



READING FOOTBALL CLUB VISITING SUPPORTER GUIDE

WELCOME TO THE SELECT CAR LEASING STADIUM, HOME OF READING FOOTBALL CLUB
Thank you for choosing to visit the Select Car Leasing Stadium, we look forward to welcoming you to Reading!

SECURE YOUR SEATS FOR THE MATCH

You should purchase your ticket through your Home Club.

On a match day, ticket collections or any queries regarding your ticket should be made at the designated Visiting Supporters Ticket Office; South Stand Ticket Office, located between Gate 9 & 10.

GETTING TO THE GROUND

For the latest travel information please see the [Reading Chronicle Traffic & Travel](#).

PARKING

The recommended car park for visiting supporters is Wood Park & Ride Shinfield Park F2. Postcode for SatNav: RG2 9FW. Parking is free and is situated only a short bus ride away from the stadium. Fares on return bus shuttle are £7.50 Adult & £5.50. Directions: from Junction 11, M4, take exit B3270 (signposted Earley) & follow yellow signs to 'Match Reading FC Park & Ride'.

We have a limited number of spaces available at the stadium, General Car Park £10. Accessible Car Park for Blue Badge Holders £5 subject to availability. Purchasable online [HERE](#). Directions: Please use Northern Way entrance (B&Q will be on your left). Continue straight ahead where our car park attendants will be on hand to direct you further. Postcode for SatNav: RG2 0FL.

PUBLIC TRANSPORT

The nearest railway station to the Select Car Leasing Stadium is the Reading Green Park Station, approximately 15 minutes' walk to the stadium. Alternatively, Reading Station, from there take the F1 (Reading Station Shuttle Service) which commences 2 hours before kick-off and runs frequently to & from the stadium up to 1 hour 45 minutes after final whistle.

RECOMMENDED PUBS

There is no dedicated pub to visiting supporters in Reading town centre.

Closer to the stadium, the Holiday Inn, Basingstoke Road, RG2 0SL or the World Turned Upside Down, Basingstoke Road, RG2 0JE. Prior to the match, you are also welcome to make use of our Fan Zone which opens 1.5 hours prior to kick-off outside the Sir John Madejski Stand which sells Heineken and the multi award winning local ale 'Good Old Boy'. Alternatively, Alcohol is available from the concourse retail outlets inside the stadium.

GATE, TURNSTILES & STEWARD

Make your way to your gate number indicated on your ticket (usually gate 9). Turnstiles open 1½ hours before kick-off. Place your ticket into the reader at the entrance to the turnstile, when the light turns green, push the turnstile and make your way through. If you experience a problem, then do not panic as our friendly fan support staff in blue jackets will be happy to assist. Once inside the stadium follow the signs to find your block where you will be seated. If you have trouble locating your seat, please ask the nearest steward for assistance.

FOOD

Visit one of our outside catering units prior to entering the turnstiles to purchase items such as: burgers, sausages, burritos, pizza, fish & chips. (Food units subject to change match to match) otherwise, our kiosks located along the stadium concourse offer a wide range of hot and cold food and drink items. If you are viewing this guide online, please click [HERE](#) for our concourse catering menu.

SMOKING

The Select Car Leasing Stadium is a no smoking facility. If you wish to smoke at half time, please make your way outside to our secure compound where there will also be refreshments available. This includes the use of e-cigarettes & vapes.

PAYMENTS

We're a Cashless Stadium.



READING FOOTBALL CLUB VISITING SUPPORTER GUIDE

DURING THE GAME

See Something, Say Something!

Report suspicious or unacceptable behaviour.

TEXT 80800 beginning your message with the word
"SAFE"

Reading Football Club would like to remind all supporters that entering the pitch or the perimeter track is a criminal offence and anyone so doing will face arrest and a ban from watching football. Entry to the ground is subject to acceptance by the club of the Ground Regulations, which can be found [HERE](#) online or at the turnstiles.

FLAGS POLICY

Supporters are free to display any reasonable sized flags anywhere in the stadium provided they do not cover any advertising or obscure another supporters view. Supporters with large flags are encouraged to contact the supporter service department, supporterservice@readingfc.co.uk.

MUSICAL INSTRUMENTS

Reading Football Club does not allow visiting supporters to bring instruments (drums etc) into the stadium.

MOVING SEATS

If for any reason you find that the tickets you have purchased are not suitable for you and wish to move, please speak to your nearest steward who, where availability allows, will do their utmost to relocate you to a more suitable area.

TIME TO GO HOME

Please note that in order to allow pedestrians, buses and coaches to exit the stadium safely, cars will be held back on the stadium car parks for around 20 minutes. There can also be delays of around 45 minutes to exit the stadium complex due to heavy flow of traffic.

In our aim to reduce traffic congestion, we promote fans to use public transport. Visiting supporters coach parking is free of charge and situated within 50 yards of the Stadium. However on occasions when the number of coaches exceeds ten, parking will be no more than a 5 minute walk to the stadium.

Shuttle buses back to Reading station leave from just off Royal Way.

STILL NEED MORE INFORMATION?

If you require any further help in planning your visit and you cannot find the information you require at readingfc.co.uk, please contact us in any of the following ways:

Email: supporterservices@readingfc.co.uk

Phone: 0118 968 1102 (Main Reception)

Post: Reading Football Club, Select Car Leasing Stadium,
Junction 11, M4, Reading, Berkshire, RG2 0FL.

**WE HOPE YOU ENJOY YOUR VISIT TO THE SELECT CAR LEASING STADIUM & LOOK
FORWARD TO WELCOMING YOU AGAIN**



READING FOOTBALL CLUB

VISITING SUPPORTER GUIDE



YOUR SAFETY AND SECURITY AND THAT OF OTHERS



WHAT CAN I BRING INTO THE STADIUM?



Small compact cameras
(Must be able to fit in a pocket)



Small bags or backpacks
(Must be able to fit under your seat)



Non-offensive flags or banners
(2m x 1m or less)
(No sticks or poles and must meet fire regulations)



Clear plastic bottles
(500ml or less)



Crutches or walking aids



WHAT CAN'T I BRING INTO THE STADIUM?



Alcohol



Canned drinks



Drinking glasses



Glass bottles



Glass vessels
(e.g. Perfume)



Solid containers or flasks



Plastic bottles in excess of 500ml



Air horns



Video recording equipment



Large lens cameras



Poles or sticks
(Including Selfie-sticks)



Flags or banners larger than 2m x 1m or of an offensive nature



Knives or weapons



Large bags or suitcases
(Including cabin bags)



Umbrellas
(Except small fold-up umbrellas)



Fireworks or flares



Smoke or gas canisters



Laser pens



Tools



Musical instruments



dangerous or hazardous items



Stadium is a no smoking stadium, this includes the use of electronic cigarettes and vaporisers



And any article that might be used as a weapon and/or compromise public safety.

Any person in possession of such items will be refused entry to or ejected from the Ground.

For any questions before the event please contact supporterservices@readingfc.co.uk