

MOTT MACDONALD RESEARCH INFORMATION SHEET

Discussion to understand local views on options to change the way acute hospital services are provided

On 9 May, Mott MacDonalD will be attending a combined Adult First and Kids First forum to discuss your views on potential changes to the way acute hospital services are provided in your local area.

This information sheet provides some more information on their research to help you decide if you would like to participate in this conversation.

Purpose of the research:

Epsom Hospital and St Helier Hospital have faced significant challenges for many years in terms of their acute services for people who are seriously ill. These challenges include very old buildings affecting patient safety, not enough specialist staff and long-term financial stability.

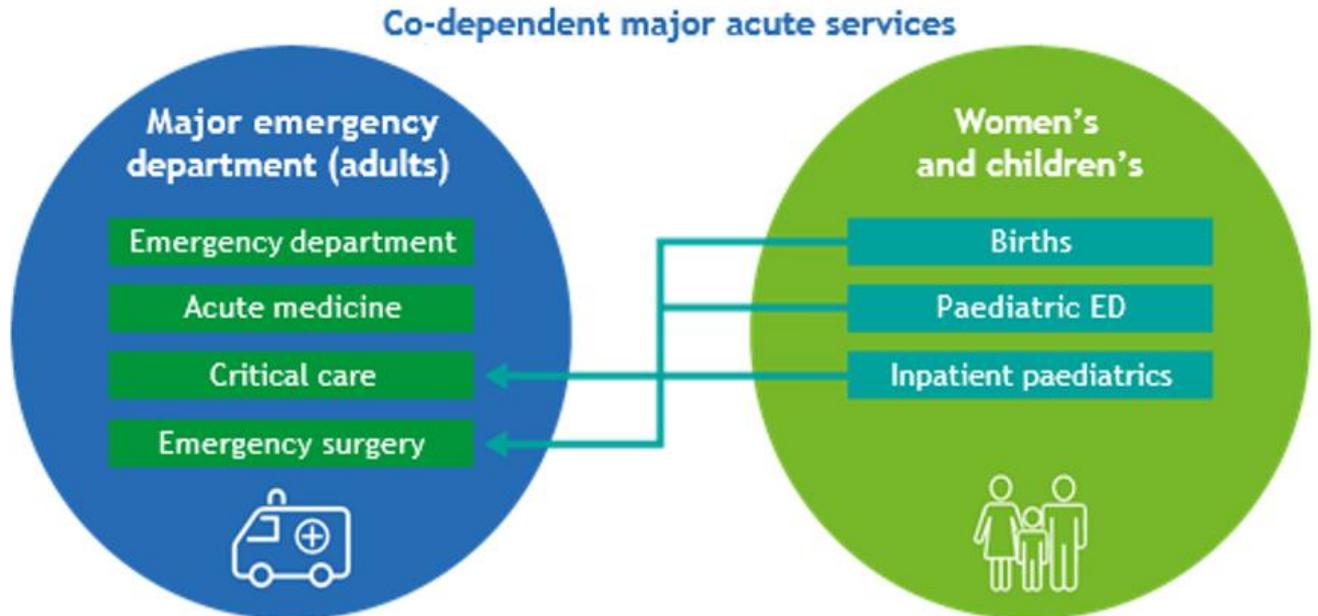
After talking to local people, the Trust, which runs these hospitals, recently set out how they think these challenges should be met.

Merton, Sutton, and Surrey Downs Clinical Commissioning Groups (CCGs), who are responsible for the planning of health services in your local area, have now come together to look at these challenges. They want to make sure that Epsom Hospital and St Helier Hospital can continue to deliver high quality safe and sustainable services for local people in the coming years.

The proposed solutions put forward by the Trust, and being explored by the CCGs, suggest that changes should be made to a small number of major acute services to help solve these problems.

Major acute services provide care for those who are most acutely unwell and include the services outlined in the picture on the next page:

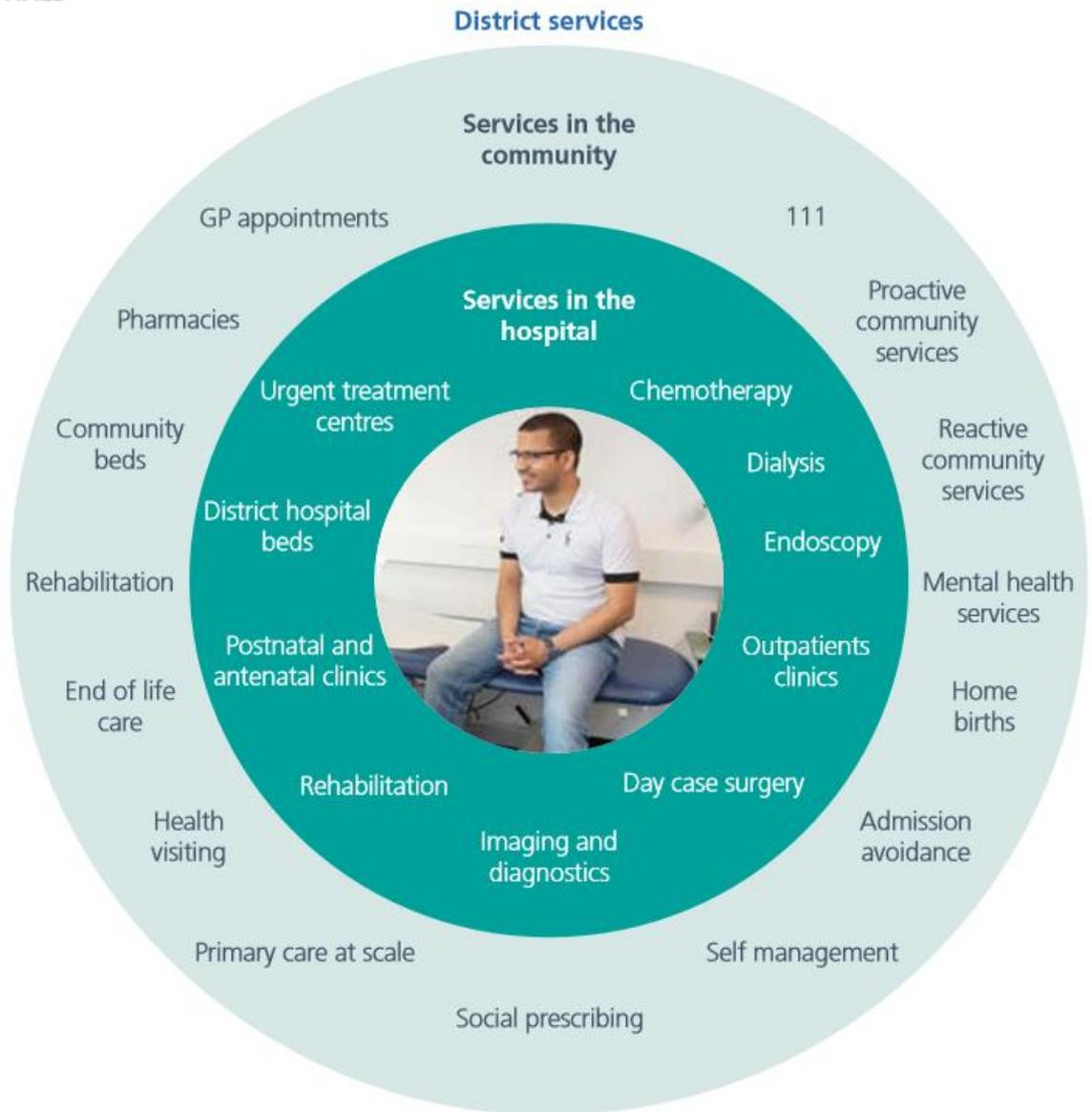
Major acute services:



In particular, Surrey Downs, Sutton and Merton CCGs are looking at three potential solutions:

1. **Locating major acute services at Epsom Hospital**, and continuing to provide all district services at both Epsom and St Helier Hospitals.
2. **Locating major acute services at St Helier Hospital**, and continuing to provide all district hospital services at both Epsom and St Helier Hospitals.
3. **Locating major acute services at Sutton Hospital**, and continuing to provide all district services at both Epsom and St Helier Hospitals

The majority of services for patients who do not need lifesaving care, will not change. These are things we often go to hospital for: urgent treatment centres, chemotherapy, dialysis, outpatient appoints, urgent care, ante and postnatal maternity clinics. We refer to these services as District Hospital Services which will continue to be provided by both Epsom Hospital and St Helier Hospital. See picture on next page for all the District Services:





The CCGs have asked Mott MacDonald to undertake some work to help them **understand the possible impact that making any of these changes could have on the local community.**

We would therefore like to speak to you, to hear your thoughts about these solutions.

The team will go through each of the options with you in more detail and will ask you to provide your 'top of mind' views on these potential changes, particularly what they might mean for you and those in your local community.

Mott MacDonald will use the information they get from talking to you, and others in your community, to help the three CCGs to better understand what action they need to take to ensure that, should they go ahead with any of these options, it has the **best possible impact on you and those around you.**

As well as speaking to you, Mott MacDonald will also look at information from a variety of different sources, including:

- Hospital data;
- Data on the characteristics of people living in Merton, Sutton and Surrey Downs;
- Academic and hospital reports, and
- Local 'Join Strategic Needs Assessments'

What is involved in participating in this conversation?

A member of the Mott MacDonald team will lead the conversation and will provide you with information on the service changes. They will guide you through several options and ask you to provide your opinion. **There are no right or wrong answers in a discussion of this kind** – Mott MacDonald are simply interested in your opinions.

You can expect the conversation to last up to two hours and will happen at during the forum.

You will not be asked any personal questions about yourself and can chose not to answer anything you do not feel comfortable responding to.

What about confidentiality?

Any data you provide will be treated in accordance with the UK Data Protection Act 1998. Mott MacDonald will not tell anyone that you have taken part in this discussion, although there is of course a possibility that other members of the forum may recognise you. **Mott MacDonald will also not name you in any of their reports or publications.** In addition, all those taking part in the discussion will be asked to **respect the confidentiality of their fellow participants.**

In their reports and publications, they may use quotes from the discussion to help illustrate the points that are being made. Some of these quotes may come from you. Mott MacDonald will not label quotes with the name of who said them and will not use any quotes that might reveal who you are.

Your data will be held confidentially, with access restricted to staff working on the project. At the end of the project Mott MacDonald will securely destroy any data which contains your personal details.