



RECRUITMENT PACK FOR THE ROLE OF ***STADIUM CLEANER***

CONTRACT: PERMANENT

HOURS: FULL TIME - 37.5 HOURS (1:45PM - 9:45PM)

LOCATION: ITFC STADIUM



STADIUM CLEANER **RECRUITMENT PACK**

Ipswich Town Football Club is looking for a motivated and reliable Stadium Cleaner to join our busy and hardworking Stadium Cleaning Team.

This is an exciting opportunity helping to ensure the stadium maintains the highest standards of cleanliness, presentation and safety for supporters, players, staff and visitors.

The successful candidate will have professional cleaning experience, take pride in their work and be committed to delivering excellent standards at all times.

The shift pattern is working 1:45pm-9:45pm plus rota-ed match days including weekends.





STADIUM CLEANER

RECRUITMENT PACK

KEY RESPONSIBILITIES:

- Carry out day-to-day cleaning duties across designated areas of the stadium and associated facilities as directed by the Cleaning Manager.
- Maintain excellent standards of cleanliness in offices, hospitality areas, concourses, public areas and changing facilities.
- Ensure all cleaning tasks are completed efficiently and to the required standard.
- Replenish cleaning supplies and consumables as necessary.
- Safely use and store cleaning equipment and materials in accordance with Health & Safety requirements.
- Respond promptly to spillages, hazards and cleaning emergencies.
- Report maintenance issues, damage or health and safety concerns to the appropriate manager.
- Support pre-match, matchday and post-match cleaning operations.
- Work collaboratively with colleagues and other departments to ensure a safe and welcoming environment.
- Act as a positive ambassador for Ipswich Town Football Club at all times.



STADIUM CLEANER

RECRUITMENT PACK

PERSON SPECIFICATION

	Essential	Desirable
Knowledge and Experience	• Previous cleaning experience. • Experience of maintaining high standards of cleanliness within a commercial, public facing or workplace environment. • Knowledge of Health and Safety requirements relevant to cleaning duties. • Experience of working in a busy environment.	• Experience working within a sports, leisure, hospitality or large public venue environment. • Knowledge of COSHH regulations and safe handling of cleaning chemicals.
Skills and Abilities	• Excellent attention to detail with a commitment to maintaining high standards. • Ability to work under pressure. • Ability to work independently and as part of a team. • Ability to follow instructions to agreed cleaning schedules and standards.	• Ability to identify opportunities for improving cleaning standards and working practices
Education and Training	• Willingness to undertake relevant training	• Health and Safety or cleaning related qualifications. • COSHH training certificate.
Other Requirements	• Flexible approach to working hours, including evenings, weekends and rota'd matchdays	



STADIUM CLEANER **RECRUITMENT PACK**

WHO ARE WE?

Already one of the most storied clubs in England, following the successes of Sir Alf Ramsey and Sir Bobby Robson in the 1960s, 70s and 80s, the club's takeover by Gamechanger 20 Ltd in 2021 began a journey which has taken Town from the third tier to the top-flight. Three promotions in four seasons, two of which were to the Premier League, delivered success at Portman Road for the first time in a generation, sparking a major growth curve for the club both on and off the pitch.

Significant investment has been made in all areas of the club in recent years, with upgrades to Portman Road making our home a venue fit for world class concerts, top-level boxing and other major events. The summer of 2026 saw the opening of the club's new state-of-the-art training complex at our Playford Road base, in what is a major step for the club in order to build a platform for sustained success.

The work of our vibrant Foundation underpins our commitment to Ipswich and Suffolk, with a full range of initiatives supporting our aim to build an empowered, inspired, and inclusive community.

The club is committed to building an inclusive, ambitious, hard-working, passionate and energetic team off the pitch as well as on it, with our people knowing they can make a real difference as we strive for further success.

STADIUM CLEANER

RECRUITMENT PACK

IF THIS IS YOU:

If you are interested in applying for the role, please complete an [online application](#) form detailing why you are the ideal candidate for this position. Please note CVs will not be accepted for this role.

Please note that due to the high volume of applications we receive; only those successfully shortlisted for the role will be personally contacted. Therefore, if you haven't heard from us within four weeks of the closing date, please assume you haven't been shortlisted on this occasion.

SAFEGUARDING STATEMENT

Ipswich Town Football Club is committed to safeguarding the welfare of children, young people and adults at risk and requires all employees to share this commitment and promote the welfare of these groups. Applicants will be asked about any previous convictions, cautions, reprimands, including those that are considered 'spent' as defined by the Rehabilitation Offenders Act 1974 (Exceptions) Order 1975 (Amended 2013). Appointment to this role is subject to a satisfactory Enhanced DBS Check (with children's barred list check) and references.

EQUALITY STATEMENT

The successful candidate must ensure a positive commitment towards equality and diversity by treating others fairly and not committing any form of direct or indirect discrimination, victimisation or harassment of any description and to promote positive working relationships between all internal and external stakeholders.



WELCOME TO SUFFOLK

There is a traditional theme running through Suffolk. It is a region of seaside entertainment, fish and chips on the beach and lazy days in the county.

Beautiful Constable countryside, fabulous coastline, remarkable wildlife and more. You can take a step back in time to explore Suffolk's fascinating history, and get right back up to date by visiting the modern, bustling town of Ipswich. There are also some great beaches in and around the area.

Ipswich has a unique, diverse identity with high quality restaurants, harbourside cafes, arts and shopping opportunities, making it the ideal place to live.

Wider job opportunities for your family are readily available in and around Ipswich in a number of different industries.

COMMUTING:

Ipswich is well connected both domestically and internationally.



Heading west on the A12, London is 86 miles away, while northbound on the A14 you can be in Cambridge within 60 minutes.



Frequent trains from Ipswich to London go directly into Liverpool Street and take just over 60 minutes



Ipswich Station,
Burrell Rd,
Ipswich
IP2 8AL