

A GUIDE TO THE JOBSERVE COMMUNITY STADIUM, HOME OF IPSWICH TOWN WOMEN (and Colchester United)

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ABOUT THIS GUIDE

Information in this guide is as at 15 September 2025 and is correct to the best of our knowledge. Any updated information will be included in future versions of the guide.

Ipswich Town Women welcome you to the JobServe Community Stadium and we hope you enjoy your visit.

Whether you are a home or away supporter, this is a short guide, designed to answer the kind of questions that are often asked by fans and the information that we find useful when attending football matches.

For any further information, please contact Elizabeth Edwards, Supporter Liaison Officer, Ipswich Town Women on elizabeth.edwards@itfc.co.uk or +44(0)7968 876504 or Tom Grover, Supporter Liaison Lead on slo@itfc.co.uk or +44 (0)7701 219724 or on X at @itfchelp.

Note that some games may be played at a different stadium. Do check when making plans for games.

IPSWICH TOWN Women INFORMATION

Stadium Address: Colchester United Football Club, JobServe Community Stadium, United Way, Colchester, CO4 5UP

Football Club Address: Ipswich Town Football Club, Portman Road, Ipswich, IP1 2DA

Website: www.itfc.co.uk/

Phone number: 01473 400 500

General Enquiries: reception@itfc.co.uk

Supporter Liaison Officer: Elizabeth Edwards, elizabeth.edwards@itfc.co.uk

Supporter Liaison Lead: Tom Grover, slo@itfc.co.uk

Disability Liaison Officer: Lee Smith, accessibility@itfc.co.uk

X: @ITFCWomen, @itfchelp

Facebook: https://www.facebook.com/IpswichTownFCWomen

Accessibility: https://www.cu-fc.com/news/2024/august/01/disabled-information3/

Colchester United Customer Charter (including safeguarding): https://www.cu-fc.com/club/customer-charter

Colchester United Stadium Regulations: https://www.cu-fc.com/club/ground-regulations

TICKET INFORMATION

WHERE TO SIT

Blocks E3, E4, E5 and E6 of the East Stand will be open for general admission with the West Stand offering a range of hospitality options. Block E7 is recommended for away fans to congregate together. Tickets can be purchased online at https://itfcwomen.colchesterstadium.com/. Supporters will need to register on the website. Home fans who are Super Blues members should make sure they use the same email address used to access the Ipswich Town ticketing website and their ITFC ID to claim a member's discount.

Note that there are no handrails in the stands, and the steps are very steep. We recommend that fans with mobility issues and with youngsters should sit towards the front. If you find problems with accessibility, please speak to a steward to see if you can be moved.

PRICING

East Stand (Full/Super Blues members)

- Adult - £10 /£8
- Over 65 - £8/£6
- Under 18 - £5/£4
- Under 11 - Free with a maximum of two free U11s per paying adult, then £2 per U11

West Stand (Padded seat with access to the Layer Bar)

- **Adults: £20**

West Stand (Executive Suite with access to food and drink)

- Executive Suite (10 seats): £200 (Suite only)
- Executive Suite (20 seats): £400 (Suite only)

ACCESSIBLE TICKETS

Any supporters (home and away) using wheelchairs who are looking to book tickets in advance should contact accessibility@itfc.co.uk.

SEASON TICKETS

Season tickets are available in both the East Stand and West Stands. Full information can be found at the following link:
https://www.itfc.co.uk/news/2025/august/15/town-women-2025-26-season-tickets/

TICKET INFORMATION CONTINUED

USING YOUR SEASON TICKET

All season tickets are digital for the 2025/26 campaign.
Ipswich Town Women season ticket holders can access their season tickets via the online dashboard on the ticketing website.

1. Go to: https://itfcwomen.colchesterstadium.com/
2. Log into your online account. The username will be the email you purchased the tickets with.
3. Once logged in you'll be at your dashboard and season tickets can be viewed or downloaded.
4. Supporters can also print these tickets off at home and scan them at the turnstile.

PURCHASING ON THE DAY

Supporters can purchase their digital tickets using the link below up until kick-off on matchday: https://itfcwomen.colchesterstadium.com/

Alternatively, the Club shop at the JobServe Community Stadium will be open for supporters to book their tickets using a self-serve machine pictured on the right.



TRAVEL BY CAR – London, south and south-west

BY CAR

The Sat Nav postcode for the JobServe Community Stadium is CO4 5UP.

The stadium is located just off the A12, Junction 28 (Colchester).

The simple advice is to make your way to the M25 and join the A12 near Brentwood (Junction 28 of the M25). The A12 is a very busy road and is mostly a two-lane dual carriageway with no hard shoulder; accidents happen frequently, causing long delays.

Follow the A12 towards Colchester and Ipswich. Exit the A12 at Junction 28, turning right at the first roundabout. Go across the bridge and then go straight over the second roundabout, before turning right on to United Way from the third roundabout.

(If you are starting in the South-West, you have the option of driving via the Birmingham area (M42 to M6), though this is usually around an hour slower than the London / M25 route.)

We recommend allowing at least an hour and, ideally 90 minutes, beyond the AA / Google / Sat Nav suggested journey time, to allow for possible delays.

TRAVEL BY CAR – midlands and north

BY CAR

The Sat Nav postcode for the JobServe Community Stadium is CO4 5UP.

For supporters travelling from Sheffield, Nottingham and the North-East, make your way to the A1. Travel south on the A1 and join the A14. Continue onto the M11 towards London. At Junction 8, use the left two lanes to take the A120 exit to Stansted Airport/Colchester (note there is a stretch of just under 10 miles of non-dual carriageway from Braintree to Marks Tey). At the Marks Tey interchange join the A12 towards Colchester. Follow the A12 towards Colchester and Ipswich. Exit the A12 at Junction 28, turning right at the first roundabout. Go across the bridge and then go straight over the second roundabout, before turning right on to United Way from the third roundabout.

Note that from Sheffield, Nottingham and Leicester, there is the option of taking the M1 / A14 / M11 / A120.

A further option is to stay on the A14 past Cambridge to Ipswich, then join the A12 towards Colchester and London, following the directions below from Ipswich and East Anglia.

We recommend allowing at least an hour and, ideally 90 minutes, beyond the AA / Google / Sat Nav suggested journey time, to allow for possible delays.

TRAVEL BY CAR – IPSWICH AND EAST ANGLIA

BY CAR

The Sat Nav postcode for the JobServe Community Stadium is CO4 5UP.

Make your way to Ipswich. Join the A12 at the Copdock interchange with the A14, signposted Colchester and London.

To access the stadium, turn off at Junction 28, turning left at the first roundabout. Turn right on to United Way from the second roundabout.

TRAVEL BY TRAIN

BY TRAIN

The nearest station to the JobServe Community Stadium is Colchester.

For those travelling by train, the closest station is Colchester. Colchester is on the mainline between London and Norwich with a regular service to and from London and also to and from Ipswich. Some trains stop at Stratford for easy suburban rail, tube, Overground, DLR and bus connections .

Depending where you are travelling from there may be cross-country options available via Peterborough or Ely and Ipswich.

We'd recommend allowing at least an extra hour for your journey to Colchester as delays can happen. There are ticket checks on all mainline trains, and barriers at London Liverpool Street and Colchester stations.

Note that there are often engineering works which affect the main line from London to Colchester, especially at weekends. We advise that you check before buying tickets.

Whatever your travel plans, it's worth checking https://www.greateranglia.co.uk/ for updated times and any late changes to engineering works.

GETTING TO THE STADIUM FROM THE STATION

It is a 45-minute walk from the station to the stadium via Mile End Road, Nayland Road and Boxted Road,. It is possible to catch a bus which will get you to within a 10-minute walk of the stadium. Note that the Park and Ride bus does not operate on a Sunday. There is a taxi rank at Colchester station, but you would need to book a taxi back for after the game.

TRAVEL – DOTT (E-SCOOTER / E-BIKES)

Dott e-scooter/e-bikes

Dott are Europe's largest shared micro-mobility operator who provide sustainable ways to travel around Colchester. There is an e-scooter and e-bike hub located behind the South Stand at the JobServe Community Stadium. Providing e-scooters and e-bikes in Colchester as well as other locations in Essex, Dott offer convenient and sustainable solutions to get around without needing to drive, and it became the first climate-neutral company of its kind in 2020.

Geo-restrictions on United Way have been removed to allow supporters to ride right up to the turnstiles, with the e-scooters and e-bikes providing a great alternative to using a car.

Read more about Dott at https://ridedott.com/

PARKING

EVENT DAY PARKING

On-site parking for around 700 cars is available at the stadium. This includes 32 spaces for blue badge holders.

Payment must be made using the RingGo app or website. You are advised to download the app in advance and follow the on-screen instructions to pay once parked. The RingGo location is 71667.

Tariffs:

Note that the advertised £7.50 matchday tariff does not apply to Women's games. Please pay for the number of hours you park for.

Up to 1 Hour - £1.00
2 Hours - £2.00
3 Hours - £3.00
4 Hours - £4.00
All Day (until midnight) - £5.00

Fees:

Convenience fee - 20p (we think this is compulsory)
Booking confirmed - 20p
Expiry reminder - 20p

STREET PARKING

There is very limited street parking around the stadium. If you choose to street park and walk to the stadium do check any restrictions and be respectful to the residents.

HOLLYWOOD BOWL

Parking can also be found at the Hollywood Bowl which is next to the stadium. Payment for the mulit-storey car park can be made on the Parkonomy app or on their website at: https://parkonomy.com/ . Search for Northern Gateway Leisure Park, CO4 5UP,. The location number is 1329. Staff will be available to assist.

PARK AND RIDE

Note that for ITFC Women games, the Park and Ride parking will operate in accordance with its normal opening times. It will not be open therefore for Sunday matches.

AROUND THE AREA

PUBS

There are no pubs close to the JobServe Community Stadium.

The Dog and Pheasant 24 Nayland Rd, Colchester CO4 5EG) is a 20-minute walk to the ground,

Colchester town centre has a large choice of pubs and restaurants.

HOTELS

The Travelodge Colchester Northern Gateway is next to the stadium.

FOOD AND DRINK

There are a number of food and drink outlets in the vicinity of the ground. These include a McDonalds (Stadium Junction, 28 A12, Colchester CO4 5HH) the other side of the A12, Wendy's (Unit 13, Northern Gateway Leisure Park, Cuckoo Farm Way, Colchester CO4 5UP), the Hollywood Bowl and Greggs.

Joyato a sushi restaurant, and Slim Chickens are both a short distance from the stadium.

OUTSIDE THE STADIUM

HERE2HELP

Our Here2Help staff will be positioned around the stadium on a matchday. They can be identified by their pink hi-vis and are pleased to answer any questions you may have.

TICKET OFFICE

The ticket office is situated outside the West Stand. This will be open on matchday for any ticketing enquiries.

TURNSTILES

Turnstiles will open 75 minutes before kick-off.

LEGENDS BAR FANZONE

The Legends Bar which also acts as the FanZone for the ground is open 2 hours before kick-off. Supporters are welcome to use this to grab food or a drink before heading into the ground. Seating is available both outside and inside the bar.



ENTERING THE STADIUM



SECURITY

Supporters may be searched prior to entering the JobServe Community Stadium. CCTV cameras are in operation around and in the stadium.



PROHIBITED ITEMS

The following articles must not be brought into the stadium- knives, illegal substances, fireworks, smoke canisters, air-horns, flares, weapons, dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles and any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items will be refused entry to the ground.



BAGS

No bags larger than A4 will be permitted into the stadium.



FLAGS AND BANNERS

Supporters' flags or banners must be no larger than 2M x 1 M and/or of an offensive nature. These must be fire retardant and have an accompanying certificate which should be shown on the day. Home fans can use E2 to display flags, away fans should use E8. Please speak to a steward on the day.



MUSICAL INSTRUMENTS

Colchester United allow musical instruments. Please contact slo@itfc.co.uk before bringing an instrument.



PYROTECHNICS

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence.

INSIDE THE STADIUM

CASHLESS STADIUM

The JobServe Community Stadium is a cashless venue. Payment can be made using a contactless card, Apple/Google Pay or the Colchester United Privilege Card. Full information on the Privilege Card can be found at this link: https://www.cu-fc.com/fans/cashless-venue

FOOD AND DRINK

Food and drink facilities are what you would expect at most football grounds. Alcohol will be available to purchase. Note that, unlike at the Martello Ground, alcoholic drinks cannot be taken into the stadium bowl. Catering facilities have low-level counters.

SMOKING POLICY

The JobServe Community Stadium is a no smoking stadium. This includes e- cigarettes. Anyone found smoking will be ejected from the ground.

TOILET FACILITIES

Toilet facilities can be found on the concourse. Sanitary products are provided free of charge. All wheelchair gantries have designated toilets with specific facilities for fans with disabilities. There is a room with changing facilities in the West Stand.



MATCHDAY PROGRAMME & RETAIL

MATCHDAY PROGRAMME

A 28-page matchday programme will be sold in the East Stand concourse and outside the Legends Bar for all home league fixtures. These can be bought using card only for £2.50. Note that the Colchester United Privilege Card can not be used for programmes.

RETAIL

A small retail unit will operate in the East Stand concourse selling a range of items from our Planet Blue shop at Portman Road. Programmes will be available from here.



ACCESSIBILITY

PARKING

There are 32 accessible car parking spaces at the stadium. These are located in the main car park close to the Club shop and reception. Payment is made using the Ringo app – details are shown on the parking signs within the car park.

ACCESSIBLE ENTRANCE & FACILITIES

Accessible entrances are at turnstiles 9, 10 and 11 (E1 door) and turnstiles 12, 13 and 14 (E4 door). Please speak to a steward if you need assistance. They may be inside the turnstile so just ask. For those fans in the West Stand, access is through the main reception. Concessions have a low level counter for those wanting to purchase food and drinks.

ACCESSIBLE TOILETS

Accessible toilet are available in the concourse and on level 1 for those in the West Stand hospitality area. Toilets for those in wheelchairs are available in the dedicated wheelchair areas.

COMMENTARY

Audio descriptive commentary will be available for supporters. If you would like to reserve headsets, please contact Lee Smith on accessibility@itfc.co.uk or 01473 400556 in advance of the game. (Full details are to be confirmed)

ASSISTANCE DOGS

Assistance dogs are admitted into the ground. Please purchase a seat in row A. Please contact Lee Smith on accessibility@itfc.co.uk or 01473 400556 for further information.

ADDITIONAL INFORMATION

Colchester United Football Club and Ipswich Town Women Football Club is committed to providing a safe and enjoyable experience for all supporters and staff.

The Club takes a zero-tolerance stance on any form of discrimination or anti-social behaviour. Supporters can report any incident instantly by talking to the nearest steward.

You can also report any discrimination or anti-social behaviour to Kick it Out using the Kick It Out app which is available to download from the App Store or Google Play, or via: Facebook /kickitoutofficial; Twitter @kickitout; email info@kickitout.org ; phone 0800 169 9414.

Alternatively, Ipswich Town's supporter services team can be contacted on supporterservices@itfc.co.uk .