
ITFC
IPSWICH TOWN
FOOTBALL CLUB
IPSWICH TOWN VS ASTON VILLA
SATURDAY 28 NOVEMBER 2026, KICK-OFF 5:30PM

GUIDE CONTENTS

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ABOUT THIS GUIDE

Information in this guide is as at 16 November and is correct to the best of our knowledge. Any updated information on this fixture will be published in the guide on the club website (www.itfc.co.uk).

INFORMATION FOR ASTON VILLA FANS

Ipswich Town welcomes you to Portman Road and hopes you enjoy your visit.

This is a short guide, designed to answer the kind of questions that are often asked by visiting fans.

This guide can be found on the ITFC website https://www.itfc.co.uk/supporters/fanguides/ under Visiting Fan Guide.

For any further information, please contact Tom Grover, Supporter Liaison Lead on slo@itfc.co.uk or +44 (0)7701 219724 or on X at @itfchelp.

IPSWICH TOWN FOOTBALL CLUB INFORMATION

Address: Ipswich Town Football Club, Portman Road, Ipswich, IP1 2DA.

Website: www.itfc.co.uk/

Phone number: 01473 400 500

General Enquiries: reception@itfc.co.uk

Supporter Liaison Officer: Tom Grover, slo@itfc.co.uk

Disability Liaison Officer: Lee Smith, accessibility@itfc.co.uk

X: @IpswichTown, @itfchelp

Facebook: www.facebook.com/officialitfc

Accessibility: www.itfc.co.uk/supporters/disabledsupporters

Safeguarding: www.itfc.co.uk/club/safeguarding/

Club Policies: www.itfc.co.uk/club/policies/

KEY INFORMATION

TICKET ALLOCATION
3,000

TRAIN TRAVEL TIME
4–5 HOURS

THE AWAY END
COBBOLD STAND

RECOMMENDED AWAY PUB
STATION HOTEL

NEAREST TRAIN STATION
IPSWICH

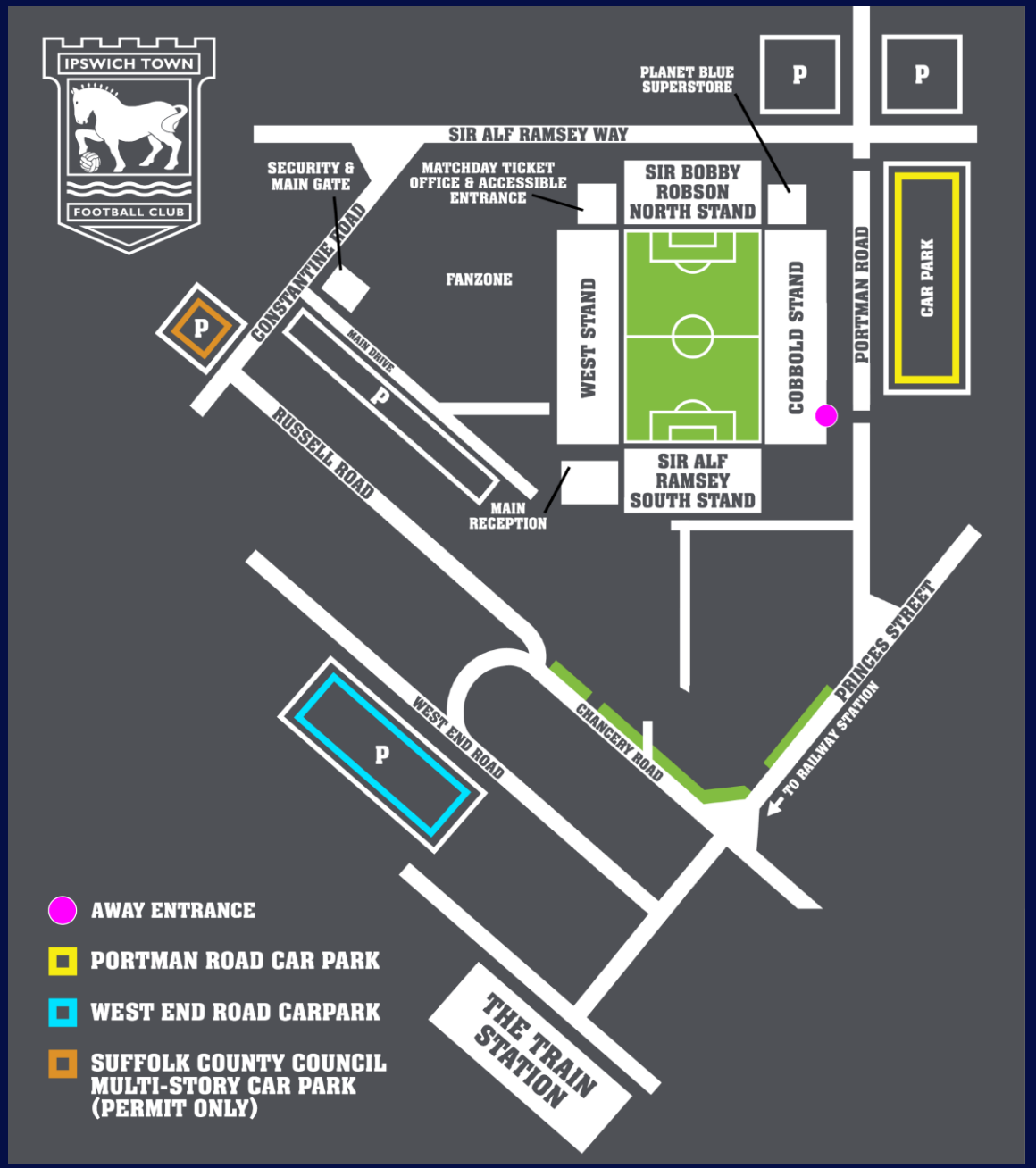
STADIUM POSTCODE
IP1 2DA

PARKING AT THE GROUND
NEXT TO THE AWAY END

CAR TRAVEL TIME
3+ HOURS

ACCESSIBLE ENTRANCE
LEFT OF THE AWAY TURNSTILES

STADIUM MAP


IPSWICH TOWN
FOOTBALL CLUB
PLANET BLUE SUPERSTORE
P
P
SIR ALF RAMSEY WAY
SECURITY & MAIN GATE
MATCHDAY TICKET OFFICE & ACCESSIBLE ENTRANCE
SIR BOBBY ROBSON NORTH STAND
CONSTANTINE ROAD
FANZONE
WEST STAND
COBBOLD STAND
PORTMAN ROAD
CAR PARK
P
MAIN DRIVE
P
RUSSELL ROAD
SIR ALF RAMSEY SOUTH STAND
MAIN RECEPTION
PRINCES STREET
TO RAILWAY STATION
P
WEST END ROAD
CHANCERY ROAD
THE TRAIN STATION
AWAY ENTRANCE
PORTMAN ROAD CAR PARK
WEST END ROAD CARPARK
SUFFOLK COUNTY COUNCIL MULTI-STORY CAR PARK (PERMIT ONLY)

TICKET INFORMATION

ALLOCATION

The fixture is all ticket for Aston Villa fans. Your final allocation is 3,000 including wheelchair users and personal assistants.

PRICING UPPER/LOWER

- Adult - £29/£28
- 65+ - £27/£26
- Under 23 - £23/£22
- Under 19 - £12/£12

All tickets with a restricted view are - £1.

AWAY END

You will be located in VU1, VU2 and VU3 (*safe standing*) as well as VL and VA (*seated*) of the Cobbold stand. You are recommended to buy a ticket in the seated area if you are unable to stand for long periods of time.

Please note all tickets will be digital. This is through using NFC capabilities on your phone. Any supporter who cannot use this should speak to their club for a physical ticket.

Please note there is no lift access to the upper tier.

All supporters under the age of 14 must be accompanied by a parent/guardian who is 18+ .

TRAVEL BY TRAIN



Ipswich station is only 5 to 10 minutes' walk from the ground.
Please note rail replacement buses operate if travelling via London.
It is not possible to return to Birmingham after the game

The journey time by train is four to nearly five hours. As mentioned above, rail replacement buses operate on the route via London so you may prefer to travel cross-country, though these trains have limited capacity.

Cross-Country

Trains leave Birmingham New Street every hour at 22 minutes past the hour. The 09:22 and 11:22 require a change at Peterborough whilst the 08:22 and 10:22 require a change at Cambridge. Travel by Peterborough is around four hours five minutes and by Cambridge is four hours 40 minutes. For example a train that leaves Birmingham New Street at 09:22 via Peterborough will arrive into Ipswich at 13:27. The 10:22 from Birmingham New Street via Cambridge will arrive into Ipswich at 15:00.

Via London

Take the train to Euston from Birmingham New Street. From Euston use the Northern Line to Tottenham Court Road and change onto the Central Line to Newbury Park. An alternative option is to take the Victoria Line to Oxford Circus changing to the Central Line to Newbury Park. From Newbury Park you will have to take a rail replacement bus to Ingatestone and then the train to Ipswich. Journey times are close to five hours but with queues to use the rail replacement buses, you should plan for lengthy delays in boarding buses.

After the game it is not possible to return to Birmingham via either route.

If you are travelling towards London after the game, trains to Ingatestone for an onwards bus to Newbury Park leave Ipswich at 19:41, 19:52 and 18:10 and at intervals thereafter until 23:15 (change at Shenfield for a bus to Newbury Park).

Whatever your travel plans, it's worth checking www.greateranglia.co.uk and www.tfl.gov.uk/plan a journey or your usual train operator website for updated times.

TRAVEL BY CAR

The stadium address is Portman Road, Ipswich, IP1 2DA, although you may prefer to use the postcode for your chosen car park.

From Birmingham, it's a straight drive east, starting on the M6 and then the A14 all the way to the outskirts of Ipswich.

The journey time is at least 3 hours but can be much longer, depending on traffic conditions. Unless you live very close to Suffolk, we generally recommend allowing at least an hour, and ideally 90 minutes, beyond the AA / Google / Sat Nav suggested journey time.

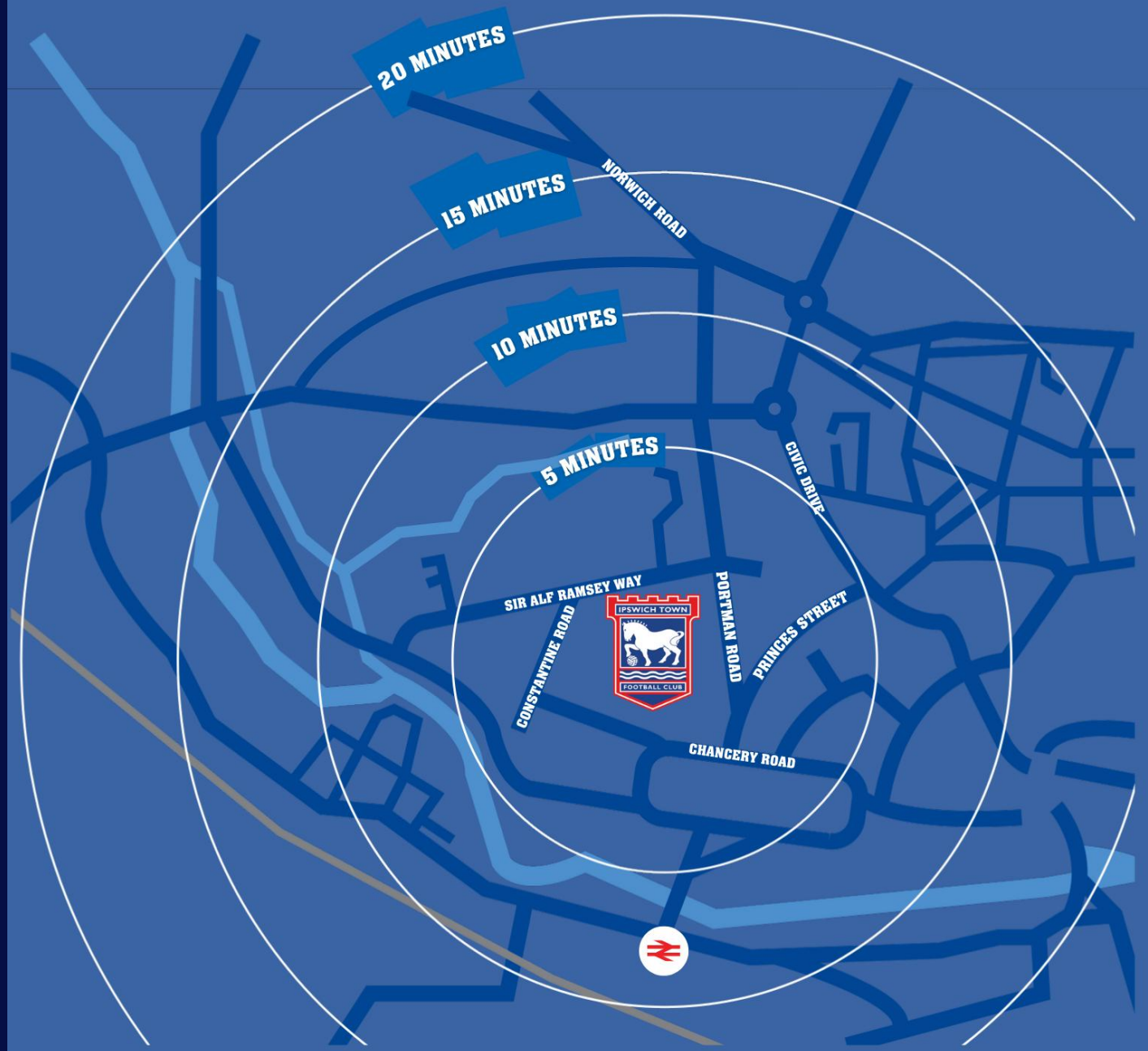
Please plan ahead when aiming for a specific car park. Princes St bridge, which connects the stadium and the train station is currently down to one lane, and may be closed in the direction you require. Traffic around the stadium will likely be slower as a result

THE LAST FEW MILES

Sat Navs vary in their recommended route into town, but whichever way you go, it shouldn't take more than 15 minutes from the A14 / A12 Copdock Interchange junction.

For those not using a Sat Nav, once you reach the A14 / A12 Copdock Interchange, just south of Ipswich, take the A1214 (London Road) for a couple of miles into town. As you approach the town centre area, there's a Sainsbury's supermarket on the left – at this point, go straight on past Sainsbury's and then almost immediately right onto West End Road. Take the first left (after about half a mile) onto Sir Alf Ramsey Way and continue to the stadium.

Note that the road immediately behind the Cobbold Stand is blocked permanently at both ends behind the stand, and the road behind the Sir Bobby Robson Stand is closed about 90 minutes before the game, so to access the IBC car park on Portman Road you will need to continue on London Road, straight on to Handford Road and then turn right at a set of traffic lights onto Portman Road (if you miss the turning, just do a U-turn at the roundabout with Civic Drive, turning back onto Handford Road, then taking the first left into Portman Road).



PARKING

EVENT DAY PARKING

Event day parking costs of £15 will be in operation at Ipswich Borough Council's long stay car parks situated near and next to the ground at Portman Road, West End Road and Princes Street. This comes into force three hours before kick-off to one hour after kick-off. Information on how to pay online and by phone can be found here.

AT THE GROUND – PORTMAN ROAD

There is no official stadium car park, but there is parking all around the ground. The closest is a large car park on Portman Road (right by the away end, post code IP1 2BP - note comment above re event day parking costs). Spaces are usually easy to come by, however be prepared to wait 30-45 minutes after the game as the Portman Road entry/exit is closed whilst pedestrians and vehicles clear. Vehicle access via Friars Bridge Road to Princes Street remains open at all times.

Next to this there is a car park on Great Gipping Street (IP1 2BS). This can be prebooked for £11 or pay a slight increase at £12 on arrival. Bookings can be made directly via the following link - www.ipswichtownparking.co.uk .

There are also large car parks on West End Road (5 minutes' walk away, post code IP1 2DZ – note comment above re event day parking costs) and at the railway station (less than 10 minutes, postcode IP2 8AL).

ACCESSIBLE PARKING

Accessible parking can be found by clicking here.

TOWN CENTRE

The town centre is less than 10 minutes' walk, and has numerous car parks, as you would expect. Being a town centre ground, most streets are controlled (residents only) parking, so free on road parking tends to be at least a 20-minute walk away. As usual, the car parks nearest the ground are a bit slow to clear after the game, with roads near the stadium likely to take up to an hour to clear. The further you park from the ground, the less likely you are to face lengthy traffic delays post-match.

RAILWAY STATION

One good option is the railway station car park. It costs £7.70 all day on the weekend. Exit left onto Burrell Road / Ranelagh Road (B1075), then (after about a mile) left onto the A1214 to get out to the A14. Of the town centre car parks, the Crown Street car park (Claude Street, IP1 3HS) is a large multi-storey, just over 10 minutes' walk from the stadium.

A new car park has opened up on Burrell Road. It is just £2.50 to park all day on the weekend with weekdays £4.50 all day. It is paid for on arrival using the PayByPhone app.

COACH PARKING

All away coaches will park in West End Road car park, just a short walk from the away pub and stadium.

AROUND THE AREA

AWAY PUB

The Station Hotel opposite the station is the official away pub. It has a large garden, tv screens and beers mostly from the Greene King stable and is under experienced new ownership.

Most pubs immediately around the ground are for home fans only and few pubs around the Town will welcome large groups of away fans. Couples, families and older fans may find it easier to slip into the town centre for a quiet beer. On non-matchdays, the pub scene is a lot more relaxed in terms of welcoming away fans. Please note on a match-by-match basis the police may designate other pubs within the town centre as home fans only.

FANZONE

Portman Road does have a FanZone. However, this is only for home supporters.

HAVE AN HOUR OR TWO PRE-MATCH IN IPSWICH

The statue of Sir Bobby Robson is on Portman Road opposite the Cobbold Stand, where away fans are located. Further along the road, diagonally opposite the club shop Planet Blue, you will find the statue of club legend Kevin Beattie which was unveiled in December 2021. Diagonally opposite Kevin you will find the statue of another Town great, Sir Alf Ramsey. All three statues are the work of local sculptor Sean Hedges-Quinn.

The stadium is just a short, 5-10 minute, walk to the town centre, with shops, cafes and restaurants. The waterfront area is around a 15-minute walk from the ground, with a yachting marina and a range of cafes and restaurants. Just beyond the town centre, 15 minutes' walk from the ground, is the beautiful Christchurch Park, with a renowned art gallery within the Tudor mansion building. More information is given at the end of this guide for fans staying in the area for longer.

OUTSIDE THE STADIUM

HERE2HELP

Our Here2Help staff are positioned around the stadium on a matchday. They can be identified in their pink hi-vis and are pleased to answer any questions you may have.

MATCHDAY PROGRAMME

The 84-page programme costs £4 and can be purchased at Planet Blue and kiosks outside the stadium. No programmes can be bought inside the ground. *Note cash payments will not be accepted .*

AWAY COLLECTION POINT AND ENQUIRIES

The away ticket collection window can be found near to the away turnstiles and next to the away supporter's accessible entrance.

Turnstiles will open 90 minutes before kick-off.



ENTERING THE STADIUM

SECURITY

Supporters will be searched prior to entering Portman Road. The Club also uses a trained K9 unit and some stewards, as well as police officers, wear body cameras on matchdays. We ask that fans arrive in plenty of time to allow searches to take place and a safe and steady flow through to the turnstiles.

BAGS

No bags larger than A4 will be permitted into the stadium. There are no facilities to leave bags .

FLAGS AND BANNERS

Flags and banners are allowed in the away end. These will require a safety fire certificate and should be fire retardant. All flags and banners will be questioned before entering. For any enquiries contact neil.mccluskey@itfc.co.uk .

PYROTECHNICS

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence and will not be tolerated.

MUSICAL INSTRUMENTS AND SELFIE STICKS

Musical instruments and selfie sticks are not allowed in the away end.



INSIDE THE STADIUM

FOOD AND DRINK

Food and drink facilities are what you would expect at most football grounds with pies, sausage rolls, crisps and chocolate. Vegetarian options are also stocked. Alcohol is available in the away end (subject to behaviour).

ACCESSIBLE TOILET, BABY CHANGING FACILITY AND SANITARY PRODUCTS

Accessible toilets are on the concourse of the lower tier of the Cobbold Stand. A baby changing facility can be found in the ladies' toilets in the lower tier. Sanitary product vending machines are installed in a number of the ladies' toilets. These products are free of charge.

SMOKING POLICY

Portman Road is a no smoking stadium. This includes e- cigarettes. Anyone found smoking will be ejected from the ground. For anyone considering leaving the stadium, note that no re-admission to the ground is permitted.

MENU

HOT DRINKS

Tea	£3.20
Coffee	£3.20
Bovril	£3.20
Hot Chocolate	£3.20

COLD DRINKS

BELU Water	£2.50
18oz Fizzy Drinks	£3.75

Coca-Cola | Coca-Cola zero sugar | FANTA

BEER, WINES & SPIRITS

Pint Estrella Galicia	£7.25
Pint Level Head	£7.25
Pint Aspall Cyder	£7.25
Spirits & Mixer Cans	£7.50
Vinca Wine (Red, White, Rosé)	£7.50
Estrella 0%	£5.25

SMIRNOFF | Gordon's | Jack Daniel's & Coca-Cola | JAMESON

FOOD & SNACKS

Pringles	£2.40
Duo Chocolate Bars	£2.65
Grab Bags	£3.95
Pies VEGAN AVAILABLE	£5.80
Sausage Roll	£5.40

For all allergen or intolerance information on our food products, please scan this QR code here or located at our bars and follow the link to our page.

PROHIBITED ITEMS

Items below cannot be brought into Portman Road.
If any of these items are with you, you may be asked to
discard them in the bins provided before entering the ground.



NO BAGS LARGER THAN A4 (100 x 200 x 300 MM)



NO BABY BUGGIES OR PRAMS



NO VIDEO RECORDING EQUIPMENT



NO LARGE LENS CAMERA



NO SMOKING INC. E-CIGARETTES & VAPES



NO DRINKING GLASSES



NO CANNED DRINKS



NO GLASS BOTTLES OR PLASTIC BOTTLES BIGGER THAN 500ML



NO DARTS, KNIFES OR WEAPONS



NO FIREWORKS OR FLARES



NO GAS OR SMOKE CANNISTERS



NO TOOLS



NO AIR HORNS OR MUSICAL INSTRUMENTS



NO FLAGS OR STICKS



NO UMBRELLAS



NO PERSISTENT STANDING



NO SELFIE STICKS



NO FOOD



NO PYROS

ACCESSIBILITY

PARKING

3 car parking spaces are available for visiting disabled supporters in Suffolk County Council (IP1 2DH). Spaces can be booked, on a first come first served basis, by contacting your own club. There is no charge for this parking which is a 7-minute walk to the away turnstiles.

ACCESSIBLE ENTRANCE & FACILITIES

Supporters may make use of the accessible entrance which is labelled via a purple sign at the away end. Once inside there are two accessible toilets which can be accessed via a radar key as well as a low-level counter for those wishing to purchase food/drink.

SOCCER SIGHT

The Club has radio headsets available to supporters with visual impairments ran through Soccer Sight, who provide dedicated descriptive commentary. If you would like to reserve headsets, please contact Lee Smith on lee.smith@itfc.co.uk or 01473 400556 in advance of the game.

ASSISTANCE DOGS

Assistance dogs are admitted into the ground. Please contact Lee Smith on lee.smith@itfc.co.uk or 01473 400556 in advance of the game.

SENSORY PACKS

Packs are available to rent and collect at the Accessible Ticket Office. Supporters should contact Lee Smith on lee.smith@itfc.co.uk or 01473 400556 in advance of the game.



ADDITIONAL INFORMATION

Ipswich Town Football Club is committed to providing a safe and enjoyable experience for all supporters and staff.

The Club takes a zero-tolerance stance on any form of discrimination or anti-social behaviour. Supporters can report any incident instantly that they feel needs attention by texting ITFC and your message to the anonymous number 60650 (standard text rate applies). All reports will be handled in the strictest confidence. Please include Stand, Row, Seat Number and names if known.

You can also report any discrimination or anti-social behaviour to Kick it Out using the Kick It Out app which is available to download from the App Store or Google Play, or via: Facebook /kickitoutofficial; Twitter @kickitout; email info@kickitout.org ; phone 0800 169 9414.
Alternatively, our supporter services team can be contacted on supporter.services@itfc.co.uk.



LOCAL ATTRACTIONS & HOTELS

Listed below are several local attractions and hotel weblinks which you may find useful if you are staying in Ipswich. Please note the Club has no connection to these but they have been listed based on supporter's feedback and convenience.

LOCAL ATTRACTIONS:

- Harbourside and marina, with numerous restaurants, cafes and bars.
- Town centre with many independent stores, plus the New Wolsey Theatre.
- Christchurch Park, Mansion and Gallery
- Pubs selling a wide range of locally brewed real ales, including the Fat Cat, Dove Street Inn, Woolpack, Greyhound, St Jude's Tavern, Arcade Street Tavern, Three Wise Monkeys, Thomas Wolsey, Spread Eagle, Lord Nelson, Isaacs and the Briarbank..
- Felixstowe is just 15 miles away to the east, and is both a traditional seaside resort and major container port, which includes a fantastic viewing point.
- The Orwell Bridge carries the A14 over the river to Felixstowe.
- The historic town of Woodbridge is just a few miles from Ipswich, with a tide mill, lots of little boutiques, some fine pubs, and an Adnams Wine and Beer store.
- Just a bit further up the coast you will find Aldeburgh with its famous fish and chip shop as well as shops and pubs. You'll pass the concert hall, antique, home furnishings and fine foods shops of Snape Maltings en route to Aldeburgh, and it's well worth the short detour.
- If you've managed to get as far as Aldeburgh, you may well be tempted to continue a bit further up the coast, past the impressive power station at Sizewell, to the beautiful seaside town of Southwold, home of Adnams beers, a pier, and lots of little shops and galleries.
- The delightful market town of Framlingham is about 20 miles north-east of Ipswich, home turf of Ed Sheeran, who put the town on the world stage with his 'Castle on the Hill' track.
- 10 miles south of Ipswich, on the Essex border, is Constable country, where you can visit the artist's famous locations along the Stour valley, including Willy Lott's cottage and the Haywain at Flatford Mill.

HOTEL WEBLINKS:

- www.salthouseharbour.co.uk/
- www.milsomhotels.com/kesgrave-hall/
- www.all.accor.com/hotel/0995/index.en.shtml
- www.hotel-bb.com/
- www.travelodge.co.uk/uk/hotels-in-ipswich
- www.premierinn.com/gb/en/hotels/england/suffolk/ipswich/ipswich-town-centre-quayside.html
- www.marstonsinns.co.uk/inns/mermaid-ipswich
- www.therailwaywesterfield.co.uk/