

Reading Football Club Disabled Supporters Association

RFC DSA are a group of enthusiastic Reading supporters, who formed a steering group in May 2024 and is made up of five volunteer members. Our aim is to be the 'home' for Reading FC supporters with disabilities or accessibility needs and anyone who supports them.

With affiliation to Reading FC, the RFC DSA works in partnership with the Club on issues relating to the match day experience; ticketing, information provision, stadium access, pitch view, parking, accessible toilets, and additional facilities and services offered by the club. Improved facilities are not only for our own supporters but will include visitors to the Select Car Leasing stadium from other football clubs and organisations.

We ultimately want to provide a voice for supporters with disabilities or accessibility at the Club. We welcome ideas, comments and feedback from Reading FC disabled fans and companions/personal assistants.

Mission:

Building a connected disabled supporter community, to improve the disabled supporter's journey, and facilitate the provision of an inclusive match day experience at the Select Car Leasing Stadium.

Objectives:

- To be a voice of disabled fans; we will seek feedback and consult with disabled fans
- To help facilitate the education of the Club and Club employees on best practice; we will work with other sporting disability associations and Level Playing Field to learn from others and share best practice
- To provide a two-way communication with disabled supporters and the Club; we will hold bimonthly meetings with Reading FC and report back to fans
- To improve accessibility of the matchday experience for home and visiting fans; we will review the gaps in the disabled supporters experience.
- To support compliance with the Accessible Stadia Guide; we will review any gaps at the stadium and consult with Reading FC
- To promote disability awareness among disabled and non-disabled fans to facilitate education and encourage positive change

Delivery

We will create a 1–5-year action plan working with the club, focusing on the quick wins and long term aims. We are stronger together.

Season 24/25 – Focus on Quick wins; 3 tasks/actions delivered

Years 3-5 – Focus on short term activities

Year 5+ - Focus on long term aims

Parameters of our remit

We are a group of volunteers with an informal way of operating with no constitution or governance structure. We do not offer any legal advice to or for disabled supporters. Our remit is to drive positive change within the Club in providing an inclusive and accessible environment.

