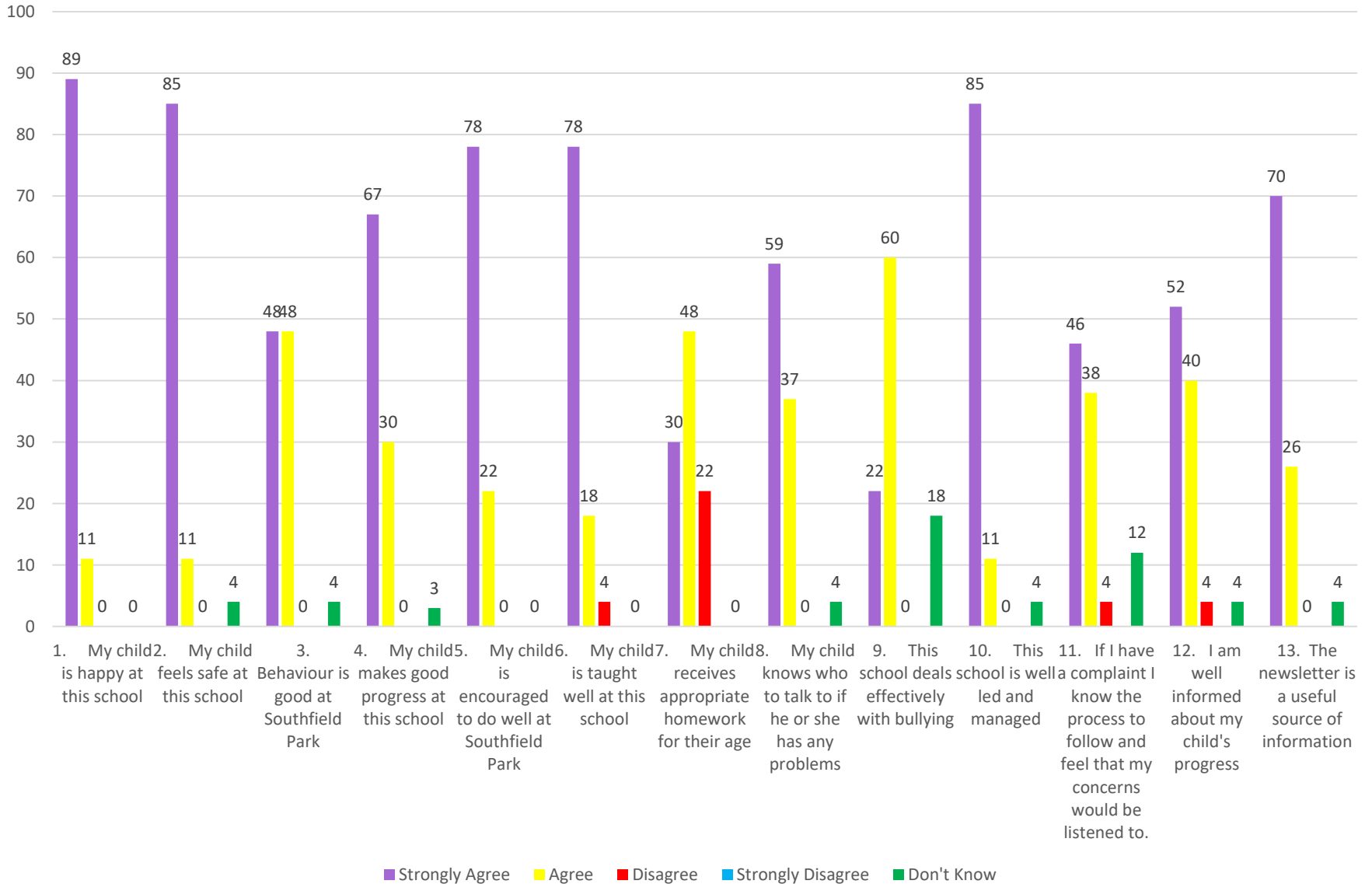


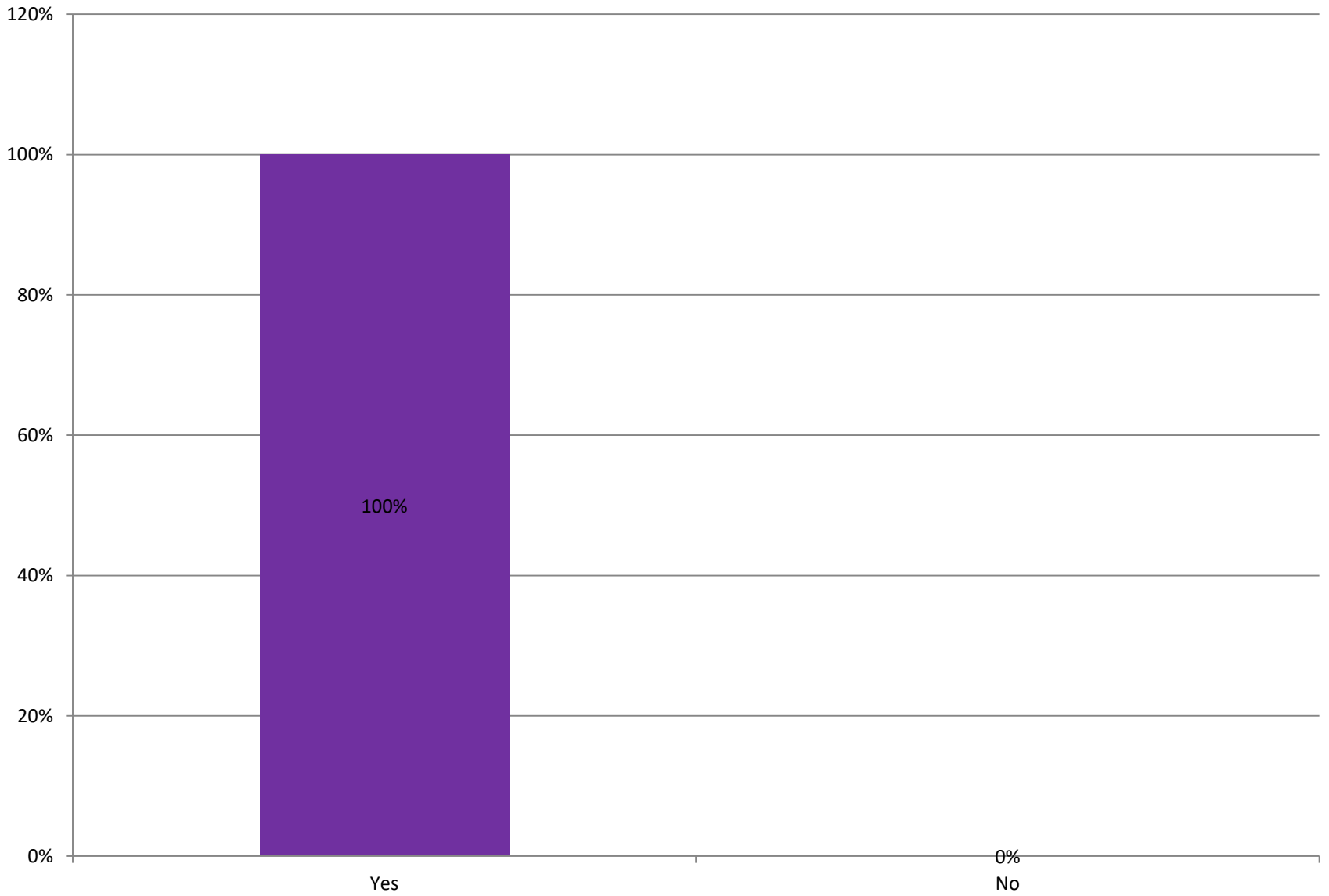
2018 Parent Questionnaire Feedback

In July 2018 we invited parents to complete an online questionnaire to help us gauge parental perspectives on what is going well, as well as offering suggestions that we can incorporate into our school planning to improve and grow. Parents were asked to respond to 14 questions with the five choices of response being; strongly agree, agree, not able to answer, disagree, strongly disagree. Additionally parents had the opportunity to make any additional comments they wished. We have looked at all the responses very carefully and summarised them below.

Parent Survey 2018



I would recommend this school to another parent



Analysis

- Parents overwhelmingly report that their child/children are happy at Southfield Park, with 100 % agreeing they are happy and 89% strongly so. This is extremely positive as it is central to our SHINE mission statement and school philosophy.
- Keeping children safe is a core responsibility and 96% of parents say their child feels safe and cared for at Southfield Park, with 85% strongly agreeing. 96% of parents also agree that their child knows who to talk to if they have problems, with 59% strongly agreeing.
- When asked if their child is encouraged to do well, 100% of parents agreed this was the case, with 78% saying they strongly agreed. Similarly, the quality of teaching was valued with 96% agreeing their child was well taught, with 78% strongly agreeing. Parents confirmed they felt their child was making good progress with 96% agreeing this was the case, with 67% strongly agreeing.
- Overall, 92% of parents reported they felt well informed about how well their child was progressing, with only 4% disagreeing (and 4% saying they were not able to answer).
- Parents responses indicated that they felt behaviour at school was good, with 96% agreeing this was the case, 48% strongly agreeing.
- In responding to the statement that the school responds well to bullying, 82% of parents agreed it is dealt with effectively (22% strongly) with 18% indicating they were not able to answer. No parents answered that they disagreed that bullying was well handled.
- Homework remains an area where parents express differing opinions about what level is appropriate for their child. This year 78% of parents agreed that their child received an appropriate level of homework for their age (30% strongly so), with the remaining 22% disagreeing. The percentage agreeing shows an increase in satisfaction from previous years.
- The leadership of the school was viewed positively, with 96% of parents agreeing the school is well led and 85% strongly agreeing. When considering how well the school responds to any concerns raised, 85% of parents agreed that they they knew how to access the complaints policy and felt the school would respond well to their concerns (46% strongly agreeing), with 12% responding they could not answer.
- Parents overwhelmingly responded that they would recommend the school, with 100% agreeing they would do this and 89% strongly so. The weekly newsletter was considered a valuable source of information, with 96% of parents agreeing it was useful, 70% strongly agreeing.

Summary of Specific Comments

- ❖ Positive comments and feedback about individual teachers.
- ❖ How well the school responds to children's individual needs.
- ❖ How inclusive the school is and pride in being part of the community.
- ❖ Overall satisfaction with the school and the commitment and hard work shown by all the staff.
- ❖ Range of comments about the amount of homework from across the school. Some parents asking for more, and the focus of tasks to be carefully considered, whilst others felt homework a 'burden' and puts pressure on family time.
- ❖ Positive feedback about sporting opportunities offered, and a specific comment about reducing the 800m race at sports day to 400m because of the weather.

Action Points from Parental Feedback

- Continue to look at ways of refining homework provision, both in term of the quality of the tasks and quantity, across the school so that more parents are satisfied that the level required is appropriate and useful for their child.
- Develop, and publicise, the Anti Bullying Partnership (part of our application for Gold standard of Anti bullying Chartermark submission) so that all parents understand the robust anti bullying processes in place whether or not they have had direct experience or knowledge of them.
- Changing the timing of sports day for 2019 so the weather allows a full range of events to meet the needs of all children, whilst keeping children safe and healthy.