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### ABOUT THIS GUIDE

Information in this guide is as at 23 July and is correct to the best of our knowledge. Any updated information on this fixture will be published on the club website (<a href="https://www.facebook.com/officialitfc">www.facebook.com/officialitfc</a>), X (@lpswichTown and @itfchelp) and Facebook (<a href="https://www.facebook.com/officialitfc">https://www.facebook.com/officialitfc</a>).

### INFORMATION FOR TOWN FANS

We visit Bromley FC in the Carabao Cup on Tuesday 12 August 2025. The following guide has been produced for Town fans making the trip to The Copperjax Community Stadium (Hayes Lane).

This is based on information from the Bromley FC website plus additional information specific to this game.

For any further information, please contact Tom Grover, Supporter Liaison Lead on slo@itfc.co.uk or +44 (0)7701 219724 or on X at @itfchelp.

### BROMLEY FC INFORMATION

**Address:** Bromley FC, Hayes Lane, Bromley, BR2 9EF

Website: <a href="https://www.bromleyfc.co.uk/">www.bromleyfc.co.uk/</a>

**Phone number:** 0208 460 5291

General Enquiries: enquiries@bromleyfc.co.uk

**Supporter Liaison Officer:** Max Stanton-Gleaves,

slo@bromleyfc.co.uk

X: @bromleyfc

Facebook: <a href="https://www.facebook.com/bromleyfc">www.facebook.com/bromleyfc</a>

**Safeguarding:** www.bromleyfc.co.uk/the-club/welfare-

club-policies/

Spectator Policy: <a href="https://www.bromleyfc.co.uk/wp-">www.bromleyfc.co.uk/wp-</a>

content/uploads/BFCA-Spectator-Policy.pdf

The Bromley FC website includes useful information which can be found at the following link:

www.bromleyfc.co.uk/first-time-visitors-guide/

Football Ground Guide provides some further information here:

https://footballgroundguide.com/leagues/conference/conference-premier/bromley-hayes-lane.html



## KEY INFORMATION

TICKET ALLOCATION

107

RECOMMEND AWAY PUB
BRICKLAYERS ARMS

OFFICIAL PARKING AT THE GROUND NO PARKING

TRAIN TRAVEL TIME

2 - 2.5 HOURS

NEAREST TRAIN STATION

BROMLEY SOUTH

CAR TRAVEL TIME 2 HOURS

THE AWAY END GLYN BEVERLY STAND

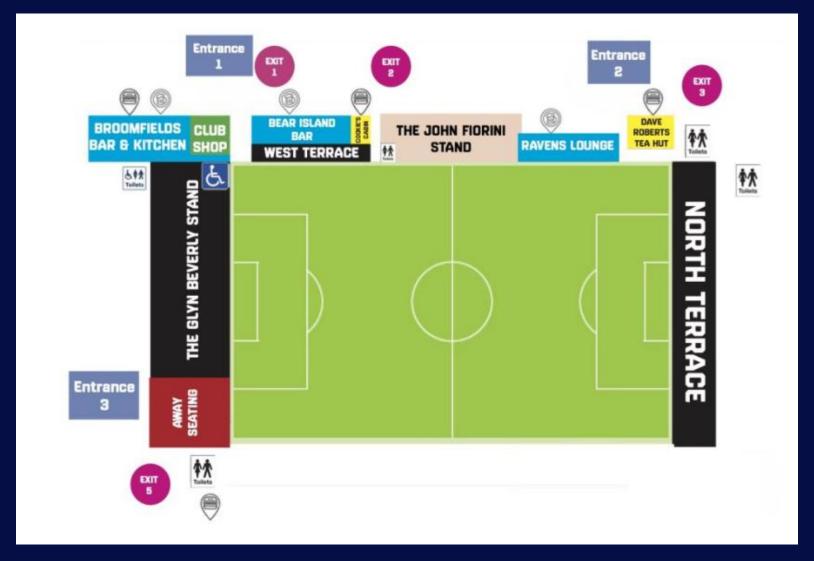
STADIUM POSTCODE

BR2 9EF

ACCESSIBLE ENTRANCE LEFT OF THE AWAY TURNSTTIFS



# STADIUM MAP



## TICKET INFORMATION SEES

#### **ALLOCATION**

The fixture is all ticket for Town fans. Our final allocation is 497 including 4 wheelchair users and 4 personal assistants. No loyalty **SAFE STANDING/SEATING** points will be awarded for this game. This game is now SOLD OUT.

#### **PRICING**

- Adult £25
- Over 65 £19
- Under 18 £10
- Under 12 £7

### **RETURNS**

Any returns are made available via https://tickets.itfc.co.uk/. If you can no longer attend a game the physical ticket must be returned via post or Planet Blue to the Ticket Office by Tuesday 12 August by 12:00 Failure to return the ticket will lead to no refund being provided.

Tickets will remain on sale until Tuesday 12 August at 14:00.

There will be safe seating in the first row of each block where possible. All supporters in 'safe seating' areas should remain seated and be mindful of older fans, families, those unable to stand for long periods and ambulant disabled fans. Safe standing will be at the back of each block.



### **TOUTING**

Supporters are reminded of the Club's Ticket Touting Policy which can be found here https://www.itfc.co.uk/club/policies/

Any supporters seeing tickets for sale outside of official channels are asked to contact touting@itfc.co.uk in order for us to investigate further.

### SUPPORTERS COACH

Coach travel is priced at £32 for adults, £29 for senior / U23 and £25 for U19. A £1.50 booking fee will be applied to each ticket.

Coaches will leave at 16:00 from behind the Sir Bobby Robson Stand. Please ensure you are at Portman Road at least 15 minutes before this.

There will pick-ups at Marks Tey en route for this game. Please book this when purchasing your coach tickets.

Please note we no longer issue physical tickets for coach travel. Your confirmation email will act as proof of purchase with a register taking place on board.

Note that all official coaches are non-smoking and the consumption of alcohol and hot food on board is strictly forbidden. Under 16s cannot travel without an accompanying parent/guardian. Please make sure you are aware of the Terms & Conditions prior to travelling (https://www.itfc.co.uk/club/policies/).





#### **BY TRAIN**

Please note the last train from Bromley South that connects back to Liverpool Street for Ipswich leaves at 22:16. You will need to leave the ground at the latest after 90 minutes. Later trains are available as far as Colchester. Check <a href="https://www.tfl.gov.uk">www.tfl.gov.uk</a> for connections.

From Ipswich, take the train into London Liverpool Street. The nearest and fastest station to head to is Bromley South. From Liverpool Street you will need to take the tube to Victoria. The easiest way is to jump on the Circle Line which is direct and takes 26 minutes, via Aldgate and Tower Hill. Alternatively take the Central line to Oxford Circus and change on to the Victoria line. Once at Victoria, Bromley South is just 15-20 minutes away by Southeastern trains.

An alternative route is to travel via Stratford or Liverpool Street and go to Farringdon via the Elizabeth Line. Once at Farringdon take a Thameslink train to Bromley South. Whichever journey you take, you will be looking at a travel time of around two and a half hours., including the 15-minute walk to the stadium.

TFL provide additional information here - www.tfl.gov.uk

Whatever your travel plans, you should check <u>www.greateranglia.co.uk</u> or your usual train operator website for updated times.

#### **BY CAR**

The Sat Nav postcode for Hayes Lane is BR2 9EF

From Ipswich the route is the A12/M25/A21/B265. Once reaching the M25 head south (clockwise) towards the Dartford Crossing. Cross the bridge remembering to pay the toll by the next day. At Junction 4 exit onto the A21 bearing left on to the A232. Take a right onto Five Elms Road where you will go past Bromley Rugby Club onto Baston Road. Stay on this road until you reach Hayes Lane. There is little to no parking at the ground as well as restrictions on the road, so it is worth planning your parking ahead of travel using that as your postcode.

Street parking is available further away, and there are car parks in Bromley town centre.

Please note that roads are expected to be busy with the game being on a Tuesday night. The journey could be as little as two hours 10 minutes, but you should allow at least another hour and, ideally 90 minutes beyond the AA / Google / Satnav suggested journey time, to allow for possible delays.

### PARKING/AROUND THE AREA

### **PARKING AT THE GROUND**

Parking is extremely limited at Hayes Park and is not prebookable. There are some spaces for fans who need an accessible bay, but these are also extremely limited. There are restrictions near the ground but street parking can be found further away. There are car parks in Bromley town centre.

#### **JUSTPARK**

As always, we recommend JustPark as a potential option - <a href="https://www.justpark.com/uk/parking/bromley/">www.justpark.com/uk/parking/bromley/</a>

### **AWAY PUB**

The Bricklayers Arms (BR2 9HW) is the closest pub that welcomes away fans with it being just a short 16-minute walk to the ground. Please note the pub is not a dedicated away pub and welcomes both home and away supporters. When exiting the pub take a left down the A21, Bromley Common. Take a right down Hayes Lane and follow this all the way until you come to the football ground on your left. Otherwise, there are plenty of pubs in Bromley town centre, including a Wetherspoon opposite Bromley South station.

### WALKING FROM BROMLEY SOUTH

The walk to the ground is fairly straightforward. When you come out of the station turn right onto High Street taking a right onto Cromwell Avenue. Follow this down to Hayes Lane where you will see the stadium and can cut through the Nuffield Entrance on foot to reach the ground.



### OUTSIDE THE STADIUM Cons



### **TICKET COLLECTIONS**

Any ticket collections on the day will be done by ITFC staff. A location will be confirmed in due course.



### **SECURITY CHECKS**

You will be subject to a search as you enter the stadium. Please have your ticket out ready to be checked.



### **FLAGS AND BANNERS**

Flags and banners larger than 2M X 1M and/or of an offensive nature are not permitted in the stadium. Please have these ready to be searched.



### **MATCHDAY MAKERS**

Bromley's fantastic volunteer team are on site around the ground ready to assist with any questions you may have.



## INSIDE THE STADIUM



#### **AWAY END**

Away supporters are housed in the corner of the South Stand. Supporters will use entrance 3 which will open from 90 minutes before kick-off.



### **FOOD & DRINK FACILITIES**

A food outlet will be within the away section serving a range of hot and cold food and drink as well as alcohol. Supporters are advised to get food and drink before arriving at the ground due to the small facilities.



#### **PROGRAMMES**

Programmes are available to purchase inside the away end for  $\mathfrak{L}5$  each.



#### **NO SMOKING**

EFL stadia are smoke-free and smoking or the use of electronic cigarettes is not permitted inside the Ground.





### **ACCESSIBILE ENTRANCE**

Wheelchair users can enter the stadium via Zone 1 rather than the away end. A supervisor from Bromley will be on the gate checking your name against a list.

### **ACCESSIBLE TOILETS**

Toilets are accessible in the Broomfield Bar. Speak to a member of staff at Bromley who will be able to assist.

### WHEELCHAIR BAYS & AMBULANT SEATING

The away end has 4 wheelchair bays and 4 personal assistant seats.



### ADDITIONAL INFORMATION

### **PYROTECHNICS**

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence and will not be tolerated.

Any fan found using them will be subject to action by the Club and Police. Clubs use various techniques to detect the possession and use of pyrotechnics. Any person found in possession of such items is liable to arrest which could result in a criminal conviction and a subsequent football banning order

### **SAFEGUARDING**

All U12's must be accompanied by an adult, or they will be refused entry at the turnstile.

### **ANTI SOCIAL BEHAVIOUR**

Racial, homophobic or discriminatory abuse, chanting or harassment is not tolerated by the Club and will result in arrest and/or ejection from the ground. Any supporter who persistently uses foul and abusive language or exhibits threatening behaviour could face an ejection or ban from the stadium.

#### **KICK IT OUT**

You can also report any discrimination or anti-social behaviour to Kick it Out using the Kick It Out app which is available to download from the App Store or Google Play, or via: Facebook /kickitoutofficial; Twitter @kickitout; email info@kickitout.org; phone 0800 169 9414.

