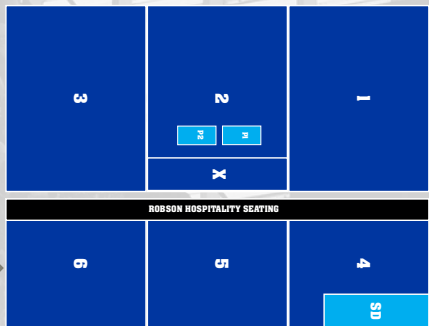


2025/26 SEASON TICKET RENEWALS



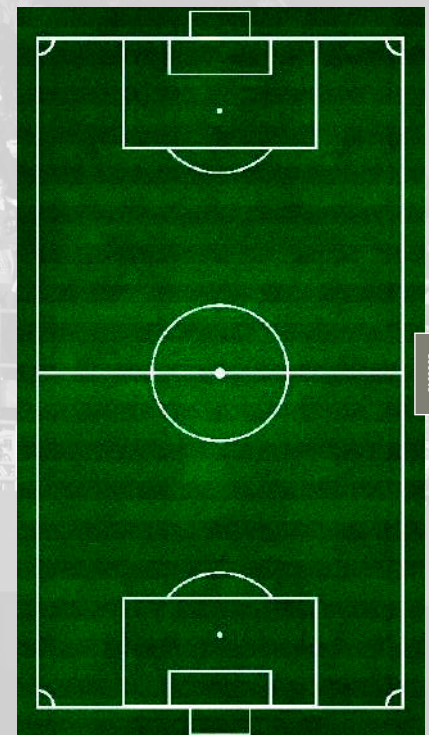
BLUE THROUGH & THROUGH

SIR ALF RAMSEY SOUTH STAND

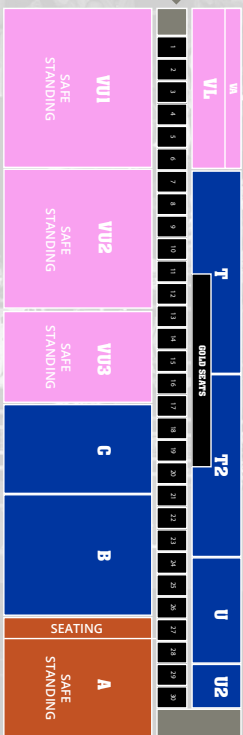
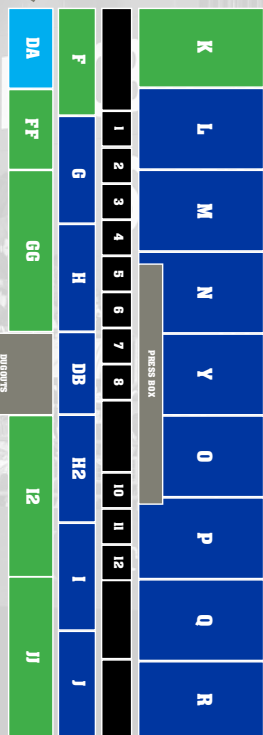


CHILDREN UNDER THE AGE OF FIVE ARE NOT RECOMMENDED IN THE LOWER TIERS

- KEY**
- = DISABLED AREAS
 - = HOSPITALITY AREAS
 - = FAMILY AREA
 - = VISITORS SECTION
 - = SINGING SECTION



WEST STAND



COBOLD STAND



THE SIR BOBBY ROBSON NORTH STAND

ALL UNDER 14'S MUST BE ACCOMPANIED BY A PARENT/ GUARDIAN (18+)
UNDER 14'S ARE NOT PERMITTED IN THE SIR BOBBY ROBSON LOWER TIER

PLANET BLUE SUPERSTORE

WELCOME FROM...



Mark
MARK ASHTON

During the last 12 months we have had the opportunity to truly showcase ourselves to the world and, whilst there have been some challenging moments along the way, everyone associated with Ipswich Town has done the Club proud in the way they have carried themselves during our first top-flight season in nearly a quarter of a century.

That, of course, includes our magnificent supporters who, home and away, have given the team incredible backing as we have taken on the immense challenge of the Premier League. This is something I will be forever grateful for.

Knowing we can rely on that passionate support, particularly from the Club's valued season ticket holders, means we can confidently approach everything that lies ahead together as one.

Returning to the Premier League has been a huge challenge, but be under no illusion that we have continued to make huge strides as a club in the 2024/25 season, with further upgrades to Portman Road and work beginning on our new first class training facilities at Playford Road just two examples of that.

As we look ahead to next season and beyond, I can guarantee you that my obsession to continue to rebuild this incredible football club will not stop. Yet again, your support has been truly incredible and has been recognised by opposition both home and away. The future of this football club is bright as we move forward again as one.



Kieran
KIERAN MCKENNA

Everyone at the Football Club is incredibly grateful for the support we have received once again in the 2024/25 season, both at Portman Road and away from home.

To know we have the privilege of playing in front of a packed Portman Road every week, while also being backed by magnificent away support, is not something we take for granted and is a big part of why the Club is so special.

Despite the challenges this season has undoubtedly brought, this is a football club that is continuing to move in the right direction and has so much to be positive about.

We look ahead to next season with great excitement and optimism and we will approach it together, just as we have throughout the last few years.

2025/26 SEASON TICKET PRICES

WEST STAND		RENEWAL
BLOCKS H, H2, N, O	ADULT	£655
	SENIOR (65+)	£407
	UNDER 23	£233
	UNDER 19	£130
	UNDER 12	£49
BLOCKS G, I, M, P	ADULT	£551
	SENIOR (65+)	£395
	UNDER 23	£233
	UNDER 19	£130
	UNDER 12	£49
BLOCKS Q, J, R	ADULT	£526
	SENIOR (65+)	£372
	UNDER 23	£233
	UNDER 19	£130
	UNDER 12	£49
FAMILY AREA BLOCKS FF, GG, I2, JJ ♿ DA	ADULT	£409
	SENIOR (65+)	£297
	UNDER 23	£227
	UNDER 19	£119
	UNDER 12	£49
BLOCKS F, K, L	ADULT	£510
	SENIOR (65+)	£361
	UNDER 23	£227
	UNDER 19	£119
	UNDER 12	£49

SIR BOBBY ROBSON NORTH STAND		RENEWAL
LOWER TIER 4, 5, 6, ♿ D3, D4	ADULT	£419
	SENIOR (65+)	£306
	UNDER 23	£233
	UNDER 19	£130
UPPER TIER 1, 2, 3, ♿ DI, D2	ADULT	£551
	SENIOR (65+)	£395
	UNDER 23	£233
	UNDER 19	£130

SIR ALF RAMSEY SOUTH STAND		RENEWAL
LOWER TIER 4, 5, 6, ♿ SD	ADULT	£419
	SENIOR (65+)	£306
	UNDER 23	£233
	UNDER 19	£130
	UNDER 12	£49
UPPER TIER 1, 2, 3, ♿ PI, P2	ADULT	£551
	SENIOR (65+)	£395
	UNDER 23	£233
	UNDER 19	£130

RENEWAL DEADLINE: FRIDAY, 30 MAY AT 5PM

COBBOLD STAND		RENEWAL
BLOCKS A, B	ADULT	£526
	SENIOR (65+)	£372
	UNDER 23	£233
	UNDER 19	£130
BLOCK C	ADULT	£655
	SENIOR (65+)	£407
	UNDER 23	£233
	UNDER 19	£130
BLOCKS T, T2, U, U2	ADULT	£419
	SENIOR (65+)	£306
	UNDER 23	£233
	UNDER 19	£130

SEAT+ PREMIUM SEATING *		RENEWAL
WEST STAND Y BLOCK	ADULT	£749
	SENIOR (65+)	£424
	UNDER 23	£497
	UNDER 19	£366
SIR ALF RAMSEY STAND X BLOCK	ADULT	£827
	SENIOR (65+)	£606
	UNDER 23	£547
	UNDER 19	£383

RENEWAL DEADLINE: FRIDAY, 30 MAY AT 5PM

*Including, but not exclusive to: padded seats, premium views, free matchday programme, hot or soft drinks vouchers, bar access.

BENEFITS

BY RENEWING NOW, SEASON TICKET HOLDERS LOCK IN THE LOWEST PRICED TICKETS FOR THE 2025/26 SEASON



ACCESS TO A *RESALE* PLATFORM FOR GAMES YOU ARE UNABLE TO ATTEND



PRIORITY PURCHASING WINDOW FOR AWAY MATCH TICKETS



INTEREST-FREE PAYMENT PLANS



FREE ACCESS TO U21 LEAGUE MATCHES AT PORTMAN ROAD



PRIORITY PURCHASING WINDOW FOR ADDITIONAL HOME MATCH TICKETS



PRIORITY ACCESS TO PURCHASE A SEAT FOR CUP GAMES



REDUCED PRICES FOR IPSWICH TOWN WOMEN'S GAMES

IMPORTANT INFORMATION

Season ticket holders wanting to renew have between **Wednesday, 30 April at 12pm and Friday, 30 May at 5pm** to secure their season ticket at the renewal price.

Any further sales will be subject to availability. Information including dates, prices, and processes will be advertised in due course where appropriate.

QUESTIONS AND ANSWERS

If I am a current season ticket holder and want to renew, how do I go about it?

If you pay via the Club's Direct Debit scheme, your season ticket will automatically be renewed for next season at the advertised renewal rate. You do not have to do anything. If you are a season ticket holder but you are not on the Direct Debit scheme, the easiest way to renew is online via tickets.itfc.co.uk. Should you not have access to a computer it is also possible to renew in person at Planet Blue.

If I do not want to renew my season ticket for 2025/26, how do I cancel my Direct Debit?

You'll need to inform the Club by emailing mainticketoffice@itfc.co.uk. You must inform the Club of your intention to cancel your Direct Debit by 5pm on Tuesday, 29 April, otherwise you will automatically renew and may still be charged.

Is the Club's Direct Debit scheme still interest-free?

Yes, it is. If you already pay via Direct Debit, then your Season Ticket will automatically renew and will be split across 12 months. If you do not already pay via Direct Debit and wish to renew before the renewal deadline and want to use the Direct Debit scheme, your payments will be split over 11 months starting with the first payment in June. Any failed payments will incur a £20 failure fee applicable to all failed payments, as per our Season Ticket Terms and Conditions.

The Club reserves the right to terminate the Direct Debit agreement at any stage with the remaining balance needing to be paid up front, or cancellation of the season ticket all together should payment not be kept up to date.

Remind me about the renewal window...

Our renewal window is only for current 2024/25 season ticket holders. It will open on Wednesday, 30 April at 12pm and close on Friday, 30 May at 5pm.

What happens if I miss the deadline?

If you do not renew by the deadline (Friday, 30 May at 5pm) you will be unable to renew.

How do I move my seat?

No moves will take place during the renewal window. We will, however, announce details of our seat move processes in due course, allowing supporters the opportunity to move within the stadium. Supporters are therefore advised to renew their season ticket before seeking a move once the seat move process commences.

When will I get my season card?

Season cards will be issued to supporters ahead of the first game of the season.

Will I have to use a digital season ticket this year?

No. The club is exploring the use of digital ticketing in line with Premier League regulation; however, a digital Season Ticket will not be implemented this year. We will be working with our Fan Advisory Board (FAB) on the delivery of digital ticketing services and further information will be published in due course.

What if I am not a current season ticket holder, but I want to purchase one?

At this time the Club will only be offering a renewal window to season ticket holders for the 2024/25 season. Any further sales will be subject to availability. Information including dates, prices, and processes will be advertised in due course where appropriate.

Will you be checking for regular attendance, like other clubs have done?

Given the demand for tickets, the club reserves the right to check attendance records and we are exploring how we can ensure as many fans as possible can get to watch the team. We offer season ticket holders an excellent resale platform, so in the event that a Season Ticket holder can't attend a match, they can receive a refund for that match and allow other fans with a membership to buy their ticket in their place.

How can supporters contact the Club with any enquiries?

The ticket office enquiries line is 03330 050503. It is operated Monday to Friday from 10am to 5pm.

Or you can contact us via email at mainticketoffice@itfc.co.uk. (Opening hours may differ).

CONCESSION INFORMATION

Please note the Club will be continuing to review our concession ages during the 2025/2026 season, but no changes will be made this year.

The Club offers a range of concession season ticket prices. Supporting documentation, such as a photocopy of a birth certificate, passport or driving licence, is required for all U12s, U19s, U23s and senior citizens (65+).

Season tickets will be mailed out once the Club has received identification relevant to the concession price.

The Club reserves the right to request supporting documentation for concession tickets throughout the season.

The qualifying date used by the Club for concessionary price bands for the 2025/26 season is Sunday, 10 August. Concessionary applications must fall within the relevant age price band on this date.

If you are a disabled supporter who needs and qualifies for a personal assistant, we would strongly encourage you to use the opportunity to bring a personal assistant to matches.

Safety is of paramount importance to us; therefore, by accepting the

complimentary Personal Assistant ticket, the disabled supporter's PA/companion accepts responsibility for providing the full support they need to attend a match. This includes being able to provide additional assistance during an emergency evacuation.

The only criteria we have for offering a complimentary Personal Assistant ticket is that you must have another person with you to enable the same quality of service as a non-disabled person, for a reason related to your own disability. The disabled supporter is the official owner of the Personal Assistant season ticket. They can change their Personal Assistant at any time.

The stewards at the match are unable to aid more than their typical role. **Therefore, it is important that if the disabled supporter requires help moving around, the Personal Assistant is ready and willing to support them with this.** It is especially important that you choose the right support to come with you.

The upper tiers of Portman Road can be steep, and we discourage any supporters who would be unable to exit the stadium quickly in the event of an emergency from purchasing tickets in any upper tiers.

All Personal Assistants must arrive at the correct turnstile with the disabled supporter unless the Club's DLO is notified with the reason for separate arrival times. Stewards will be spot checking. Failure to notify will result in action being taken. If the disabled supporter cannot attend the Personal Assistant must upgrade their ticket to attend, they may need to change location depending on where they sit, subject to availability and purchased through their own personal priority window.

Personal Assistants should be aged over 14 unless registered as a young carer.

For more information, please email our Disability Liaison Officer – lee.smith@itfc.co.uk.

HOW TO BUY

Supporters currently paying via Direct Debit will have their seat renewed using the same bank account details that we hold for the current season. If you do not wish to automatically renew your seat, please email the ticket office at mainticketoffice@itfc.co.uk by 5pm on Tuesday, 29 April, confirming your desire to cancel your season ticket. Payment will be made by Direct Debit in 12 monthly instalments, commencing Thursday, 8 May, 2025.

Supporters can choose to renew using Direct Debit by selecting the Direct Debit payment option within the basket when renewing online before the renewal deadline, your payments will be split over 11 months starting with the first payment in June.

DIRECT DEBIT TERMS AND CONDITIONS

In order for a season ticket holder to be granted access to a fixture, all direct debit payments must be up to date. In the event of a direct debit payment failing, the club reserves the right to apply a £20 administrative charge consistent with the season ticket terms and conditions.

Please note: Season ticket sales are non-refundable, consistent with the terms and conditions of sale. Should a supporter cancel their direct debit payment, the full amount of any payments outstanding will remain due and will be enforced.

CREDIT/DEBIT CARD PAYMENTS

Season tickets can be renewed using a credit/debit card. This can be achieved via the Club's ticketing website - tickets.itfc.co.uk by clicking the 'Season Tickets' tab and 'Renew Now'.



BLUE THROUGH & THROUGH