. The confirmation email will serve as proof of purchase and the stewards on the day will be given a register of those attending.

Note that all official coaches are non-smoking and the consumption of alcohol and hot food on board is strictly forbidden. Under 16s cannot travel without an accompanying parent/guardian. Please make sure you are aware of the Terms & Conditions prior to travelling (<https://www.itfc.co.uk/club/policies/>).

If you are travelling from Ipswich on the official coaches you will be dropped off and picked up next to the away turnstiles – note, that there may be a delay before the coaches leave the stadium as all away fans are often held back in the sterile area outside the away end, typically around half an hour.

CAR

Note 1: There are long-term roadworks on the A12 in both directions which can cause considerable delays. Do allow plenty of time. Road closures are no uncommon with diversions in place.

If you are travelling by car do be aware of the limited car parking around the stadium. Also note that the ground is within the new Greater London ULEZ requirements, so older cars – particularly but not only diesels – may incur a charge. Check here if you are unsure: [Ultra Low Emission Zone - Transport for London \(tfl.gov.uk\)](https://tfl.gov.uk).

The postcode for The Den is SE16 3LN.

The most direct route is to take the A12 and join the M25 towards the Dartford Crossing. Pick up the A13 towards London, which becomes the A1261 as you approach Canary Wharf. You will pass Billingsgate Market and the Canary Wharf complex, but then keep left (don't go into the Limehouse Tunnel), and head towards the City. At the junction of the A1261 / A13, turn left and stay in the left lane. After about a quarter of a mile, turn left into the Rotherhithe Tunnel. At the end of the tunnel, take the second exit at the roundabout (a right turn) onto Jamaica Road. After 200m, turn left onto Southwark Park Road, then, at the first roundabout, turn left onto Galleywall Road. At the end of Galleywall Road, turn right onto Rotherhithe New Road and almost immediately turn left onto Ilderton Road. After about 300m, if you take the first left onto Bolina Road, you will come to the ground.

Note that there is no parking, so you will need to find street parking. From personal experience, make sure you remember exactly where you have parked the car, as the streets around the ground can be very confusing.

Google maps suggests a time of 1 hour 40 minutes to 2 hours 30 minutes depending on traffic conditions. We would suggest allowing at least 60 minutes and ideally 90 minutes beyond the AA / Google / Sat Nav suggested journey times.

PARKING

Millwall Football Club has no car parking facilities for fans (for disabled parking see below) so they strongly advise that away fans travel by either the official supporter coaches (see above) or by rail (see below). If you must drive, www.footballgroundguide.com suggests street parking on the estate next to the ground. You do this at your own risk, of course.

A better option might be to park at or near a tube station on the Jubilee line (Stratford or Canary Wharf) and take the underground (see train and underground travel below).

DISABLED SUPPORTERS PARKING

There are eight car park spaces for away disabled supporters in the vicinity of the stadium. Wheelchair supporters have priority for these spaces. To book these spaces you can ring the Millwall Disabled Liaison Officer, Alex Russell, on 020 7232 1222 for details of availability, as prior booking is essential.

If required, where car park spaces are fully taken up, Millwall will issue drop off letters so that disabled supporters can be driven to the stadium to be dropped off. The car must then leave the stadium car park to park elsewhere.

TRAIN / TUBE

Note 1: Trains will now be running between London Bridge and South Bermondsey on the day of the game, due to the engineering works being suspended.

Note 2: There is no disabled access at South Bermondsey or Surrey Quays stations. There is disabled access at Canada Water underground / overground station.

Millwall is close to several stations.

The nearest station is South Bermondsey, which is around a five-minute walk from the away end along a designated away fans walkway. Trains to South Bermondsey take four minutes from London Bridge.

The easiest way from Liverpool St to London Bridge is to walk (around 20 minutes, but you pass too many good pubs to make it that quickly). Or take a 35, 47 or 149 bus from the stop next to Tesco on Bishopsgate. If you take the tube, then it's the Central Line to Bank, then the Northern Line to London Bridge.

On past visits, after the game away fans have been held back at the stadium and not allowed through to the walkway to South Bermondsey station until Millwall fans have cleared the area. There are regular trains from South Bermondsey back to London Bridge - timings will depend on how long fans are held back. There are trains at 22:31 and 22:46 which arrive into London Bridge at 22:36 and 22:51. These should get you to London Liverpool Street / Stratford in time for the 23:30 / 23:38 to Ipswich.

Alternative routes include travelling to Surrey Quays Overground station which is around a 20-minute walk to the stadium. From London Liverpool Street take either the Elizabeth Line to Whitechapel and pick up the overground to Surrey Quays. After the game, there are trains from Surrey Quays to Whitechapel at 22:35 from where you take the Elizabeth Line to Stratford. These will connect to the 23:09 and 23:38 from Stratford to Ipswich, arriving into Ipswich at 00:30 and 00:39 respectively.

The nearest underground station is Canada Water (note this is also on the overground route above). If you are travelling from Ipswich then you can change at Stratford on to the Jubilee Line to Canada Water. The ground is around a 20-minute walk from Canada Water or you can catch bus number P12 from the bus station to the ground. After the game there should be time to connect to the 23:09 or 23:38 from Stratford to Ipswich.

To check your journey go to www.greateranglia.co.uk and www.tfl.gov.uk.

PUBS

There are very few pubs close to the ground and these are not away friendly pubs.

Usually, you will find most Town fans in pubs around Liverpool St, London Bridge and Borough Market. Note that several of these, including the Market Porter on Stoney Street, don't allow football shirts so you may want to avoid colours. Pubs in the area include the Shipwright Arms on Tooley Street, the Wheatsheaf on Stoney Street, the Market Porter on Stoney Street and the highly touristy George on Borough High Street (the one with Dickensian connections). It is also worth checking out the Sheaf on Southwark Street, which is cavernous and popular, and the Old Kings Head (in its own alleyway opposite Borough Market), which is always popular with Town fans.

AT THE GROUND

FANZONE

The away fanzone area will be open from 6pm. This will have music, with food and drinks available.

AWAY END

Away fans are seated in the North Stand. Wheelchair users will be in the lower tier of the North Stand. Access is through Gate W1. Note, that this area is at pitch level, carrying risk of being hit by a ball or getting wet if it rains.

The North Stand Ticket Office will open from 5.30pm until kick off for queries.

As mentioned earlier, the safe seating area for this game is on the front row of each block provided. We would like to remind fans that these seats will include older fans, families, those unable to stand for long periods of time and ambulant disabled fans. We therefore require fans in the seated areas to stay seated and be respectful of their fellow supporters as we want everyone to enjoy the day safely.

BAG POLICY

Millwall advise that bags should be the size of an A4 piece of paper or smaller. They unfortunately do not offer a bag drop service or anything similar.

SECURITY

Stewards at the away end will do security checks with bag searches in operation.

ACCESSIBLE TOILETS

If you need to use an accessible toilet please speak to the nearest steward.

PROGRAMMES

Millwall no longer produce a hard copy matchday programme.

There is, however, a fan produced programme which will be available on the night. These can also be ordered and posted to you by emailing smprogramme@protonmail.com.

FOOD AND DRINK FACILITIES

A range of food and drink options are available inside the stadium.

SMOKING POLICY

Smoking of cigarettes and e-cigarettes anywhere in the stadium is not permitted.

PYROTECHNICS

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence and will not be tolerated.

ANTI SOCIAL BEHAVIOUR – MATCHDAY TEXT LINE

Racism or discrimination of any form is not OK, 'Not Today or Any Day' and supporters are reminded that instances of discriminatory or anti-social behaviour will not be tolerated at any EFL game.

Please approach your nearest steward to report any incident you are involved in or witness. Alternatively, should you hear any discriminatory abuse during matches, you can use Millwall's 'Hear Hate? Don't Hesitate' reporting service by texting 'HATE' and your message to 66777.

You can also report any discrimination or anti-social behaviour to Kick it Out using the Kick It Out app which is available to download from the App Store or Google Play, or via: Facebook /kickitoutofficial; Twitter @kickitout; email info@kickitout.org; phone 0800 169 9414.