

SHEFFIELD UNITED FOOTBALL CLUB SEASON TICKET TERMS AND CONDITIONS OF ISSUE 2026/2027

1. ISSUE OF SEASON TICKET a. The issue of a Season Ticket and subsequent access to the Ground is subject to the Terms & Conditions of Entry. b. Season Tickets are for the use of supporters of the Club only. By applying for a Season Ticket and/or using the same you hereby warrant and represent that you are a supporter of the Club.		
2. ADMISSION TO THE GROUND a. Use of a Season Ticket constitutes acceptance of the Terms & Conditions of Entry. b. A Season Ticket permits you to occupy at the Match the seat indicated on the Season Ticket or such other alternative seat of equal price as the Club may, from time to time, allocate to you at its reasonable discretion. c. Nothing in these Conditions of Issue shall constitute or imply any entitlement to occupy the seat indicated on the Season Ticket in any subsequent season. d. Save as set out in clause 2.e below, you shall not bring into (or use within) the Stadium any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a Match or any aspect of it. e. Mobile telephones are permitted within the Stadium, provided that they are used for personal and private use only. f. Save for official Club merchandise and/or other football related clothing worn in good faith, you shall not bring into, use or display within the Stadium any sponsorship, promotional or marketing materials. g. You shall not offer or distribute (either free or for sale by any person) within the Ground any consumer article or commercial product of any nature. For the avoidance of doubt this clause shall not prevent the lawful distribution of text publications in any format which do not infringe clause where both the content and the publication are lawful in all respects and do not in the Club's reasonable opinion constitute a threat to public order. h. The Club reserves the right to refuse admission to, or eject from, the Ground any person who fails to comply with the Terms & Conditions of Entry. i. A season card admits the holder to all Sheffield United first team league matches. Matches played in the League Cup, FA Challenge Cup or any other competitions are not included on the season card. Details of such matches and selling arrangements will be announced in advance. j. The purchase of your season ticket is for home league games only and does not include cup or play-off games. Sheffield United are under no obligation to reserve Season Ticket Holders seats for these games.		
3. USE OF SEASON TICKET a. Season Tickets are issued for your sole use and you shall not resell, assign or (save as set out in clause 3.b below) transfer or lend the Season Ticket or the benefit of it to any other person without the prior written consent of the Club. For the avoidance of doubt (and by way of example only) this Season Ticket may not be offered as a prize in any promotion or competition nor transferred, lent or sold to any third party as part of a hospitality or travel package, given to a third party who agrees to buy another good or service, or used for any other commercial purpose, save as expressly authorised by the League or the Club. b. You may only resell or transfer the Season Ticket to a Guest with the express written consent of the Club given at the Club's absolute discretion. No such resale or transfer will be permitted except where the same takes place in respect of an individual match and in consideration of no payment or benefit in excess of the face value of a ticket to that Match and such transfer does not take place during the course of any business or for the purpose of facilitating any third party's business. Such resale or transfer to any Guest will be subject to the Terms and Conditions of Entry which will (save for any rights to transfer under this clause) apply to that Guest as if he/she was the original purchaser of the Season Ticket (and you must inform the Guest of this). c. Concessionary season tickets may be upgraded for individual matches. To upgrade a concessionary season ticket the difference must be paid in advance at the ticket office. d. The unauthorised sale or disposal of tickets is a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. The Club will inform the police when it becomes aware that Season Tickets are being sold illegally and will press charges to be brought against those breaking this law. e. The Season Ticket will remain the property of the Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Club or any police officer. The Club reserves the right to require the immediate return of the Season Ticket at any time. f. Any Season Ticket obtained or used in breach of the Terms & Conditions of Entry shall be automatically void and all rights conferred or evidenced by such Season Ticket shall be nullified. Misuse of this Season Ticket may result in the holder being refused entry to, or ejected from, the Ground in respect of a particular Match and/or the		cancellation and withdrawal of this Season Ticket. In the event of any cancellation and withdrawal in accordance with this clause 3.f, no refund shall be payable to the holder in respect of any unexpired portion of the Season Ticket. The Club further reserves its right to take any legal action against any person(s) as it sees fit in connection with such matters. g. Season ticket holders are entitled to move their seats free of charge (If they are moving onto the same stand) only once per season. Subsequent seat moves will be subject to a £5 administration fee. Season ticket holders that are moving to different stands will only pay the difference of the original price paid when the renewal period was open. 4. CHANGES TO DATES, REFUNDS & EXCHANGES a. No guarantees can be given by the Club that a Match will take place at a particular time or on a particular date. The Club reserves the right to reschedule any Match without notice and without any liability whatsoever. Your Season Ticket will enable you to attend the re-arranged Match. b. The Club will have no further liability whatsoever, including (but not limited to) any direct or consequential loss or damage, loss of enjoyment or travel costs. c. The purchase of a Season Ticket is a commitment to all home league matches and no refunds under any circumstances will be given.
5. LOST OR STOLEN SEASON TICKETS a. In order to gain admission to the Ground, the Season Ticket must be presented in its entirety at every Match. b. In the event that you forget your device on which your Season Ticket is held in NFC Pass form or any other ticket that may be issued to you by the Club from time to time as your Season Ticket in respect of any individual Match, the Club shall not be obliged to admit you or issue any other form of ticket for that Match. If a match-day duplicate ticket is issued (at the Club's sole discretion), the Club may require payment of a non-refundable administration charge. c. If you inadvertently lose, misplace, damage or destroy your Season Ticket (including losing or no longer having access to the device on which your Season Ticket is stored in the form of an NFC Pass) you should report this to the Club as soon as possible. If your Season Ticket (including the device on which your Season Ticket is stored in NFC Pass form) is stolen, you should report this to the police and the relevant crime number should be quoted in all correspondence with the Club. If, in the Club's opinion, a Season Ticket (including the device on which your Season Ticket is stored in NFC form) is damaged, lost, misplaced, stolen, destroyed, or no longer functioning, a duplicate Season Ticket in NFC Pass form or such other alternative ticket as the Club shall choose in its sole discretion to provide shall be issued by the Club as soon as reasonably practicable after the payment of a £15.00 non-refundable administration charge, unless the Club reasonably believes that you are, or have been, acting in a fraudulent or illegal manner and/or in breach of any Terms & Conditions of Entry. In making its decision, the Club shall be entitled to call for all reasonable evidence of the need for a replacement Season Ticket, for example but not limited to a police crime reference number in the event that a Season Ticket (including the device on which your Season Ticket is stored in NFC pass form) is stolen, or a copy of the damaged Season Ticket (including the device on which your Season Ticket is stored in NFC Pass form). Unless decided by the Club otherwise, only one (1) duplicate Season Ticket will be issued to you per Season and you will be required to sign a document confirming that the original Season Ticket is damaged, lost, stolen or destroyed and indemnifying the Club against any direct or indirect consequences of such matter having been falsely represented or stated to the Club. The Club may require you to attend the Ground or another location in person to collect/download the duplicate Season Ticket (or any Match-day duplicate ticket) and provide the Club with satisfactory evidence of your identity. d. Where relevant, should any Season Ticket when applied for not arrive in the post after purchase, you will be required to sign a document confirming this and undertaking to immediately return the original Season Ticket to the Club should it come into your possession at any time. There will be no charge for the issue of a duplicate Season Ticket in this instance.		5. the supply of any misleading or incorrect information in any application; 6. persistent swearing during the Match; 7. the throwing of any object within the Ground without lawful authority or excuse; 8. Sheffield United FC is committed to promoting equality, diversity and inclusion and we take a zero tolerance stance on all forms of discrimination. The club is committed to working to eliminate discrimination based on sex, age, disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race religion and belief, or sexual orientation (Protected Characteristics – Equality Act 2010). We will not tolerate any discriminatory behaviour whether physical or verbal and will work to ensure that such behaviour is met with appropriate disciplinary action in whatever context it occurs; 9. The club supports the Football League and the Football Association in their commitment to develop a programme of ongoing training and awareness raising events and activities, in order to promote the eradication of discrimination. We believe that everyone should feel welcome, safe and included at Bramall Lane. For more information you can view our Equality Statement here: https://www.sufc.co.uk/club/policies/equality-statement; 10. If you are subject to or witness an incident of discrimination in football then you can either report this to a steward or via the club's complaints procedure: https://www.sufc.co.uk/club/policies/complaints-procedure Alternatively, you can also report any incident of discrimination whether this be at a match or online to Kick It Out: https://www.kickitout.org/other-reporting-methods; 11. any misrepresentation in relation to clause 1.b; 12. breach of the terms of any Membership; 13. any failure to pay or default of payment in respect of any sums owing to the Club (or any third party) in respect of this Season Ticket. b. In the event that your Season Ticket is withdrawn or cancelled the Club reserves the right to exclude you from any membership scheme maintained or organised by the Club and/ or to disqualify you from applying for any Match ticket or season ticket at its discretion.
8. SMARTPHONE NFC PASSES a. Subject to clause .d below, all Season Tickets will be issued by virtue of electronic mobile tickets using near-field communication technology, or such other technology as the club may decide to use from time to time ("Smartphone NFC Pass"). b. In order to use your Season Ticket, you will be required to download the NFC Pass to your mobile smartphone by following the instructions provided by the Club from time to time. NFC Passes are only compatible with iPhone 8 and above and most Android/Google phones. Confirmation of whether your device is compatible with NFC Passes can be provided by the Club upon request. It is your responsibility to download the relevant NFC Pass, and to ensure that is displayed correctly on your mobile smartphone. In the event that you have problems with downloading your Season Ticket as an NFC Pass, you must immediately inform the Club. c. The Season Ticket will need to be displayed on your mobile smartphone as an NFC Pass in order to gain access to the Ground. Season Tickets that are not displayed correctly (for example, due to a defective mobile smartphone or insufficient battery) will be rejected and you may be refused entry. d. In the event that you do not hold a compatible mobile smartphone or you are unable to access your Season Ticket via a mobile smartphone device, you must immediately inform the Club and the Club will discuss alternative access options that may be available depending on the circumstances, such alternative access options always being subject to the Club's sole discretion. At a cost of £15.00 per card.		
9. EXCLUSION OF LIABILITY a. To the maximum extent permitted by law, the Club hereby excludes any liability for loss, injury or damage to persons/ property in or around the Ground.		
10. GOVERNING LAW a. These Conditions of Issue shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales.		
11. CONCESSIONS For the 2026/27 season, concessions will be available to: Senior Citizens Must be 60 years of age or over on 1st September 2026 Full Time Students 22 and Over Official original documentation stating the individual is in full time education until May 2027 must be provided at the time of purchase. Valid student ID cards must be presented at each match. Part time course and apprenticeships are not included. Young Adults Must be under 22 years of age on 1st September 2026. Juniors Must be aged between 2-17 on the 1st September 2026.		

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Disabled Supporters

Disabled concessions must provide proof of DLA and PIP standard rate to qualify for a disabled season ticket.

Supporters requiring a personal assistant must provide proof of enhanced or middle rate DLA and PIP.

- a. All new concession Season Ticket Holders will be required to show a form of facial ID which proves their age.

12. PAYPAL PAY IN 3 PAYMENTS

- a. The agreement to pay for a season ticket by Pay in 3 is a formal contract between the customer and PayPal. For Full T&Cs please visit <https://www.paypal.com/uk/webappsmpdpaypal-payin3/terms>.

13. DEFINITIONS

- a. In the Conditions of Issue the following words and phrases shall have the following meanings:

"Conditions of Issue" means these terms and conditions governing the issue and use of a Season Ticket.

"Ground" means the football stadium and all other locations owned, occupied or utilised by the Club.

"Ground Regulations" means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Ground (copies of which are enclosed).

"Guest" means a relative, friend, colleague and/or companion to the disabled who would be entitled to purchase a Season Ticket under the Terms and Conditions of Entry.

"Match" means any football match in which the Club participates and that takes place at the Ground during Season 2026/2027.

"Season Ticket" means your seasonal Smartphone NFC Pass, Season Card or such other seasonal ticket as the Club may provide to you from time to time (and/or any rights arising out of or in connection with any of the foregoing) for admission to Matches.

"Smartphone NFC Pass" has the meaning provided at clause 8.

"Terms & Conditions of Entry" means each of the rules and regulations of any Football Authority, the Ground Regulations and the Conditions of Issue.

14. BOOKING FEE

- a. £1.50 booking fee per season ticket is applicable when booked online and over the telephone.